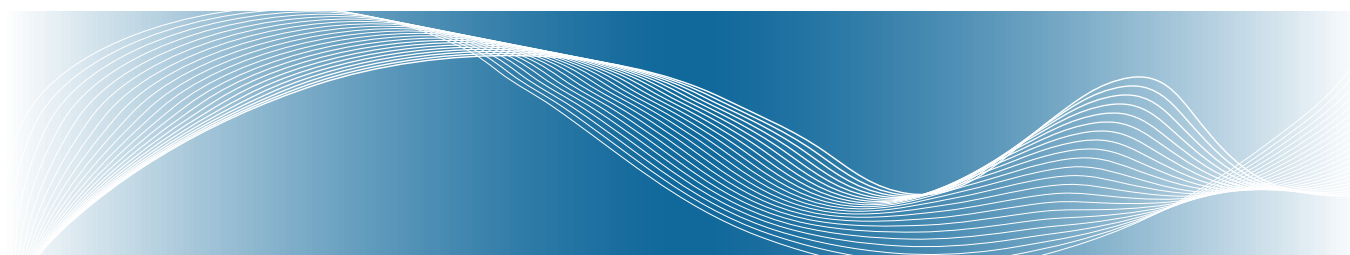




Impact Assessment

Annex B

Local Economic Impact Assessment



Executive Summary

In order to keep pace with customer expectations, the Driver and Vehicle Licensing Agency (DVLA) is going through a significant change. A key element of this is providing more services online. As more business is carried out electronically, the Agency is examining its existing services, including its face-to-face operations. The aim is to make sure these remain cost effective and to make savings where this is possible.

Currently, 39 Local Offices conduct over four million transactions per year and 10 regional centres provide enforcement activities.

This Local Economic Impact Assessment has been prepared to assess the impact of removing DVLA's Local Office Network with the focus being to offer a broad assessment of DVLA's economic contribution at a local level. This included:

- modelling of the economic impacts of various types of DVLA Local Office expenditure;
- analysis of external databases;
- regional and national economic assessments; and
- research undertaken to obtain high level summary data to illustrate the contribution of key industries and businesses within each affected Local Office area.

Summary of the Main Economic Impacts

The economic impact of DVLA's Local Office Network within their various regions stems from money spent in the local community by the Agency itself and by its staff who purchase goods and services and from a wider range of impacts as a result of its contribution to employment and labour markets. The contribution made by each Local Office within its region is dependent on a number of variables, including the number of staff employed, the office lease and maintenance costs, the number of local services employed and the relative strength of the local economy and employment market.

Closure of DVLA's Local Office Network would mean the relocation of some staff to central DVLA, with a potential total loss of 1,213 jobs (as at 1 December 2011) throughout Great Britain. The potential loss of these jobs from the Local Office Network consists of the following:-

- 880 Local Service Network
- 300 Enforcement Directorate
- 33 others

The following map shows the location of each Local Office:-



1. Introduction

The DVLA currently has centralised capability in Swansea for the majority of its transactions and services. In addition, it has a network of 39 Local Offices in GB, 10 of which also accommodate enforcement operations. These offices provide two core business functions:-

- Local Services Network (LSN) – registration and licensing services for commercial and public customers;
- Enforcement Directorate (ED) – Vehicle Excise Duty (VED) and insurance enforcement processing work.

As a consequence of the cost associated with the DVLA's face-to-face customer services and the continuing development of electronic service channels, the Agency has looked at whether current processing and enforcement work carried out by Local Offices could be centralised at DVLA's main site in Swansea or be provided by intermediaries.

Current Jobs and Skills

The roles that currently exist in the network can be categorised as largely administrative. Individuals in these roles process applications on a daily basis and deal with a large volume of customers with a wide range of queries.

These staff have an excellent business knowledge with strong customer service and communication skills. Their daily tasks would involve good organisation skills to enable them to manage workloads. All staff are computer literate and all work to meet measurable targets, performance and quality standards.

A small proportion of these staff have managerial responsibilities. These include general managers, area managers and a small number of HR/Audit specialists. These officers are entrusted with the duty of receiving monies on behalf of the Agency and have responsibility for the efficient financial administration of the office.

The Aim of this Report

This Impact Assessment is intended to provide a statement of the local economic contribution made by DVLA's Local Offices (Swansea excluded) and to put this in context.

Assumptions

When compiling the Local Office Assessments the following assumptions have been made:-

- The headcount of Local Office/enforcement staff will be calculated as a % change in employment against the numbers specified for Working Households and Mixed Households issued in the Annual Population Survey Household datasets for 2010.
- A working household is one where all individuals aged 16 and over are employed. A mixed household is one where at least one person aged 16 and over is in employment and at least one other is either unemployed or inactive – the percentage change in employment reported will therefore be an overestimate (as working households with multiple employees are only counted once).

- No assessment is required for Swansea Local Office, as staff will be redeployed within the DVLA Swansea site and therefore, there will be no detrimental economic impact on the area.
- We only present the direct impacts of closing the offices. It is possible that there will be second-round effects e.g. as a result of reduced expenditure in the local area. Work produced by BIS²⁴ suggests that these second round effects may increase the initial impact by around a quarter at the local level.

Evidence Base

The evidence referred to in completing the Local Economic Impact Assessment is listed below.

- a. Annual Population Survey Household datasets 2010;
- b. Costs provided by DVLA Project for accommodation and staffing salaries; and
- c. Regional Labour Market Statistics – March 2012 Release: Unemployment.

2. Local Office Assessments

This section contains an assessment for the 38 Local Offices outside Swansea. They give an account of the Local Office contribution to the local economy and then puts this into context by detailing the area's economic activity.

A percentage change for employment is also given, which ranges from less than 0.01 to 0.07 percent.

²⁴ BIS Occasional Paper 1 (October 2009) Research to improve the assessment of additionality.

Aberdeen Local Office

Annual DVLA contribution to local economy	Total to Landlord	£47,758.04			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£32,984.04			
		£14,774.00			
		£00.00			
	Paid to Local Authority – Rates	£11,344.00			
	Paid to Telereal Trillium – Unitary Charge	£8,097.88			
	Total Accommodation Costs	£67,199.92			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	9			
		0			
Total salaries	£166,459.59				
Total estimated annual DVLA contribution	£233,659.51				
Aberdeenshire economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	95	135	9	Less than 0.01	
Mixed Households	40				

- The oil industry remains the cornerstone of Aberdeen’s economy. It is estimated that around 3,000 firms are involved in oil and gas employing around 30,000 people with a further 15,000 in associated trades.
- Tourism is an important industry worth over £300m to the local economy and employing more than 26,000 people.
- A buoyant agricultural food and fishing industry is worth over £7bn a year led by the likes of Baxters, Mackies and Walkers with 17% of the workforce employed in this sector.
- Aberdeen University employs around 3,000 people with the public sector providing around 50,000 jobs.
- The banking and finance industry is the city’s fourth largest employment sector and is responsible for over 38,000 jobs in the city and surrounding area.
- The unemployment rate for the Scotland region stands at 8.7%.

