

MMO Quality Policy statement

This is the quality policy statement of the Marine Management Organisation (MMO). The MMO is an Executive Non Departmental Public Body (NDPB) established in April 2010 and given powers under the Marine and Coastal Access Act 2009. We are a public body that manages activities in the seas around England in compliance with the Regulators Code.

Our work includes:

- Marine planning
- Regulation of Marine Industries
- Collate and analyse data to provide statistical information
- Licensing activities in the marine area
- Protecting and enhancing the natural environment
- Preventing worldwide illegal, unregulated and unreported fishing
- Fisheries management
- Making European funding available to the fisheries and aquaculture sector
- Promoting biodiversity

We will demonstrate our commitment to our customers through:

- Ensuring we publish and operate in line with our customer charter.
- Complying with relevant statutory and mandatory requirements.
- Continuously improving service by focusing on customer requirements and business needs.

Aim


The aim of this policy is to achieve and maintain a management system conforming to ISO 9001 to support delivery of the above commitments. This aim will be delivered through the following quality objectives.

Our quality objectives

- Ensure that we deliver our service in accordance with the provisions of our customer charter.
- Use the best available information to ensure our decision making is transparent, robust, proportionate and compliant with relevant requirements.
- Ensure we operate in a sustainable manner and encourage our partners and suppliers to operate sustainably.
- Ensure we deliver our commitments in a reliable and timely manner.
- Demonstrate our commitment to wellbeing and development of our employees by adhering to the Investor in People standard.
- Promote improved performance by our partners and our suppliers by adopting shared standards and systems.

Quality performance

Our objectives will be delivered through a programme of improvement targets and will be managed and monitored by our Performance and Reporting team.

 <p>Marine Management Organisation</p>	<p>POLICY STATEMENT</p> <p>Quality</p> <p>Page 1 of 2</p>	<p>Final</p> <p>Document Ref: P01</p> <p>Date: January 2017</p>
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Who is this policy statement for?


This policy is primarily aimed at our staff, suppliers and customers.

Copies of this quality policy statement will be made freely available to all those with an interest in MMO. The statement will be promoted to employees, customers and representatives of the local communities in which we operate.

Signature:

J. A. Ince

Date: 23. 01. 2017

 Marine Management Organisation	POLICY STATEMENT Quality Page 2 of 2	Final Document Ref: P01 Date: January 2017
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