



Ministry  
of Justice



HM Prison &  
Probation Service

**Her Majesty's Prison & Probation Service**  
Safer Custody & Public Protection Group  
8th Floor, Zone A  
102 Petty France  
London  
SW1H 9AJ

To:  
Mental Health Casework Section  
Stakeholders

Email: [Natalya.oprey@noms.gsi.gov.uk](mailto:Natalya.oprey@noms.gsi.gov.uk)

3 August 2017

Dear colleague

**Relocation of MHCS office – 11 & 14 August 2017**

We now have a firm date for our office relocation and will move to Croydon over 11 and 14 August 2017. On Friday 11 August and Monday 14 August, we will remain operational, but it may not be possible to reach all of us by telephone.

For recalls, please contact the relevant Head of Team (below). For other urgent matters, please contact the relevant Team Managers or email the Team inbox if less urgent – contact numbers below:

**Team 1 (patient name A- Gile)**

Head of Team: James Peck 07773 075202  
Team Manager: Michael Turner 07773 075131

**Team 2 (Gill-Nicholl)**

Head of Team: away – please call either Team 1 or Team 3 Head of Team  
Team Manager: Graham Copeland 07773 051007

**Team 3 (Nicholm – Z)**

Head of Team: Angie Munley 07773 050810  
Team Manager: Gopalan Srinivasan: 07773 063242

The usual out of hours service will remain in place (5pm-9am weekdays and from 5pm Friday – 9am Monday) on 0300 303 2079.

The new postal address will be:

Mental Health Casework Section, HMPPS  
14<sup>th</sup> Floor, Southern House, Wellesley Road, Croydon CR0 1XG


New telephone numbers for all staff will be uploaded to the website by Monday 14 August 2017 here:

<https://www.gov.uk/government/collections/mentally-disordered-offenders>

**Casework backlog**

We continue to work on our backlog recovery plan and are actively recruiting staff to fill the vacancies. I will write to all stakeholders shortly to provide some detail regarding the numbers of applications awaiting a decision and to give you an idea of the length of delays patients are likely to experience, depending on the type of application under consideration.

Yours faithfully

A handwritten signature in black ink, appearing to read 'Natalya O'Prey', with a small horizontal line to the right of the final letter.

Natalya O'Prey  
Head of Mental Health Casework Section