

1) The number of people in 2008/9, 2009/10 and 2010/11 that have been stopped from taking a theory test at Luton theory test centre as they are not believed to be the person due to take the test

2) The number of people in 2008/9, 2009/10 and 2010/11 that have been stopped from taking a practical test at Luton practical test centre as they are not believed to be the person due to take the test

Since October 2009, we have kept a central record which shows that in the 2010/11 financial year, two theory test candidates and five practical test candidates were turned away from their test. Between October 2009 and March 2010, one theory test candidate was turned away; no practical test candidates were turned away during this period.

It is estimated that to extract and compile details of cases where candidates were turned away at the Luton test centres before October 2009 would take in excess of 24 working hours. This information is exempt from release under section 12 (1) (cost of compliance exceeds appropriate limit) of the FoIA. A full breakdown of this exemption can be found at Annex B.

The appropriate limit, as prescribed by the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, is £600 for Central Government and £450 for other public authorities, with staff costs calculated at a rate of £25 per hour. When calculating whether the appropriate limit is exceeded, authorities can take account of the costs of determining whether the information is held, locating and retrieving the information, and extracting the information from other documents. They cannot take account of the costs involved with considering whether information is exempt under the Act.

3) The number of people in 2008/9, 2009/10 and 2010/11 that have been recorded as a 'no show' for each category of theory test conducted from Luton theory test centre

The table below shows all the 'no shows' for theory tests due to be taken at Luton for the last three financial years:

Test Category	2008/09	2009/10	2010/11
LGV-CPC	-	3	7
PCV	1	-	-
PDI	8	7	4
LGV	5	-	-
PCV-MC	1	2	4
Car	1007	1077	1159
PCV-CPC	1	3	5
Bike	47	25	41
LGV-HPT	10	12	11
PCV-HPT	2	1	3
LGV-MC	7	14	10

4) The number of people in 2008/9, 2009/10 and 2010/11 that have been stopped from taking each category of practical test at Luton practical test centre for the following reasons:

- a) mechanical failure
- b) documents not produced
- c) vehicle not suitable for test
- d) accident unable to complete the test
- e) candidate taken ill on test

The table below shows the number of candidates and reasons where practical tests have not been completed for the last three financial years at Luton test centre:

	Mechanical failure	Documents not produced	Vehicle not suitable	Accident on test	Candidate taken ill on test
2008/09	34	37	4	0	2
2009/10	33	29	11	1	0
2010/11	27	27	21	2	1

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