Bangor Local Office

Annual DVLA contribution to local economy	Total to Landlord	£42,918.81			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£42,918.81			
		£00.00			
		£00.00			
	Paid to Local Authority – Rates	£8,881.00			
	Paid to Telereal Trillium – Unitary Charge	£28,751.23			
	Total Accommodation Costs	£80,551.04			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	12			
		0			
Total salaries	£221,142.57				
Total estimated annual DVLA contribution	£301,693.61				
Gwynedd ²⁵ (Bangor) economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	32	59	12	Less than 0.02	
Mixed Households	27				

There is limited information relating to the Bangor economy. However, the following points may be considered:-

- Research into the economic and social impact of Bangor University indicates that there are 2,800 individuals employed. In terms of impact the study estimates the University supports a further 200 indirect jobs in Bangor and 2,400 in North Wales.
- The unemployment rate for the Wales region stands at 9.1%. North Anglesey was heavily impacted by the closure of Anglesey Aluminium in 2009 with the loss of over 500 jobs. Further impact expected when Wylfa nuclear power station ceases generation in 2012.

²⁵ As Bangor is not specified in the Annual Population Survey Household datasets then, on this occasion the Ceremonial County of Gwynedd has been used.

Beverley Local Office

Annual DVLA contribution to local economy	Total to Landlord	£48,468.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£29,023.00			
		£19,445.00			
		£00.00			
	Paid to Local Authority – Rates	£11,840.00			
	Paid to Telereal Trillium – Unitary Charge	£16,997.75			
	Total Accommodation Costs	£77,305.75			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	16			
		0			
Total salaries	£277,040.95				
Total estimated annual DVLA contribution	£354, 346.70				
East Riding of Yorkshire ²⁶ (County town of Beverley) economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	112	180	16	Less than 0.01	
Mixed Households	68				

There is limited information relating to the Beverley economy. However, the following points may be considered:-

- In 2010 Beverley racecourse put an estimated £10m in to the local economy.
- Festivals are playing an increasingly important role within the town, by providing opportunities for creative and cultural events that all add to the social and economic vitality.
- The unemployment rate for the Yorkshire and Humber region of Yorkshire stands at 9.8%.

²⁶ As Beverley is not specified in the Annual Population Survey Household datasets then, on this occasion the Unitary Authority of East Riding of Yorkshire has been used.

Birmingham Local Office

Annual DVLA contribution to local economy	Total to Landlord	£253,792.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£253,792.00			
	Paid to Local Authority – Rates	£68,414.00			
	Paid to Telereal Trillium – Unitary Charge	£164,587.96			
	Total Accommodation Costs	£486,793.96			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	31			
		17			
	Total salaries	£806,961.35			
	Total estimated annual DVLA contribution	£1,293,755.31			
Birmingham economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	242	521	48	Less than 0.01	
Mixed Households	279				

- The city's three Universities (Aston University, University of Birmingham and Birmingham City University) employ around 15,000 staff.
- Manufacturing accounts for 10% of employment. Companies include – Jaguar, Good Year Dunlop and TRW.
- Tourism is important with major facilities such as the International Convention Centre and National Exhibition Centre. As a result the Birmingham area accounts for 42% of the UK conference and exhibition trade.
- Major employers at the forefront of the financial and professional services include international accountants Pricewaterhouse Coopers and Deloitte & Touche.
- The unemployment rate for the West Midlands region stands at 9.1%. In 2011-12 Birmingham City Council cut 2,450 jobs and there is the possibility that a further 1,200 jobs could be lost in 2012-13.

Borehamwood Local Office

Annual DVLA contribution to local economy	Total to Landlord	£258,687.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£240,075.00			
		£15,451.00			
		£3,161.00			
	Paid to Local Authority – Rates	£78,563.00			
	Paid to Telereal Trillium – Unitary Charge	£120,328.76			
	Total Accommodation Costs	£457,578.76			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	28			
		3			
Total salaries	£735,397.33				
Total estimated annual DVLA contribution	£1,192,976.09				
Hertsmere ²⁷ (District for Borehamwood) economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	29	57	31	Less than 0.05	
Mixed Households	28				

There is limited information relating to the Borehamwood economy. However, the following points may be considered:-

- Elstree and Borehamwood is a significant commercial centre due to its accessible position near to London and has large Head Offices for many companies such as Pizza Hut and Pinnacle Insurance.
- Elstree studios are based in or around the towns of Borehamwood and Elstree and is successful in providing income to the local area and employing local people.
- The unemployment rate for the London region stands at 10.2%. In July 2011 RBS announced that a further 90 staff from the Business services Division would lose their jobs.

²⁷ As Borehamwood is not specified in the Annual Population Survey Household datasets then, on this occasion the District for Borehamwood has been used.

Bournemouth Local Office

Annual DVLA contribution to local economy	Total to Landlord	£193,366.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£167,916.00	£25,254.00	£196.00	
	Paid to Local Authority – Rates	£57,573.26			
	Paid to Telereal Trillium – Unitary Charge	£109,135.90			
	Total Accommodation Costs	£360,075.16			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	17	43		
	Total salaries	£1,007,334.92			
	Total estimated annual DVLA contribution	£1,367,410.08			
	Bournemouth economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment
Working Households	56	95	60	Less than 0.06	
Mixed Households	39				

- A strong banking and finance sector has significant employers in the fiscal industry including – Nationwide Building Society, Standard Life Healthcare, Lloyds TSB and the Richmond Group. The biggest employer in this sector is JP Morgan Chase which has its European headquarters in Bournemouth and employs around 10,000 people. Collectively, more than 19,000 people make their living in the finance sector.
- The Public Sector employs around 22,000 people with Bournemouth County Council and NHS Trust making up a significant portion of these jobs.
- Growth in Bournemouth’s service sector has been concentrated on tourism which has stimulated the town’s popularity as a major national conference centre. Together, the tourism and conference sectors provide jobs for over 10,000 people. The retail, hotel and distribution sectors benefit from a strong tourism industry. More than 23,000 people use their trade in this sector.
- The unemployment rate for the South West region stands at 6.3%. Recent job losses include 33 positions lost with the closure of Peacock’s stores.

