



Ministry
of Defence

Secretariat
Defence Infrastructure Organisation
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E-mail: diosec-parli@mod.uk
www.gov.uk/DIO

EMAIL ONLY: [REDACTED]

10 January 2017

Ref. FOI2017/12266

Dear [REDACTED]

Thank you for your email of 3 December 2016 requesting the following information:

“

A. <i>Lift Service and Maintenance</i>
B. <i>Air Conditioning and Ventilation Servicing and Maintenance</i>
C. <i>Cleaning and Janitorial</i>
D. <i>Mechanical And Electrical Maintenance</i>
E. <i>Property Maintenance And Day To Day Repairs</i>

In regards to the types of contracts I have displayed above can you please send the Ministry of Defence's primary contracts? Or can you please send me the contract that are above £1000.

Also, so that I understand the information you have provided to me please state information if the Ministry of Defence doesn't have any contract I have stated within this request.

- 1. Contract Type – Please use the list I have provided above*
- 2. Existing Supplier – Please state the supplier for each contract*
- 3. Annual Spend- Please can you provide me with the spend for each individual supplier*
- 4. Contract Duration- please note if there are any extensions period available and if so what?*
- 5. Contract Start*
- 6. Contract Expiry*
- 7. Contract Review*
- 8. Contract Description- a small description of the type of services included within each contract.*
- 9. Number of sites covered for each contract e.g. the Ministry of Defence may have a maintenance agreement with a supplier that covers several sites/buildings.*
- 10. Can you also send me the contact details of the person within the Ministry of Defence that is responsible for each one of these contract your have submitted.”*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD) and I can confirm that some of the information in scope of your request is held.

The information you have requested can be found enclosed at annexes A and B; however some of the information falls entirely within the scope of the qualified exemptions provided for at Section 38(1) (Health and Safety) of the FOIA and has been redacted.

Section 38(1) has been applied as some of the information requested could put the safety of individuals at risk. A public interest test has been conducted to determine whether the risk posed through this information is tolerable and the balance of public interest lay in withholding the information the MOD held in scope of your request.

Under Section 16 of the Act (Advice and Assistance) you may find it helpful to note Private Finance Initiatives which are output based are excluded. In order to fulfil the service, the Service Providers need to maintain the facilities, but these are not Facilities Management contracts. The annual value is representative of the total contract value current spend (i.e. for this year) and includes elements outside scope of the FOI.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 2nd Floor, Zone N, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

