

Office of the Trust Special Administrator

Appendix GStakeholder Engagement



Securing sustainable NHS services

Staff, stakeholder, patient and public involvement and engagement during the enactment of the Unsustainable Provider Regime at South London Healthcare NHS Trust for the period 16 July – 13 December 2012

The following grid gives an overview of key meetings, (but does not include meetings or membership of governance groups which are detailed in chapter 3 and in appendix C), discussions and events held between the Trust Special Administrator and members of his team with a wide range of front-line staff, informed stakeholders such as health and care commissioners, providers, NHS and local authority leaders, MPs, health regulators, think tanks and other bodies, clinicians, patients and members of the public and their representatives across south east London and beyond, during the Unsustainable Provider Regime. It demonstrates the breadth and depth of activity during the development of the draft recommendations and during the formal consultation phase. These meetings, discussions and events, and the learning, debate and the exchange of information they facilitated helped inform the Trust Special Administrator and his team as they undertook the detailed work described in this report.

Further information about the engagement and involvement approach taken during the period of this regime is outlined in chapter 3 of the TSA's final report.

Pre consultatio	Pre consultation engagement		
Date	TSA representative	Meeting / Event	
17-Jul-2012	Matthew Kershaw Hannah Farrar	South London Healthcare NHS Trust Senior Management Team (approx 50 clinicians and managers)	
	Matthew Kershaw Hannah Farrar	Site visit, Queen Marys Hospital	
18-Jul-2012	Matthew Kershaw Hannah Farrar	Royal Borough of Greenwhich, CEO	
	Matthew Kershaw	Oxleas NHS Foundation Trust, CEO	
	Matthew Kershaw	Clive Efford MP for Eltham	
19-Jul-2012	Matthew Kershaw Hannah Farrar	London Borough of Bromley, Leader and CEO	
	Matthew Kershaw Hannah Farrar	South London and Maudsley NHS Foundation Trust, CEO; Guy's and St Thomas' NHS Foundation Trust, CEO; and King's College NHS Foundation Trust, CEO; King's Health Partners	
20-Jul-2012	Matthew Kershaw Hannah Farrar	Lewisham Healthcare NHS Trust, CEO	
24-Jul-2012	Matthew Kershaw Hannah Farrar Steph Hood	Secretary of State for Health and south east London MPs at Richmond House: Jim Dowd MP, Heidi Alexander MP, Nick Raynsford MP, Clive Efford MP, Bob Stewart MP, James Brokenshire MP, David Evenett MP representative, Jo Johnson MP representative, Bob Neill MP representative, Teresa Pearce MP representative	
	Matthew Kershaw Hannah Farrar	NHS Trust Development Authority, CEO	
	Matthew Kershaw	South London Healthcare NHS Trust Medical Staffing Committee (consultants), Chair	
25-Jul-2012	Matthew Kershaw Steph Hood	Bexley LINk, Chair and Officer	
	Matthew Kershaw	South London Healthcare NHS Trust Medical Staffing Committee meeting, Princess Royal University Hospital	
	Matthew Kershaw Hannah Farrar	London Borough of Bromley, CEO	
	Matthew Kershaw Hannah Farrar	Dartford and Gravesham NHS Trust, CEO	

Pre consultation	Pre consultation engagement		
Date	TSA representative	Meeting / Event	
26-Jul-2012	Matthew Kershaw Hannah Farrar	London Borough of Lewisham, CEO	
	Matthew Kershaw	South London Healthcare NHS Trust, Clinical Directors	
	Matthew Kershaw	Visit - staff/patients at A&E, Queen Elizabeth Hospital	
31-Jul-2012	Matthew Kershaw Steph Hood	Visit - staff/patients ward visit at Queen Elizabeth Hospital	
	Matthew Kershaw Steph Hood	Visit - staff/patients ward visit at Princess Royal University Hospital	
01-Aug-2012	Matthew Kershaw Hannah Farrar	Bromley Healthcare, CEO	
	Matthew Kershaw Steph Hood	South London Healthcare NHS Trust staffside representatives and trades union officials	
	Matthew Kershaw Steph Hood	Bromley LINk, Chair and Co-ordinator	
02-Aug-2012	Matthew Kershaw	South London Healthcare NHS Trust Medical Staffing Committee meeting, Queen Elizabeth Hospital	
	Matthew Kershaw Steph Hood	Visit - staff/patients children's ward, Queen Marys Hospital	
03-Aug-2012	Matthew Kershaw Steph Hood	Visit - staff/patients theatres and endoscopy, Queen Marys Hospital	
	Matthew Kershaw Hannah Farrer Steph Hood	All staff open meeting at Queen Marys Hospital	
06-Aug-2012	Matthew Kershaw Steph Hood	All staff open meeting at Princess Royal University Hospital	
	Matthew Kershaw	London Borough of Lewisham, Mayor of Lewisham	
07-Aug-2012	Matthew Kershaw	Joint Staff Consultative Partnership Committee at Queen Elizabeth Hospital	
	Dr Jane Fryer	Lewisham GPs	
	Matthew Kershaw	Visit - staff /patients at A&E and fracture clinic, Queen Elizabeth Hospital	