Brighton Local Office

Annual DVLA contribution to local economy	Total to Landlord	£223,231.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£135,00.00	£86,668.00	£1,563.00	
	Paid to Local Authority – Rates	£56,290.00			
	Paid to Telereal Trillium – Unitary Charge	£54,423.72			
	Total Accommodation Costs	£333,944.72			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	18	0		
	Total salaries	£306,406.08			
	Total estimated annual DVLA contribution	£640,350.80			
	Brighton and Hove economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment
Working Households	96	157	18	Less than 0.01	
Mixed Households	61				

- Health and public administration employs about 16% of the workforce.
- Education accounts for 10% – University of Sussex, Brighton University/Polytechnic, TEFL (Teaching English as a Foreign Language)
- The Financial and Business Services sector employs about 25% of the workforce.
- Brighton’s biggest private sector employer is American Express which employs 4,000 people in Sussex.
- Hotel and catering are significant employers and account for just over 8% of employment.
- The unemployment rate for the South East region stands at 6.5%.

Bristol Local Office

Annual DVLA contribution to local economy	Total to Landlord	£142,750.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£142,750.00			
	Paid to Local Authority – Rates	£58,830.57			
	Paid to Telereal Trillium – Unitary Charge	£75,260.14			
	Total Accommodation Costs	£276,840.71			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED ■ Others 	23			
		1			
		5			
	Total salaries	£374,816.08			
Total estimated annual DVLA contribution	£651,656.79				
Bristol economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	162	269	29	Less than 0.01	
Mixed Households	107				

- One of the biggest source of jobs can be found in the public sector with over 90,000 people employed in public administration, healthcare and education.
- Tourism, trade and related sectors, such as retail and catering, are some of the main employers. This sector is responsible for around 17% of all available jobs.
- The Aerospace industry remains a major part of the local economy and helps to sustain the city’s manufacturing sector which now employs around 10% of the workforce, employed in the main by the likes of BAE Systems, Airbus UK and Rolls Royce.
- The Financial Services sector employs around 25% of the total workforce.
- Bristol’s hi-tech sector is developing with 400 micro-electronics and silicon design companies as well as the Hewlett-Packard’s national research laboratories. The creative industries are also doing well with over 2,800 businesses operating in this sector alone.
- The unemployment rate for the South West region stands at 6.3%.

Cardiff Local Office

Annual DVLA contribution to local economy	Total to Landlord	£129,720.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£95,300.00			
		£33,373.00			
		£1,047.00			
	Paid to Local Authority – Rates	£35,096.00			
	Paid to Telereal Trillium – Unitary Charge	£42,904.14			
	Total Accommodation Costs	£207,720.14			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	33			
		2			
Total salaries	£595,647.51				
Total estimated annual DVLA contribution	£803,367.65				
Cardiff economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	106	193	35	Less than 0.01	
Mixed Households	87				

- Manufacturing industry continues to have a presence and although it may employ fewer workers it is still responsible for providing work for 7% of the workforce.
- Welsh Assembly Government – the administrative centre and the public sector employs 30% of the workforce. Cardiff University employs around 6,000 people.
- Aided by Cardiff Bay, the leisure and retail sector employs 20% of the workforce.
- A high concentration of call centres employ over 27,000 people in banking, telecoms, Government Agencies and finance sectors e.g. Admiral Insurance and British Gas.
- Finance organisations provide employment for over 28,000 people. Lloyds TSB, Legal & General, Zurich Financial and ING are some of the notable names.
- Large independent TV production industry sector employs around 6,000 employees.
- The unemployment rate for the Wales region stands at 9.1%. In January 2012, 249 Peacock Head Office workers lost their jobs.

Carlisle Local Office

Annual DVLA contribution to local economy	Total to Landlord	£43,230.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£22,000.00	£21,230.00	£00.00	
	Paid to Local Authority – Rates	£9,303.86			
	Paid to Telereal Trillium – Unitary Charge	£27,252.87			
	Total Accommodation Costs	£79,786.73			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	10	0		
	Total salaries	£193,009.05			
	Total estimated annual DVLA contribution	£272,795.78			
	Carlisle economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment
Working Households	40	65	10	Less than 0.01	
Mixed Households	25				

- Manufacturing continues to play a significant role employing approx 30% of the workforce i.e. Pirelli, Sealy, Kimberley-Clark and James Clark.
- Public sector is the main source of employment opportunities serving public health, administration and education. Some of the biggest employers are Carlisle City Council, and University of Cumbria which employs more than 1,700 staff.
- The banking, finance and insurance sector employs almost 7,000 people. Key employers include Borderway Insurance Brokers and Edwin Thompson.
- Due to its strategic location, a number of distribution and logistics businesses are located in Carlisle. 12% of the workforce is employed in the distribution, hotels and catering sector.
- The unemployment rate for the North West region stands at 9.3%.

Chelmsford Local Office

Annual DVLA contribution to local economy	Total to Landlord	£231,830.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£230,000.00			
		£00.00			
		£1,830.00			
	Paid to Local Authority – Rates	£85,301.00			
	Paid to Telereal Trillium – Unitary Charge	£141,053.34			
	Total Accommodation Costs	£458,184.34			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED ■ Others 	32			
		22			
	1				
Total salaries	£856,252.84				
Total estimated annual DVLA contribution	£1,314,437.18				
Chelmsford economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	55	100	55	Less than 0.05	
Mixed Households	45				

There is limited information relating to the Chelmsford economy. However, the following points may be considered:-

- Chelmsford is the home of Britvic soft drinks which has a large production site and offices in the area.
- The Financial Services sector plays an important role with companies such as QBE, AON and Covermore based in Chelmsford.
- Chelmsford enjoys a high profile and highly regarded position in the advanced technology and manufacturing sector, with world-class companies such as BAE Systems, e2v Technologies and others having significant research and development and production facilities in the town.
- The unemployment rate for the East of England region stands at 6.8%.

Chester Local Office

Annual DVLA contribution to local economy	Total to Landlord	£51,400.00		
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£24,000.00	£27,400.00	£00.00
	Paid to Local Authority – Rates	£14,415.00		
	Paid to Telereal Trillium – Unitary Charge	£23,404.38		
	Total Accommodation Costs	£89,219.38		
	Headcount			
	<ul style="list-style-type: none"> ■ LSN ■ ED 	17	0	
	Total salaries	£299,095.00		
	Total estimated annual DVLA contribution	£388,314.38		
	Chester economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost
Working Households	46	69	17	Less than 0.02
Mixed Households	23			

- Tourism is one of the main industries. The hotel industry, when combined with the restaurant and retail industries, now employs around 30% of the workforce.
- The public sector is another major contributor with the administrative centre for the County of Cheshire, public administration, health and education accounting for around 25% of all jobs.
- The MBNA (Merchant Bank of North America) and Marks and Spencer Financial Services are based in Chester together with a number of other leading financial institutions. The entire sector is responsible for around 24% of the workforce.
- The unemployment rate for the North West region stands at 9.3%. In November 2011 it was announced that 150 jobs would be lost at the MBNA Europe Card Department.

