

Learner Destinations Questionnaire for Version 6

establishing the 2012 to 2013 destinations of 2011 to 2012 learners

1. INTRODUCTION

<FRONT SCREEN TO SHOW TO INTERVIEWER FROM SAMPLE:

IF LEARNER HAS BEEN FLAGGED AS HAVING A LEARNING DIFFICULTY OR DISABILITY (LDD) BUT IDENTIFIED AS LIKELY TO BE ABLE TO PARTICIPATE IN A TELEPHONE INTERVIEW = <DISABILITY VALUE>

SHOWCARD INTRO FOR INTERVIEWERS

ON CALLING NUMBER

1	GfK Telephone code	PROCEED (THE PHONE RINGS)
2	tipnans	No answer
3	tipbusy	Engaged/ busy
4	tipvmr	Voicemail (respondent's)
5	tipvmg	Voicemail (general)
6		uninformed refusal
7	tipnins	Number unobtainable
8	tipcomms	Computer/ fax line
9	Tipbus	Business number
10		leave questionnaire

May I speak to <FIRST NAME> <SURNAME> please?

SINGLE CODE ONLY

- 1 Speaking to named respondent (PROCEED)
- 2 Named contact not available (SMS see below)
- 3 Respondent moved - have new details - COLLECT DETAILS
- 4 Respondent moved - no contact details – THANK AND CLOSE
- 5 Wrong number - THANK AND CLOSE

IF SMS: INTERVIEWER NOTE IF YOU ARE QUESTIONED ABOUT WHY YOU WANT TO SPEAK TO NAMED CONTACT, SAY “**my name is <YOURNAME> and I am calling from GfK NOP, the independent research organisation. We would like to speak to <FIRST NAME> regarding a survey about learning. When would be the best time to call back?**”

NEXT SCREEN

Hello, my name is <YOUR NAME> and I am calling from GfK NOP, the independent research organisation. We are interviewing learners from around the country, including people who went to <PROVIDERNAME>. We understand you were a learner there in 2011 or 2012.

NOTE: PROMPT USING LEARNING AIM TITLES IF REQUIRED BUT LEARNERS MAY NOT RECOGNISE THE TITLES SHOWN.

- [+LEARNING AIM 1+]
- [+LEARNING AIM 2+]
- [+LEARNING AIM 3+]

We are interested in finding out what learners did after they finished at <PROVIDERNAME>. Would you be happy to take part?

IF NECESSARY: The interview takes less than 5 minutes. INTERVIEWER NOTE: DO NOT SAY THAT GfK IS CARRYING OUT THE RESEARCH ON BEHALF OF THE COLLEGE OR TRAINING PROVIDER. DO NOT SAY THAT GfK OBTAINED LEARNER'S CONTACT DETAILS DIRECTLY FROM THE COLLEGE OR TRAINING PROVIDER.

IF LEARNER WANTS TO KNOW AT THIS STAGE WHO THE RESEARCH IS FOR, SAY:
The survey is being carried out for the Chief Executive Skills Funding, funder of colleges and training providers, The Department for Business, Innovation and Skills (BIS) and the Department for Education

IF FLAGGED AS MULTIPROVIDER=2 – ADD FOLLOWING
You may have already completed this survey about another college or training provider you went to, but this time we would like to ask you about <PROVIDER NAME> instead.

IF LEARNER DOES NOT RECOGNISE PROVIDER'S NAME BUT DID UNDERTAKE TRAINING IN 2011 OR 2012, IT IS LIKELY THIS COURSE.

IF LEARNER WANTS TO KNOW WHERE GfK GOT THEIR NAME OR CONTACT DETAILS FROM, SAY:

When you started your learning with this provider, you were asked to complete a form with your contact details and to say whether you agreed to being contacted for research purposes or not. Your provider had to send this information to the Skills Funding Agency. Your record showed that you did not object to being contacted for research purposes, so GfK are allowed to use your details on condition that we keep all the information safe and confidential.

1. IF WILLING TO PROCEED – CONTINUE
2. IF CALLBACK REQUIRED – GO TO SMS
3. IF IMMEDIATE REFUSAL TO TAKE PART – THANK AND CLOSE

ASK ALL

I'm just going to tell you a bit about the research before we start the survey. The results will help improve courses for future learners and provide information on the choices they have after they finish their courses.

