



November 2016

REFERENCE: 16FOI 113

You requested the following information:

- 1. How much has your department spent, in total, on telephone calls to the 118 118 and 118 500 directory enquiries services? Please could you provide me with these figures for the most recent financial year and - if possible - for the four financial years prior?**
- 2. If possible, please can you break down the above cost by calls made from department land lines and those made from department mobile phones.**
- 3. Please also can you tell me which company/companies provide your department's mobile phone service.**

We have handled your request under the Freedom of Information Act 2000.

A1: None. Calls to 118 118 and 118 500 directory enquiries are blocked on our telephone system.

A2: Please refer to Q1. The Wales Office uses mobile services supplied under Ministry of Justice contracts. We do not receive itemised listing of calls on our mobile phone bills.

A3: The current mobile phone service provider is Everything Everywhere.