Dundee Local Office

Annual DVLA contribution to local economy	Total to Landlord	£51,226.00		
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£38,079.00	£13,147.00	£00.00
	Paid to Local Authority – Rates	£11,334.00		
	Paid to Telereal Trillium – Unitary Charge	£16,254.42		
	Total Accommodation Costs	£78,814.42		
	Headcount			
	<ul style="list-style-type: none"> ■ LSN ■ ED ■ Others 	11	0	1
	Total salaries	£205,362.16		
	Total estimated annual DVLA contribution	£284,176.58		
	Dundee City economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost
Working Households	50	80	12	Less than 0.01
Mixed Households	30			

- The city has gradually become home of the interactive gaming industry with around 10% of the UK's computer game companies based there, employing around 3,500 people.
- The tourism industry accounts for 10% of employment opportunities in the city.
- The City Council and NHS Scotland employ a significant proportion of the workforce.
- Dundee has an increasing role in Scotland's biotechnology sector – specifically the University of Dundee. The Life Sciences employs around 4,000 people in the city and surrounding area whilst the wider education sector accounts for approximately 10% of Dundee's workforce.
- Despite decline, the manufacturing sector continues to provide work for around 10,000 people.
- The unemployment rate for the Scotland region stands at 8.7%. In January 2011 plans were announced to cut almost 200 jobs at Dundee University.

Edinburgh Local Office

Annual DVLA contribution to local economy	Total to Landlord	£168,612.00		
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£117,116.00	£49,995.00	£1,501.00
	Paid to Local Authority – Rates	£42,087.00		
	Paid to Telereal Trillium – Unitary Charge	£54,020.15		
	Total Accommodation Costs	£264,719.15		
	Headcount			
	<ul style="list-style-type: none"> ■ LSN ■ ED ■ Others 	25	0	1
	Total salaries	£425,678.78		
	Total estimated annual DVLA contribution	£690,397.93		
	City of Edinburgh economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost
Working Households	181	280	26	Less than 0.01
Mixed Households	99			

- The Finance sector is a significant employer with companies such as Standard Life, Scottish Widows and the Royal Bank of Scotland (RBS) employing around 9,000 staff.
- The Public Sector plays a central role. NHS Scotland and City of Edinburgh Council employ more than 12% (around 35,000 people) of the city’s workforce between them. Education also plays a significant role at the city’s three universities, employing around 10,000 people.
- The tourism industry is an important economic driver with the sector employing over 30,000 people. Also, Edinburgh’s reputation as a cultural and arts centre has been enhanced leading to a creative industry that employs around 7% of the workforce.
- The unemployment rate for the Scotland region stands at 8.7%. Recently RBS announced the loss of 300 jobs with the impact mainly felt in Edinburgh.

Exeter Local Office

Annual DVLA contribution to local economy	Total to Landlord	£168,716.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£135,000.00	£31,517.00	£2,199.00	
	Paid to Local Authority – Rates	£52,393.00			
	Paid to Telereal Trillium – Unitary Charge	£84,317.55			
	Total Accommodation Costs	£305,426.55			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	19	17		
	Total salaries	£657,670.14			
	Total estimated annual DVLA contribution	£963,096.69			
	Exeter economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment
Working Households	42	66	36	Less than 0.05	
Mixed Households	24				

- The public administration, education and health sectors are significant employers with around 35,000 people employed.
- Tourism is another significant sector and, when combined with the hotel and restaurant industry, employs around 20% of the workforce.
- British Telecom, Flybe and EDF Energy are sizeable employers who each employ more than 1,000 workers.
- The banking, finance and insurance sector is a major employment source providing work for around 18% of the working population with the likes of Friends Provident Group being one of the employers in this sector.
- The unemployment rate for the South West region stands at 6.3%. In January 2012, the Court Service announced eight jobs would be lost in Exeter.

Glasgow Local Office

Annual DVLA contribution to local economy	Total to Landlord	£364,969.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£261,179.00	£97,660.00	£6,130.00	
	Paid to Local Authority – Rates	£117,992.00			
	Paid to Telereal Trillium – Unitary Charge	£102,908.42			
	Total Accommodation Costs	£585,869.42			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	38	29		
	Total salaries	£1,195,370.05			
	Total estimated annual DVLA contribution	£1,781,239.47			
	Glasgow City economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment
Working Households	182	308	67	Less than 0.02	
Mixed Households	126				

- The shipbuilding and marine technologies sector provides jobs for around 4,500 people with the wider manufacturing industry employing over 23,000 workers in the city.
- The finance, insurance and business sectors employ around 14% of the city’s workforce.
- Glasgow attracts around 2.8 million people to the city every year. As a result the tourist industry is one of the biggest employers accounting for almost 8% of the workforce.
- The city’s creative industries have grown. Digital media is a boom sector employing around 16,000 people in over 900 companies, including Glasgow Film Office, BBC Innovation labs and 4Talent.
- The public sector is a major employer, employing around 130,000 people.
- The unemployment rate for the Scotland region stands at 8.7%.

Inverness Local Office

Annual DVLA contribution to local economy	Total to Landlord	£11,566.25			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£8,461.69			
		£3,104.56			
		£00.00			
	Paid to Local Authority – Rates	£4,847.54			
	Paid to Telereal Trillium – Unitary Charge	£9,758.79			
	Total Accommodation Costs	£26,172.58			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	8			
		0			
Total salaries	£157,200.00				
Total estimated annual DVLA contribution	£183,372.58				
Inverness, Nairn, Moray, Badenoch and Strathspey economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	45	66	8	Less than 0.01	
Mixed Households	21				

- The public sector is the largest source of jobs. Being the administrative centre for the Highlands and Islands region, around 30% (11,000 people) of the workforce is employed in Inverness public administration, health and education fields with the likes of Highland Council, Raigmore Hospital and Highlands and Islands Enterprise being some of the biggest employers within these fields.
- The finance sector employs fewer than 12%, however the demand for financial, legal and conveyancing professionals is expected to rise.
- Inverness’s appeal as a visitor attraction is growing and as a result tourism is a significant employer with 1 in 4 people employed in this sector in Inverness and the surrounding area.
- The unemployment rate for the Scotland region stands at 8.7%.