SAY THIS IF NOT MENTIONED EARLIER: **The survey is being carried out for the Chief Executive Skills Funding, funder of colleges and training providers, The Department for Business, Innovation and Skills (BIS) and the Department for Education.**

SAY THIS TO ALL: **All the information you provide will be kept confidential to the research teams at GfK NOP and in the sponsor organisations. We will link your answers with information we hold about you and your learning, for research purposes only.** IF NECESSARY, EXPLAIN THAT THE SPONSOR ORGANISATIONS ARE THE CHIEF EXECUTIVE SKILLS FUNDING, BIS and DfE. INTERVIEWER NOTE: WE WANT TO SPEAK TO ANYONE WHO HAS UNDERTAKEN A COURSE AT THIS PROVIDER, REGARDLESS OF WHAT THE COURSE WAS

IF LEARNER WANTS TO KNOW WHERE GfK GOT THEIR NAME OR CONTACT DETAILS FROM, SAY:

When you started your learning with this provider, you were asked to complete a form with your contact details and to say whether you agreed to being contacted for research purposes or not. Your provider had to send this information to the Skills Funding Agency. Your record showed that you did not object to being contacted for research purposes, so GfK are allowed to use your details on condition that we keep all the information safe and confidential.

2. CONSENT TO PARTICIPATION

ASK ALL

QA **Can I just check that you are happy to take part in this survey on this basis?** SINGLE CODE ONLY

Yes – INTERVIEW NOW	1	GO TO QPERM
No/respondent refused to participate	2	THANK AND CLOSE
Respondent doesn't recognise college/course or did not complete course	3	GO TO QD
Yes but not now - make an appointment	4	GO TO QB

ASK IF QA=4

QB INTERVIEWER CHECK: Is respondent unable to take part due to a hearing impairment or other disability? SINGLE CODE ONLY

Yes	1	CONTINUE TO QC
No	2	GO TO SMS, MAKE APPOINTMENT

ASK IF Q1A=1

QC **Is there someone that will be able to help you take part by telephone?** SINGLE CODE

Yes	1	GO TO SMS, ARRANGE TO CALL BACK WHEN PROXY AVAILABLE
No	2	THANK AND CLOSE
Yes, proxy available	3	CONTINUE TO QPERM

ASK IF QA=5

QD INTERVIEWER CHECK: Code lack of recognition. SINGLE CODE ONLY

Doesn't recognise course but happy to proceed	1	CONTINUE TO QPERM
Doesn't recognise course and will not proceed	2	THANK AND CLOSE
Doesn't recognise college but happy to proceed	3	CONTINUE TO QPERM
Doesn't recognise college and will not proceed	4	THANK AND CLOSE
Didn't attend in 2011/12	5	THANK AND CLOSE
Believe did not complete any learning aims but happy to proceed	6	CONTINUE TO QPERM
Believe did not complete any learning aims and will not proceed	7	THANK AND CLOSE

QPERM **This call may be recorded for quality and training purposes.** DO NOT READ OUT

OK to continue	1	CONTINUE TO Q1
Respondent objects to being recorded	2	

IF CODE 2 AT QPERM: **In that case I will need to phone you back so that our call is not recorded. Would it be OK to call you back now or would you prefer to arrange a more suitable time?**

3. EMPLOYMENT QUESTIONS

ASK ALL

- Q1 **Now I am going to ask you some questions about paid employment, by which I mean doing paid work for an employer. I am not including self-employment. Can you think about the period between <END OF LEARNING MONTH FROM SAMPLE FILE> <END OF LEARNING YEAR FROM SAMPLE FILE> and <END OF LEARNING MONTH FROM SAMPLE FILE> <END OF LEARNING YEAR FROM SAMPLE FILE+1>. Were you in paid employment at all between those dates? Please note that being on an apprenticeship counts as being in paid employment.**

Yes	1
No	2
Don't know/can't remember	3

ASK IF YES AT Q1

- Q2 **And in that 12 month period (ADD IF NECESSARY between <END OF LEARNING MONTH FROM SAMPLE FILE> <END OF LEARNING YEAR FROM SAMPLE FILE> and <END OF LEARNING MONTH FROM SAMPLE FILE> <END OF LEARNING YEAR FROM SAMPLE FILE+1>), did you have any continuous spells of paid employment, lasting for at least 6 months? CLARIFY IF NECESSARY: If you had more than one employer during that time, this could still count as continuous employment, as long as you did not have a break between jobs.**