DIO Secretariat

MINISTRY OF DEFENCE EXISTING CONTRACTS RELATING TO FACILITIES MANAGEMENT -RESPONSE TO FOI QUESTION

Types of Contract: Lift Service & Maintenance, Air Conditioning & Ventilation Servicing and Maintenance, Cleaning & Janitorial, Mechanical & Electrical Maintenance, Property Maintenance and Day to Day Repairs	Existing Supplier	Annual Spend	Contract Duration	Extension Period Y/N	If yes, please specify duration	Contract Start	Contract Expiry	Contract Review	Contract Description	Number of Sites Covered	Lead Contact Details
NEXT GENERATION ESTATE CONTRACT REGIONAL PRIME CENTRAL - COVERING ALL OF THE ABOVE EXCEPT CLEANING AND JANITORIAL	CARILLION AMEY LTD	£69,227,554	5 YEARS 6 MONTHS	YES	UP TO A MAXIMUM OF A FURTHER 5 YEARS	22/07/2014	31/01/2020	MONTHLY PERFORMANCE REVIEWS	A, B & D - PLANNED SERVICE & MAINTENANCE TO ENSURE COMPLIANCE WITH STATUTORY & MANDATORY REQUIREMENTS. E- AS REQUIRED DAY TO DAY MAINTENANCE & REPAIRS TO ENSURE CONTINUED FUNCTIONALITY	CIRCA 160 OF VARYING SIZES	DIO Comrc1- 4c AH@mod .uk
NEXT GENERATION ESTATE CONTRACT - National Housing Prime	Carillion Amey (Housing Prime) Ltd	£80m	5 Years	YES	UP TO A MAXIMUM OF A FURTHER 5 YEARS	01/05/2014	31/10/2019	MONTHLY PERFORMANCE REVIEWS	Planned and response maintenance for service family accommodation including an occupancy management service	Various over all UK	DIO Comrc1-4a AH@mod.uk
NEXT GENERATION ESTATE CONTRACT UNITED STATES FORCES PRIME	INTERSERVE DEFENCE LTD	£18m	5 Years	YES	UP TO A MAXIMUM OF A FURTHER 5 YEARS	01/11/2016	31/10/2021	MONTHLY PERFORMANCE REVIEWS	Management and delivering Building and Facilities Management Services as well as some limited Soft Facilities Management Services. a significant element of the requirement includes Preventative Maintenance (PM). The Contract will also include the capability to deliver Additional Professional Services and Additional Work Services up to £4.34M.	6 main bases inclusive of RAF Alconbury/Molesworth, RAF Croughton, RAF Fairford, RAF Lakenheath, RAF Menwith Hill and RAF Mildenhall.	DIO Comrc1-4c AH@mod.uk
Northern England Region Multi-Activity Contract (Cleaning & Janitorial)	Sodexo Ltd	£18.6m	1 year 10 months	No	N/A	16/09/2016	30/06/2018	MONTHLY PERFORMANCE REVIEWS	Northern England Region Soft FM Multi-Activity Contract (NOTE: Cleaning is a minor activity of this contract)	Approx 128 sites within Northern England Region	DIO Comrc1- 2c AH@mod .uk
RAF Linton-on-Ouse Multi-Activity Contract (Cleaning & Janitorial)	Babcock Ltd	£3.6m	8 years 7 months	YES	up to 30/6/18	17/02/2009	30/11/2017	MONTHLY PERFORMANCE REVIEWS	RAF Linton-on-Ouse Soft FM Multi-Activity Contract (NOTE: Cleaning is a minor activity of this contract)	1	DIO Comrc1- 2c AH@mod .uk
Operation of Catterick Leisure Centre (Cleaning & Janitorial)	Nuffield Health	£0.45m	6 years 7 months	YES	31/07/2019	01/06/2009	31/01/2017	MONTHLY PERFORMANCE REVIEWS	Operation of Catterick Leisure Centre (NOTE: Cleaning is a minor activity of this contract)	1	DIO Comrc1- 2c AH@mod .uk
RAF Wyton / Henlow Multi-Activity Contract (Cleaning & Janitorial)	Babcock Ltd	£8.09m	8 years 10 months	YES	30/06/2018	01/04/2009	28/02/2018	MONTHLY PERFORMANCE REVIEWS	RAF Wyton / Henlow Soft FM Multi-Activity Contract (NOTE: Cleaning is a minor activity of this contract)	2 RAF sites	DIO Comrc1- 2c AH@mod .uk
ASACS / RAF Fylingdales Multi-Activity Contract (Cleaning & Janitorial)	SERCO Ltd	£10m	7 years 3 months	YES	30/06/2018	01/11/2009	28/02/2017	MONTHLY PERFORMANCE REVIEWS	RAF Fylingdales Soft FM Multi-Activity Contract (NOTE: Cleaning is a minor activity of this contract)	5 RAF sites	DIO Comrc1- 2c AH@mod .uk