Ipswich Local Office

Annual DVLA contribution to local economy	Total to Landlord	£79,244.00		
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£54,033.00	£25,211.00	£00.00
	Paid to Local Authority – Rates	£13,658.00		
	Paid to Telereal Trillium – Unitary Charge	£24,808.97		
	Total Accommodation Costs	£117,710.97		
	Headcount			
	<ul style="list-style-type: none"> ■ LSN ■ ED ■ Others 	15	1	3
	Total salaries	£279,549.46		
	Total estimated annual DVLA contribution	£397,260.43		
	Ipswich economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost
Working Households	48	68	19	Less than 0.02
Mixed Households	20			

- One of the major employment generators for the local economy is that of public services. Collectively, the public sector (administration, education and health) are responsible for around 32% of all jobs in the area.
- One of the strongest sectors that is represented in the area is finance. A number of leading organisations run significant operations from Ipswich, including AXA insurance with over 1,200 employees and Wills insurance employing around 1,250 people. Overall the finance sector provides employment for around 21% of the workforce.
- The hi-tech sector has quickly established itself as one of the leading drivers with the likes of BT who employ over 3,500 people.
- The Transport and Logistics sector is a major employer with almost 1 in 4 of the workforce applying their trade in such fields as distribution, haulage, freight and public transport.
- The unemployment rate for the East of England region stands at 6.8%.

Leeds Local Office

Annual DVLA contribution to local economy	Total to Landlord	£255,917.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£229,250.00	£24,255.00	£2,412	
	Paid to Local Authority – Rates	£90,588.00			
	Paid to Telereal Trillium – Unitary Charge	£124,526.69			
	Total Accommodation Costs	£471,031.69			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	31	21		
	Total salaries	£915,628.49			
	Total estimated annual DVLA contribution	£1,386,660.18			
	Leeds economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment
Working Households	265	444	52	Less than 0.01	
Mixed Households	179				

- The city is widely recognised as an important legal centre outside London with 180 firms based there e.g. Eversheds and Walker Morris employing well over 8,000 people.
- A sound financial and business services industry exists with over 10,000 people employed in this sector.
- Traditional media sector has sustained Leeds' position as the biggest centre for printing, packaging and publishing outside London employing around 13,600 employees in companies such as Yorkshire Post Newspapers and Yorkshire Television.
- The manufacturing sector employs around 39,000 people – this includes the combined engineering and printing positions.
- The tourism sector supports over 20,000 full time jobs.
- Public administration, education and the health sector are significant employers with Leeds City Council and Leeds Teaching Hospitals NHS Trust employing over 20,000 between them.
- The unemployment rate for the Yorkshire and the Humber region stands at 9.8%.

Lincoln Local Office

Annual DVLA contribution to local economy	Total to Landlord	£43,560.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£42,000.00			
		£398.00			
		£1,162.00			
	Paid to Local Authority – Rates	£16,042.50			
	Paid to Telereal Trillium – Unitary Charge	£45,149.27			
	Total Accommodation Costs	£104,751.77			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	16			
		0			
Total salaries	£272,415.41				
Total estimated annual DVLA contribution	£377,167.18				
Lincoln economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	36	53	16	Less than 0.02	
Mixed Households	17				

- The public sector is a significant employer in Lincoln. As the administrative centre for the county of Lincolnshire more people are employed in the fields of public administration, health and education than any other sector.
- Employment levels in the retail sector have experienced growth and demand for labour in the tourism sector has increased.
- The IT sector and a number of so-called “knowledge-based” industries have emerged over the last decade. Although these businesses represent a smaller percentage of the workforce, their contribution to the economy is increasing.
- The Agriculture sector remains an important employer in the region with arable farming being the mainstay of the sector.
- The unemployment rate for the East Midlands region stands at 8.2%.

Maidstone Local Office

Annual DVLA contribution to local economy	Total to Landlord	£141,700.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£141,700.00			
		£00.00			
		£00.00			
	Paid to Local Authority – Rates	£33,603.00			
	Paid to Telereal Trillium – Unitary Charge	£59,542.61			
	Total Accommodation Costs	£234,845.61			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED ■ Others 	21			
		0			
	9				
Total salaries	£345,874.86				
Total estimated annual DVLA contribution	£580,720.47				
Maidstone economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	63	82	30	Less than 0.03	
Mixed Households	19				

- This area has a planned £320m investment programme supporting 10,000 new homes and 6,500 new jobs by 2026. The town centre was recently rated for its ‘sheer volume of shopping’ and is ranked in the top 50 retail centres in the UK.
- The £100m Fremlin Walk retail development was voted one of the top ten South East shopping centres in 2006 and the town centre’s one million sq ft of retail together with ample parking have helped attract 40% more visitors to the area during the past five years.
- 72,000 employees are employed in more than 7,000 businesses. Maidstone is also the largest late night retail and leisure hub in Kent providing 4,000 jobs and a night time economy worth £75m.
- The unemployment rate for the South East region stands at 6.5%.

Manchester Local Office

Annual DVLA contribution to local economy	Total to Landlord	£190,776.00		
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£137,477.00	£50,236.00	£3,063.00
	Paid to Local Authority – Rates	£58,888.00		
	Paid to Telereal Trillium – Unitary Charge	£128,285.64		
	Total Accommodation Costs	£377,949.64		
	Headcount			
	<ul style="list-style-type: none"> ■ LSN ■ ED ■ Others 	62	0	6
	Total salaries	£1,135,406.62		
	Total estimated annual DVLA contribution	£1,513,356.26		
	Manchester economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost
Working Households	138	259	68	Less than 0.02
Mixed Households	121			

- Manchester has the fifth largest financial centre outside of London with more than 96,380 people employed in banking, finance and insurance. The Co-operative group based in Manchester is one of the city’s biggest employers.
- Major manufacturing companies are based in and around the Greater Manchester area with a gross manufacturing output of £19.4bn. Warburton, PG Tips, Mcvities, Kellogs are just some of the large businesses located in Manchester.
- Greater Manchester tourism industry generates £5.8bn for the local economy and supports 77,000 full time equivalent jobs across the region.
- Manchester University employs 5,500 academic and research staff.
- The unemployment rate for the North West region stands at 9.3%. Recent job loss announcements in the area include Manchester City Council with the loss of 2,000 jobs, 17% of its workforce.