Yes	1
No	2
Don't know/can't remember	3

ASK ALL

- Q3 **Now I would like you to think about October 2012 through to the end of March 2013. Were you in paid employment at all between those dates? ADD IF NECESSARY:I mean doing paid work for an employer, including being on an apprenticeship with an employer.**

Yes	1	ASK Q4
No	2	GO TO NEXT SECTION
Don't know/can't remember	3	

ASK IF YES AT Q3

- Q4 **Were you employed for ALL of the period from October 2012 to March 2013?**

Yes	1	GO TO NEXT SECTION
No	2	ASK Q5
Don't know/can't remember	3	ASK Q5

ASK IF NO/DON'T KNOW AT Q5

- Q5 **In that case I am going to ask you about specific months in that period. Were you employed at all in ... READ OUT RUNNING PROMPT**

	Yes	No	Don't know
a) October 2012?	1	2	3
b) November 2012?	1	2	3
c) December 2012?	1	2	3
d) January 2013?	1	2	3
e) February 2013?	1	2	3
f) March 2013?	1	2	3

ASK IF YES AT Q1

- Q6 I understand that you were also working for an employer while you were doing your learning or training with <PROVIDERNAME> between <START OF LEARNING MONTH FROM SAMPLE FILE><START OF LEARNING YEAR FROM SAMPLE FILE> and <END OF LEARNING MONTH FROM SAMPLE FILE> <END OF LEARNING YEAR FROM SAMPLE FILE>. Can you tell me if the employer you worked for after <END OF LEARNING MONTH FROM SAMPLE FILE> <END OF LEARNING YEAR FROM SAMPLE FILE> was the same employer that you had been working for while you were doing your learning or training?

Yes, same employer	1
No, different employers	2
Don't know/can't remember	3

ASK IF NO AT Q6

- Q7 Did the employer that you had been working for while you had been doing your learning or training offer you a permanent job after the end of your training period? ADD IF NECESSARY: A permanent job could be full time or part-time, but it would not be temporary or just for a fixed period.

Yes, offered me permanent job	1
No, didn't offer me permanent job	2
Don't know/can't remember	3

ASK ALL

- Q8 **Now I am going to ask you some questions about self-employment, by which I mean doing work for your own business in order to earn money. Can you think about the period between <END OF LEARNING MONTH FROM SAMPLE FILE> <END OF LEARNING YEAR FROM SAMPLE FILE> and <END OF LEARNING MONTH FROM SAMPLE FILE> <END OF LEARNING YEAR FROM SAMPLE FILE+1>. Were you in self-employment at all between those dates?**

Yes	1
No	2
Don't know/can't remember	3

ASK IF YES AT Q8

- Q9 **And in that 12 month period (ADD IF NECESSARY between <END OF LEARNING MONTH FROM SAMPLE FILE> <END OF LEARNING YEAR FROM SAMPLE FILE> and <END OF LEARNING MONTH FROM SAMPLE FILE> <END OF LEARNING YEAR FROM SAMPLE FILE+1>), did you have any continuous spells of self-employment, lasting for at least 6 months?**

Yes	1
No	2
Don't know/can't remember	3

ASK ALL

- Q10 **Now I would like you to think about October 2012 through to the end of March 2013. Were you self-employed at all between those dates?**

Yes	1	ASK Q11
No	2	GO TO NEXT SECTION
Don't know/can't remember	3	

ASK IF YES AT Q10

Q11 Were you self- employed for ALL of the period from October 2012 to March 2013?

Yes	1	GO TO NEXT SECTION
No	2	ASK Q12
Don't know/can't remember	3	ASK Q12

ASK IF NO/DON'T KNOW AT Q11

Q12 In that case I am going to ask you about specific months in that period. Were you self-employed at all in ... READ OUT RUNNING PROMPT

	Yes	No	Don't know
a) October 2012?	1	2	3
b) November 2012?	1	2	3
c) December 2012?	1	2	3
d) January 2013?	1	2	3
e) February 2013?	1	2	3
f) March 2013?	1	2	3

5. PERMISSION TO SHARE DATA

ASK ALL

That is the end of the questions.

The information you gave us will be used for research purposes by GfK NOP on behalf of the Chief Executive Skills Funding and also shared with the Department for Business Innovation and Skills and the Department for Education. It might, where fair and lawful, be shared further for research purposes with other organisations interested in the outcomes of learning. You will not be identified personally in any reporting based on this information. Personal information will be processed securely, including secure destruction when no longer required.

Thank you very much for your time