Pre consultation engagement		
Date	TSA representative	Meeting / Event
08-Aug-2012	Matthew Kershaw	Care Quality Commission, Compliance Team
	Matthew Kershaw	Bexley Trust Patients' Council, Chair
	Matthew Kershaw	Lewisham Healthcare NHS Trust, CEO
09-Aug-2012	Matthew Kershaw Steph Hood	Visit - staff/patients Acute Medical Unit, Queen Elizabeth Hospital
	Matthew Kershaw Steph Hood	All staff open meeting at Queen Elizabeth Hospital
	TSA Team Dr Jane Fryer Hannah Farrar	TSA led community based care clinical workshop - approx 80 acute and primary care attendees, Coin Street Neighbourhood Centre
10-Aug-2012	Matthew Kershaw	South London Healthcare NHS Trust, Medical Education Lead
	Matthew Kershaw	Visit - staff/patients - theatres and anaesthetics, Princess Royal University Hospital
13-Aug-2012	Matthew Kershaw Steph Hood	Visit - staff/patients - maternity and paediatrics, Princess Royal University Hospital
14-Aug-2012	Matthew Kershaw Hannah Farrar	Royal Borough of Greenwich, Leader and CEO
	Matthew Kershaw	Visit - staff/patients - outpatients, diabetic, sleep path, chaplaincy, discharge lounge, Queen Elizabeth Hospital
15-Aug-2012	Matthew Kershaw	Visit - staff/patients ward visits, Queen Mary's Hospital
	Matthew Kershaw	Visit - staff/patients site visit, Erith Hospital
	Steph Hood Louise Hutchinson	Lewisham and Greenwich patient and public focus groups (evaluation criteria), Blackheath
	TSA Team	Community Based Care Working Group
	Steph Hood Louise Hutchinson	Lambeth and Southwark patient and public focus groups (evaluation criteria), London Bridge
16-Aug-2012	Matthew Kershaw	Consultant geriatricians, Queen Elizabeth Hospital
	Matthew Kershaw	James Brokenshire MP for Bexley and Sidcup
	Matthew Kershaw Hannah Farrar	Meridien
17-Aug-2012	Matthew Kershaw	Greenwich LINk, Chair and members
	Steph Hood	Bexley and Bromly patient and public focus groups (evaluation criteria), Bexley
	Matthew Kershaw	Visit - staff - pathology and theatres, Princess Royal University Hospital

Pre consultation	Pre consultation engagement		
Date	TSA representative	Meeting / Event	
20-Aug-2012	Matthew Kershaw	Senior Nursing Team, Princess Royal University Hospital	
	Matthew Kershaw	Visit - staff - medical records department, Princess Royal University Hospital	
	Matthew Kershaw	Visit - staff/patients, Beckenham Beacon	
	Matthew Kershaw	Visit - staff/patients - A&E, Princess Royal University Hospital	
21-Aug-2012	Matthew Kershaw	Visit - staff/patients - maternity, ultra sound, foetal unit, Queen Elizabeth Hospital	
	Matthew Kershaw	Visit - staff/patients - outpatients, pathology, Queen Elizabeth Hospital	
22-Aug-2012	Matthew Kershaw	London Borough of Bexley, Leader and CEO	
24-Aug-2012	Matthew Kershaw	Visit - staff/patients - ICU and outpatients, Princess Royal University Hospital	
	Matthew Kershaw	Clinicians meeting, Princess Royal University Hospital	
29-Aug-2012	Steph Hood	League of Friends at Princess Royal University Hospital, Chair and Vice Chair	
03-Sep-2012	John Bailey	South East London Clinical Commissioning Groups - testing assumptions	
04-Sep-2012	Matthew Kershaw	Visit - staff/patients - the Trafalgar Clinic, Queen Elizabeth Hospital	

Pre consultation engagement		
Date	TSA representative	Meeting / Event
05-Sep-2012	Matthew Kershaw Steph Hood	South London Healthcare NHS Trust senior leadership team (approx 50 clinicians and managers)
	Matthew Kershaw	Monitor
	Matthew Kershaw	Visit - staff - bed managers meeting at Queen Elizabeth Hospital
06-Sep-2012	Matthew Kershaw	South East London Health Council Meeting
	Matthew Kershaw Steph Hood	Visit - staff/patients - evening shift, including 'hospital at night', Queen Elizabeth Hospital
	TSA Team Dr Jane Fryer Hannah Farrar	TSA led community based care clinical workshop - approx 80 acute and primary care attendees, Coin Street Neighbourhood Centre
07-Sep-2012	Matthew Kershaw	Visit - staff/patients - radiology, Princess Royal University Hospital
10-Sep-2012	Matthew Kershaw	Lewisham Healthcare NHS Trust, Chair
	Matthew Kershaw	Visit - staff - clinical coders, Princess Royal University Hospital
	Matthew Kershaw	South East London PCT Cluster Non Executive Directors
	Steph Hood	London Borough of Bromley Health, Social Care and Housing Partnership Board
11-Sep-2012	Amy Darlington	South East London NHS Stakeholders Reference Group
	TSA Team Dr Jane Fryer Hannah Farrar	TSA led Acute Services Clinical Workshop - approx 80 attendees, Church House Conference Centre
12-Sep-2012	Matthew Kershaw	Visit - staff/patients - Diabetes and Endocrinology Centre, Queen Elizabeth Hospital
	TSA Team	Community Based Care Working Group
	Matthew Kershaw	Lewisham Healthcare NHS Trust, CEO
	Matthew Kershaw	Visit - staff/patients - evening shift, Princess Royal University Hospital