Newcastle Local Office

Annual DVLA contribution to local economy	Total to Landlord	£106,577.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£72,096.00	£34,481.00	£00.00	
	Paid to Local Authority – Rates	£39,996.00			
	Paid to Telereal Trillium – Unitary Charge	£36,687.58			
	Total Accommodation Costs	£183,260.58			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	25	23		
	Total salaries	£809,992.28			
	Total estimated annual DVLA contribution	£993,252.86			
	Newcastle economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment
Working Households	80	154	48	Less than 0.03	
Mixed Households	74				

- The public administration, health and education sector accounts for around 27% of all jobs with Newcastle City Council, University of Newcastle and Newcastle General and Royal Infirmary being the major employers within this sector.
- Newcastle University and Northumbria University employs around 5,000 people.
- Greggs the bakers, AA Insurance Ltd, The Sage Group, Bellway, and Proctor and Gamble are all based in Newcastle.
- The financial and business services sector is one of the biggest employers in the city, accounting for around 22% of all jobs, with the likes of Barclays Bank, Ward Hadaway and Eversheds having a strong presence in the area.
- The tourism industry supports more than 60,000 jobs in the North East.
- The unemployment rate for the North East region stands at 10.8%. Some of the recent job losses include 360 jobs in Newcastle Council and 135 in Barclays Bank.

Northampton Local Office

Annual DVLA contribution to local economy	Total to Landlord	£402,477.00		
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£257,300.00	£140,326.00	£4,851.00
	Paid to Local Authority – Rates	£93,952.00		
	Paid to Telereal Trillium – Unitary Charge	£162,892.00		
	Total Accommodation Costs	£659,321.00		
	Headcount			
	<ul style="list-style-type: none"> ■ LSN ■ ED ■ Others 	55	1	1
	Total salaries	£919,542.84		
	Total estimated annual DVLA contribution	£1,578,863.84		
	Northampton economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost
Working Households	78	128	57	Less than 0.04
Mixed Households	50			

- Around 20 million visitors come to Northamptonshire each year spending some £760m into the local economy and supporting over 13,000 jobs.
- Over 15,000 businesses have their registered office in Northampton.
- Major employers include Barclaycard employing around 2,800 people, Nationwide around 2,800 people, Weetabix 1,500 people, Travis Perkins 1,500 people, Avon Cosmetics 1,500 people and Carlsberg 2,000 people.
- An £11bn public sector investment in transport and infrastructure is planned by 2021 creating 141,000 jobs.
- The unemployment rate for the East Midlands region stands at 8.2%. Recent job losses include 110 at TATA Steel.

Norwich Local Office

Annual DVLA contribution to local economy	Total to Landlord	£62,430.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£45,000.00			
		£15,983.00			
		£1,447.00			
	Paid to Local Authority – Rates	£23,464.44			
	Paid to Telereal Trillium – Unitary Charge	£43,562.46			
	Total Accommodation Costs	£129,456.90			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	16			
		0			
Total salaries	£297,601.62				
Total estimated annual DVLA contribution	£427,058.52				
Norwich economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	48	87	16	Less than 0.01	
Mixed Households	39				

- The public sector employs around 20% of the workforce. Norwich City Council is the biggest employer in the public sector, followed by the Health Authority.
- Employment in the media industry represents around 3.3% of the total workforce. Norwich is home to Archant, the UK's largest independently-owned regional media group, as well as BBC East, ITV Anglia, Town House TV and several local radio stations.
- Tourism supports around 4,140 full time equivalent jobs and contributes over £215m to the city's economy. Norwich Airport employs around 1,000 people.
- One of the biggest employers is the banking, finance and insurance sector which employs more than one-third of the Norwich workforce. A number of leading organisations have their headquarters of regional offices based here, including Norwich Union (now part of the Aviva Group), Virgin Money, Moneysupermarket.com, The Money Centre and Central Trust.
- The unemployment rate for the East of England region stands at 6.8%.

Nottingham Local Office

Annual DVLA contribution to local economy	Total to Landlord	£258,531.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£242,228.00			
		£14,940.00			
		£1,363.00			
	Paid to Local Authority – Rates	£94,488.00			
	Paid to Telereal Trillium – Unitary Charge	£121,741.09			
	Total Accommodation Costs	£474,760.09			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	32			
		18			
Total salaries	£828,591.35				
Total estimated annual DVLA contribution	£1,303,351.44				
Nottingham economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	79	141	50	Less than 0.03	
Mixed Households	62				

- As the regional administrative centre, the public administration, education and health sector is the city’s biggest employer which accounts for almost one-third of all jobs in Nottingham, with the likes of Nottingham City Council, Nottingham University Hospital NHS Trust and The Nottinghamshire Healthcare NHS Trust employing around 30,000 people. It is also home to HM Revenue & Customs, employing 2,000 people.
- One of the fastest growing sectors is science and technology. Since becoming a Science City in 2005, Nottingham has been able to build on its pioneering research and scientific achievements which now see this sector employ over 60,000 people. Major contributors to this sector include AstraZeneca and Rolls-Royce.
- Nottingham is ranked fifth best shopping destination in the UK with over 1,100 stores generating over £13bn per year.
- The unemployment rate for the East Midlands region stands at 8.2%.

Oxford Local Office

Annual DVLA contribution to local economy	Total to Landlord	£61,980.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£59,600.00			
		£1,940.00			
		£440.00			
	Paid to Local Authority – Rates	£19,251.00			
	Paid to Telereal Trillium – Unitary Charge	£41,372.74			
	Total Accommodation Costs	£122,603.74			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	10			
		0			
Total salaries	£170,645.27				
Total estimated annual DVLA contribution	£293,249.01				
Oxford economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	48	84	10	Less than 0.01	
Mixed Households	36				

- As the county town and central administration centre for the region, 42% of the workforce is employed within the fields of public administration, education and health. Some of the largest employers in this sector are the County Council, employing over 20,000 people and the University of Oxford and Oxford Brookes University, employing over 10,000 people.
- The tourism industry generates around £740m of income for the local economy and the combined tourism, retail, hotel and catering sector provides employment for 19% of Oxford’s workforce.
- The Harwell Science & Innovation Campus Oxfordshire is a vibrant and growing community of science and technology based innovation, including major national and international science projects and facilities. Over 4,500 people work on the campus in some 100 organisations.
- It is the principal production site for Mini cars owned by BMW employing around 3,000 people.
- The unemployment rate for the South East region stands at 6.5%. 300 job losses were recently announced by RM Education.