RAF Halton / High Wycombe Multi-Activity Contract (Cleaning & Janitorial)	SERCO Ltd	£5.01	7 years	YES	31/03/2020	01/04/2010	31/03/2017	MONTHLY PERFORMANCE REVIEWS	RAF Halton / High Wycombe Soft FM Multi-Activity Contract (NOTE: Cleaning is a minor activity of this contract)	2 RAF Sites	DIO Comrc1- 2c AH@mod .uk
Wales & West Midlands Multi-Activity Contract (Cleaning & Janitorial)	Sodexo Ltd	£14.1m	10 years 11 months	YES	31/05/2018	07/11/2007	31/12/2017	MONTHLY PERFORMANCE REVIEWS	Wales & West Midlands Soft FM Multi-Activity Contract (NOTE: Cleaning is a minor activity of this contract)	Various sites within Wales & the West Midlands area of England	DIO Comrc1- 2c AH@mod .uk
Catering, Retail & Leisure for RAF 22 Training Group sites (Cleaning & Janitorial)	ISS Mediclean Ltd	£10.8m	4 years 8 months	No	N/A	01/07/2012	31/03/2017	MONTHLY PERFORMANCE REVIEWS	Catering , Retail & Leisure at RAF 22 Training Group Sites (NOTE: Cleaning is a minor activity of this contract)	4 RAF Sites	DIO Comrc1- 2c AH@mod .uk
Super Catering, Retail & Leisure (Cleaning & Janitorial)	ISS Mediclean Ltd	£21.7m	7 years 4 months	No	N/A	01/06/2011	31/10/2018	MONTHLY PERFORMANCE REVIEWS	Super Catering , Retail & Leisure (NOTE: Cleaning is a minor activity of this contract)	13 RAF & 3 Army Sites across the UK	DIO Comrc1- 2c AH@mod .uk
Provision of Building Cleaning in Northern Ireland (Cleaning & Janitorial)		£0.273m	3 years 6 months	YES	3 years	01/04/2013	31/10/2017	MONTHLY PERFORMANCE REVIEWS	Building Cleaning Services at MOD sites in Northern Ireland	Various MOD sites within Northern Ireland	DIO Comrc1-1b4@mod.uk
NEXT GENERATION ESTATE CONTRACT REGIONAL PRIME SOUTH WEST - COVERING ALL OF THE ABOVE EXCEPT CLEANING AND JANITORIAL	CARILLION AMEY LTD	£28,548,970	5 Years	YES	UP TO A MAXIMUM OF A FURTHER 5 YEARS	01/02/2015	31/01/2020	MONTHLY PERFORMANCE REVIEWS	A, B & D - PLANNED SERVICE & MAINTENANCE TO ENSURE COMPLIANCE WITH STATUTORY & MANDATORY REQUIREMENTS. E- AS REQUIRED DAY TO DAY MAINTENANCE & REPAIRS TO ENSURE CONTINUED FUNCTIONALITY	APPROX 60 OF VARYING SIZES	DIO Comrc1- 4d AH@mod .uk
PRE-PLANNED MAINTENANCE TO RAFSU BUILDINGS AT MOD BOSCOMBE DOWN COVERING ALL OF THE ABOVE EXCEPT CLEANING.	QINETIQ	£60,000	3 Years	YES	1 YEAR OPTION TO EXTEND	01/04/2014	31/03/2017	REGULAR PERFORMANCE REVIEWS AND AUDITS THROUGHOUT CONTRACT DURATION. NORMALLY MONTHLY.	MAINTENANCE OF ROYAL AIR FORCE BASE SUPPORT SQUADRON(23 BUILDINGS) AT MOD BOSCOMBE DOWN.	1 SITE ONLY (MOD BOSCOMBE DOWN)	DIO Comrc1- 4d AH@mod .uk
PROVISION OF SERVICES OF CHOICE TO RAFSU BUILDINGS AT MOD BOSCOMBE DOWN.COVERING ALL OF THE ABOVE.	QINETIQ	£40,000	3 Years	YES	1 YEAR OPTION TO EXTEND	01/04/2014	31/03/2017	REGULAR PERFORMANCE REVIEWS AND AUDITS THROUGHOUT CONTRACT DURATION. NORMALLY MONTHLY.	Provision of Photographic, Reprographics, Graphic Design Services in Support of formal visits presentations/communications, PR, Mess Events and General Unit Business. The Provision and Billing of MT Fuel to unit Pool Cars. Provisions of Items made in Qinetiq Workshops(Metal or Carpentry) e.g. Building Signs and Other Services within Qinetiq's Capability.	1 SITE ONLY (MOD BOSCOMBE DOWN)	DIO Comrc1- 4d AH@mod .uk
NEXT GENERATION ESTATE CONTRACT REGIONAL PRIME SOUTH EAST - COVERING ALL OF THE ABOVE EXCEPT CLEANING AND JANITORIAL	CARILLION AMEY LTD	£25,661,840	5 Years	YES	UP TO A MAXIMUM OF A FURTHER 5 YEARS	01/02/2015	31/01/2020	MONTHLY PERFORMANCE REVIEWS	A, B & D - PLANNED SERVICE & MAINTENANCE TO ENSURE COMPLIANCE WITH STATUTORY & MANDATORY REQUIREMENTS. E- AS REQUIRED DAY TO DAY MAINTENANCE & REPAIRS TO ENSURE CONTINUED FUNCTIONALITY	APPROX 60 OF VARYING SIZES	DIO Comrc1- 4d AH@mod .uk