Peterborough Local Office

Annual DVLA contribution to local economy	Total to Landlord	£68,350.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£60,200.00			
		£7,161.00			
		£989.00			
	Paid to Local Authority – Rates	£17,882.00			
	Paid to Telereal Trillium – Unitary Charge	£53,249.72			
	Total Accommodation Costs	£139,481.72			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	25			
		0			
Total salaries	£413,565.27				
Total estimated annual DVLA contribution	£553,046.99				
Peterborough economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	53	95	25	Less than 0.02	
Mixed Households	42				

- 15% of the workforce is employed in manufacturing and industry with the likes of British Sugar and Perkins Engines providing the bulk of these jobs.
- In recent years Peterborough has diversified as a post-industrial service economy. Around 80% of all employment opportunities in the city are in the service sector.
- Major companies in the area include Churchill Insurance with around 900 staff, Thomas Cook, IKEA (distribution centre) and Budget Insurance with 1,200 staff.
- Peterborough City Council and Peterborough and Stamford Hospital NHS Foundation Trust are two of the largest employers, with the latter employing around 3,000 people. Peterborough Environment City Trust, Natural England and the Environment Agency support more than 4,500 jobs in the local area.
- The unemployment rate for the East of England region stands at 6.8%. Recent job losses include Perkins Diesel Engines – workforce of 11,000 to 3,000 (50% of these agency temps), Crossfield with the loss of 4,500 jobs and Hotpoint with the loss of 423 jobs.

Portsmouth Local Office

Annual DVLA contribution to local economy	Total to Landlord	£74,776.32			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£46,250.00			
		£26,616.32			
		£1,910.00			
	Paid to Local Authority – Rates	£21,999.00			
	Paid to Telereal Trillium – Unitary Charge	£48,497.31			
	Total Accommodation Costs	£145,272.36			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	22			
		0			
Total salaries	£334,462.57				
Total estimated annual DVLA contribution	£479,735.20				
Portsmouth economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	70	117	22	Less than 0.01	
Mixed Households	47				

- Portsmouth may have declined as a naval base but still remains a major dockyard which has created a strong marine industry consisting of defence, transport, recreational and fishing sectors. This sector employs over 20,000 people within the city region, and over 35,000 people throughout the wider Hampshire region in an industry worth more than £680m per year. BAE Systems VT Shipbuilding formed following a £1bn merger in 2007 has won a Ministry of Defence contract worth £3.1bn to build two new Royal Navy aircraft carriers over the next two years, creating 3,000 new jobs. EADS-Astrim, the second largest arms manufacturer, is the biggest aerospace employer in the city employing over 1,000 people.
- The Information and Communications Technology Industry (ICT) sector employs 18,000 people in 6,000 businesses i.e. IBM, Pall Europe, Raymarine and McLaren.
- The toursim industry is worth over £350m a year and provides over 7,000 jobs.
- 1 in 4 of the city's workers are employed by the public sector in some capacity.
- The unemployment rate for the South East region stands at 6.5%.

Preston Local Office

Annual DVLA contribution to local economy	Total to Landlord	£186,467.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£167,500.00			
		£7,904.00			
		£11,063.00			
	Paid to Local Authority – Rates	£57,589.00			
	Paid to Telereal Trillium – Unitary Charge	£103,300.36			
	Total Accommodation Costs	£347,356.36			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED ■ Others 	33			
		27			
	3				
Total salaries	£1,061,393.51				
Total estimated annual DVLA contribution	£1,408,749.87				
Preston economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	43	77	63	Less than 0.07	
Mixed Households	34				

- Preston’s economy is largely based on traditional manufacturing industries such as textiles and engineering. Major employers include BAE Systems Plc a military/commercial aircraft manufacturer, Inbev a multi-national group of breweries and Alstom a train manufacturer.
- The biggest employer in Preston is the University of Central Lancashire with nearly 3,000 staff.
- The unemployment rate for the North West region stands at 9.3%.
- Recent job losses include 1,400 at BAE Systems Plc.

Sheffield Local Office

Annual DVLA contribution to local economy	Total to Landlord	£91,626.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£84,100.00			
		£5,713.00			
		£1,813.00			
	Paid to Local Authority – Rates	£35,073.00			
	Paid to Telereal Trillium – Unitary Charge	£52,896.39			
	Total Accommodation Costs	£179,595.39			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	25			
		0			
Total salaries	£403,214.19				
Total estimated annual DVLA contribution	£582,809.58				
Sheffield economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	163	282	25	Less than 0.01	
Mixed Households	119				

- The steel industry has all but gone, however the wider manufacturing sector continues to play a significant role on the job front and is responsible for around 12% of the city's workforce.
- Sheffield finance sector is fast becoming one of the leading commercial centres in the UK and employs around 25,000 people.
- The creative and digital industries account for 9% of the city's total turnover, generating over £700m and employing over 9,000 people in companies such as the Designers Republic, Zoo Digital and Autodesk.
- The public sector continues to be the main source of employment. 30% of the workforce is employed in education, health and Government.
- Sheffield is also the UK's first City of Sport employing around 7,500 people in more than 500 businesses.
- The unemployment rate for the region of Yorkshire and Humber stands at 9.8%.

Shrewsbury Local Office

Annual DVLA contribution to local economy	Total to Landlord	£35,000.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£35,000.00			
		£00.00			
		£00.00			
	Paid to Local Authority – Rates	£19,994.00			
	Paid to Telereal Trillium – Unitary Charge	£52,637.32			
	Total Accommodation Costs	£107,631.32			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	18			
		0			
Total salaries	£327,109.05				
Total estimated annual DVLA contribution	£434,740.37				
Shrewsbury and Atcham economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	35	51	18	Less than 0.03	
Mixed Households	16				

- Shrewsbury serves as a cultural and commercial centre for the county and a large area of mid-Wales, with a retail output alone worth over £299m a year.
- Shrewsbury Abbey is worth around £3m a year to the town's economy.
- There are a number of retail complexes, both in and out of the town centre and these provide significant employment. Four in five jobs in the town centre are in the service industry.
- The largest employers are the administration and distribution sectors which include retail, food and accommodation.
- The unemployment rate for the West Midlands region stands at 9.1%. There have been recent job losses at the Army's divisional headquarter at Copthorne Barracks.

Sidcup Local Office

Annual DVLA contribution to local economy	Total to Landlord	£179,695.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£106,000.00			
		£71,000.00			
		£2,695.00			
	Paid to Local Authority – Rates	£70,626.00			
	Paid to Telereal Trillium – Unitary Charge	£132,512.73			
	Total Accommodation Costs	£382,833.73			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	14			
		71			
Total salaries	£1,757,585.93				
Total estimated annual DVLA contribution	£2,140,419.66				
Bexley ²⁸ (London Borough for Sidcup) economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	71	135	85	Less than 0.06	
Mixed Households	64				

- Sidcup is part of the London Borough of Bexley.
- The Borough is home to nearly 6,000 businesses of various sizes and sectors including food and drink manufacturers, logistics and a growing ICT sector as well as a broad range of retailers.
- Well known names include Coca-Cola and Caterham Cars.
- 25% of employment in the Borough is in the public sector. The biggest employers in the Borough are Sainsburys, Morrisons and Tesco.
- The unemployment rate for the region of London stands at 10.2%.

²⁹ As Sidcup is not specified in the Annual Population Survey Household datasets then, on this occasion Bexley the London Borough for Sidcup has been used.

Stockton Local Office

Annual DVLA contribution to local economy	Total to Landlord	£107,968.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£79,336.00	£28,632.00	£00.00	
	Paid to Local Authority – Rates	£7,997.00			
	Paid to Telereal Trillium – Unitary Charge	£27,014.72			
	Total Accommodation Costs	£142,979.72			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	19	3		
	Total salaries	£374,817.70			
	Total estimated annual DVLA contribution	£517,797.42			
	Stockton on Tees economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment
Working Households	60	103	22	Less than 0.02	
Mixed Households	43				

- Stockton on Tees is around 10 miles from Middlesbrough and 10 miles from Darlington.
- Middlesbrough employment opportunities are found in the fields of local government, health and education, with Middlesbrough Council being one of the biggest employers with over 7,000 staff. Darlington Borough Council employs around 2,500 staff.
- In Middlesbrough, the commercial and administrative sectors employ approximately 20,000 people.
- Riverside Park is the largest employment zone in Middlesbrough and is home to over 250 businesses employing over 4,000 people.
- Orange is the largest private sector employer in Darlington, employing around 2,500 people.
- The unemployment rate for the North East region stands at 10.8%. Recent job losses in Darlington include video game retailer Game with the loss of 30 jobs.

Theale Local Office

Annual DVLA contribution to local economy	Total to Landlord	£254,500.00		
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£254,500.00	£00.00	£00.00
	Paid to Local Authority – Rates	£54,775.07		
	Paid to Telereal Trillium – Unitary Charge	£117,624.68		
	Total Accommodation Costs	£426,899.75		
	Headcount			
	<ul style="list-style-type: none"> ■ LSN ■ ED ■ Others 	21	0	2
	Total salaries	£344,603.92		
	Total estimated annual DVLA contribution	£771,503.67		
	Theale/Reading economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost
Working Households	56	94	23	Less than 0.02
Mixed Households	38			

- Theale is 5 miles away from the city of Reading. The main business activities are in information & computing, insurance, business services, retail and investment.
- Major companies such as BG Group, Microsoft, Yell Group, and ING Direct have their headquarters in Reading.
- IT companies have a significant presence in the town, such as Cisco Ericsson, Verizon Business, International Computers Ltd, Hewlett-Packard and Fujitsu.
- Reading Borough Council is the largest single employer, employing around 5–6,000 people.
- The University of Reading employs around 4,000 people.
- The Royal Berkshire & Battle Hospital NHS Trust employs around 3,500 people.
- The unemployment rate for the South East region stands at 6.5%.

Truro Local Office

Annual DVLA contribution to local economy	Total to Landlord	£27,466.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£6,564.00	£20,902.00	£00.00	
	Paid to Local Authority – Rates	£5,165.00			
	Paid to Telereal Trillium – Unitary Charge	£22,895.83			
	Total Accommodation Costs	£55,526.83			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	12	0		
	Total salaries	£229,120.95			
	Total estimated annual DVLA contribution	£284,647.78			
	Cornwall and Isles Of Scilly (unitary authority for Truro ²⁹) economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment
Working Households	162	263	12	Less than 0.01	
Mixed Households	101				

- As the administrative centre for the County of Cornwall, the field of public administration, health and education employ more people than any other. Major employers include Cornwall County Council, Carrick District Council and Truro College. Cornwall Council employs over 22,000 people.
- The Health and Social Care sector in Truro employs more than 3,000 people.
- The economy of Cornwall is largely dependent on agriculture followed by tourism. The Cornish tourist industry accounts for 1 in 5 jobs and makes up a quarter of the economy.
- Farming and food processing put around £1bn a year into the Cornish economy.
- The unemployment rate for the South West region stands at 6.3%.

²⁹ As Truro is not specified in the Annual Population Survey Household datasets then, on this occasion the Unitary Authority of Cornwall and Isles of Silly has been used.

Wimbledon Local Office

Annual DVLA contribution to local economy	Total to Landlord	£477,985.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£475,000.00			
		£00.00			
		£2,985.00			
	Paid to Local Authority – Rates	£171,007.00			
	Paid to Telereal Trillium – Unitary Charge	£149,269.54			
	Total Accommodation Costs	£798,261.54			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED ■ Others 	36			
		1			
	1				
Total salaries	£764,423.54				
Total estimated annual DVLA contribution	£1,562,685.08				
Merton ³⁰ (London Borough for Wimbledon) economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	68	138	38	Less than 0.02	
Mixed Households	70				

- Wimbledon is home to two video game publishers -Square Enix Europe employing 870 people and Eidos Interactive employing around 600 people.
- One of the biggest commercial employers is CIPD who employ around 300 people.
- More than 6,000 people work at the Wimbledon Tennis Championships. These include staff of 700 who are directly employed by the AELTC and others who are provided by firms, contractors, voluntary bodies and public services as well as representatives of the media.
- The unemployment rate for the region of London stands at 10.2%.

³⁰ As Wimbledon is not specified in the Annual Population Survey Household datasets then, on this occasion Merton the London Borough for Wimbledon has been used.

Worcester Local Office

Annual DVLA contribution to local economy	Total to Landlord	£86,845.00			
	<ul style="list-style-type: none"> ■ Rent ■ Service Charge ■ Insurance 	£85,380.00			
		£00.00			
		£1,465.00			
	Paid to Local Authority – Rates	£11,623.73			
	Paid to Telereal Trillium – Unitary Charge	£54,533.07			
	Total Accommodation Costs	£153,001.80			
	Headcount				
	<ul style="list-style-type: none"> ■ LSN ■ ED 	25			
		0			
Total salaries	£390,944.19				
Total estimated annual DVLA contribution	£543,945.99				
Worcester economic activity status of household members	Thousands	Total (thousands)	DVLA headcount lost	% reduction in employment	
Working Households	36	59	25	Less than 0.04	
Mixed Households	23				

- Worcester’s economy has moved away from a high dependency on traditional industries such as manufacturing towards a diversified service economy.
- The manufacturing sector though still accounts for around 21% of all jobs in Worcester. Cosworth Technology, Carnaud Metalbox, Lea & Perrins, Royal Worcester Porcelain are all based in Worcester.
- Bosch Thermotechnology is the largest employer within this sector with around 1,800 staff, followed by Brintons with around 1,700 staff.
- The unemployment rate for the West Midlands region stands at 9.1%.