Capital Multi Activity Contract	Sodexo Ltd	£11,517,441.46	10 Years	YES	Until 31st November 2017	03/07/2007	31-Mar-17	Monthly/ Quarterly Service Control Meetings	Delivery of Catering, Retail, Leisure and Miscellaneous Services	Approx. 30	DIOComrcl-3dAH@mod.uk
Sandhurst Super Multi Activity Contract	Compass/ESS	£7,236,291.90	8 Years	YES	Until 31st November 2017	01/10/2009	30-Sep-17	Contractor and Designated Officer meet on a monthly basis. All other meetings can be could ad-hoc to review contract.	Delivery of Catering, Retail, Leisure and Miscellaneous Services	1	DIOComrcl-3dAH@mod.uk
Mid Hants Super Multi Activity Contract	Aramark Ltd	£12,336,369.03	11 1/2 years	No	31/03/2017	01/10/2005	31/03/2017	Monthly/ Quarterly Service Control Meetings	Delivery of Catering, Retail, Leisure and Miscellaneous Services	Approx. 40.	DIOComrcl-3dAH@mod.uk
Lyneham Soft Facilities Management	Compass/ESS	£2,488,550.81	2 years 10 months	YES	31-Oct-18	01/05/2015	31-Mar-18	Monthly/ Quarterly Service Control Meetings	Delivery of Catering, Retail, Leisure and Miscellaneous Services	1	DIOComrcl-3dAH@mod.uk
NEXT GENERATION ESTATE CONTRACT REGIONAL PRIME SCOTLAND - COVERING ALL OF THE ABOVE EXCEPT CLEANING AND JANITORIAL	CARILLION AMEY LTD	Approx £20M	5 years (inc 6 month mobilisation)	YES	UP TO A MAXIMUM OF A FURTHER 5 YEARS	04/05/2014	31/10/2019	MONTHLY PERFORMANCE REVIEWS	A, B & D - PLANNED SERVICE & MAINTENANCE TO ENSURE COMPLIANCE WITH STATUTORY & MANDATORY REQUIREMENTS. E- AS REQUIRED DAY TO DAY MAINTENANCE & REPAIRS TO ENSURE CONTINUED FUNCTIONALITY	Approx 40 sites all varying in size	DIOCOMRCL-6c4@mod.uk
The Provision of Accommodation for Service Personnel - SSSA and SSFA	Mears Limited	£9M	3 Years	YES	UP TO A MAXIMUM OF A FURTHER 2 YEARS	01/04/2016	31/03/2019	MONTHLY PERFORMANCE REVIEWS	Substitute Accommodation - Property Rental Service with help desk, property sourcing and allocation service small element of repair	Nationwide Contract	DIOCOMRCL-6c2a@mod.uk

CB/DHE/0002	Covesea UK	Hard FM	Housing-Lossiemouth	2019
CB/DHE/0004	Bannorburn Homes Ltd	Hard FM	Housing-Central Scotland	2021
CB/DHE/0005	Spectrum Housing Group	Hard FM	Housing-Yeovilton	2028
CB/DHE/0042	Tricomm Housing Ltd	Hard FM	Housing-Bath, Bristol, Portsmouth	2028
CB/DHE/0019	Riverside Group	Hard FM	Housing-Cosford	2025
CB/DHE/0114	Roselead Ltd	Hard FM	Housing-Wattisham	2028
CB/DHE/0155	Tricomm Housing Ltd Portsmouth Ltd	Hard FM	Housing-Portsmouth	2032