Pre consultatio	Pre consultation engagement		
Date	TSA representative	Meeting / Event	
13-Sep-2012	Matthew Kershaw	Clinical Directors Day at Queen Elizabeth Hospital	
	Matthew Kershaw	London Deanery	
14-Sep-2012	Matthew Kershaw	Surgeons at Princess Royal University Hospital	
	Matthew Kershaw	Sisters at Princess Royal University Hospital	
17-Sep-2012	Matthew Kershaw	Endoscopy lead at Queen Elizabeth Hospital	
	Matthew Kershaw Hannah Farrar	Royal Borough of Greenwich, Shadow Health and Wellbeing Board	
18-Sep-2012	Matthew Kershaw	Guy's and St Thomas' NHS Foundation Trust, CEO	
	Matthew Kershaw	Lewisham Healthcare NHS Trust, CEO	
19-Sep-2012	Matthew Kershaw	Visit - staff/patients - day surgery unit, Queen Elizabeth Hospital	
	Matthew Kershaw	South London Healthcare NHS Trust Senior Leadership Development Programme Members, Queen Elizabeth Hospital	
20-Sep-2012	TSA Team	Community Based Care Working Group	
	Matthew Kershaw	Clive Efford MP for Eltham	
	Matthew Kershaw	Nick Raynsford MP Greenwich and Woolwich	
	Matthew Kershaw	James Brokenshire MP for Bexley and Sidcup	
	Matthew Kershaw	Teresa Pearce MP for Erith and Thamesmead	
21-Sep-2012	Matthew Kershaw	Visit - staff/patients - West Kent Eye Centre, Princess Royal University Hospital	
	Matthew Kershaw	Oxleas NHS Foundation Trust, CEO	
	Matthew Kershaw	Care Quality Commission, CEO	
	Matthew Kershaw	Visit - staff - bed managers meeting, Princess Royal University Hospital	
24-Sep-2012	TSA team Dr Jane Fryer Hannah Farrar	TSA team led maternity and children's services clinical workshop	
	Matthew Kershaw	Visit - staff/patients - diabetes services, Queen Elizabeth Hospital	
	Matthew Kershaw Hannah Farrar	NHS South of England, CEO	
	Matthew Kershaw	Royal Borough of Greenwich, CEO	
	Matthew Kershaw	South London Healthcare NHS Trust Medical Staffing Committee consultants meeting, Queen Elizabeth Hospital	
	Matthew Kershaw Steph Hood	All staff open meeting at Queen Elizabeth Hospital	

Pre consultatio	Pre consultation engagement		
Date	TSA representative	Meeting / Event	
25-Sep-2012	Matthew Kershaw Steph Hood	Bexley Health Overview and Scrutiny Committee	
	Matthew Kershaw	Visit - staff - central booking office, Queen Elizabeth Hospital	
	TSA Team Dr Jane Fryer Hannah Farrar	TSA team led community based care clinical workshop - approx 80 acute and primary care attendees	
26-Sep-2012	Matthew Kershaw	Consultant Orthopaedic Surgeon at Queen Marys Hospital	
	Matthew Kershaw	Visit - staff/patient, Orpington Hospital	
	Louise Hutchinson	Southwark LINk host organisation	
	Louise Hutchinson	Lambeth LINk host organisation	
	Matthew Kershaw Hannah Farrar	Lewisham Clinical Commissioning Group	
27-Sep-2012	Matthew Kershaw Hannah Farrar	Market engagement exercise, provider of services	
	Louise Hutchinson	Lewisham LINk host organisation	
	Louise Hutchinson	Greenwich LINk host organisation	
28-Sep-2012	Matthew Kershaw Steph Hood	Visit - staff/patients - paediatrics and outpatients, Queen Marys Hospital	
	Matthew Kershaw Steph Hood	All staff open meeting at Queen Marys Hospital	
	Matthew Kershaw Steph Hood	South London Healthcare NHS Trust staff side and trades union representatives	
02-Oct-2012	Matthew Kershaw Hannah Farrar	Market engagement exercise, provider of services	
	Matthew Kershaw	Kate Hoey MP for Vauxhall	
	Matthew Kershaw	Elderly Medicine Director at Queen Elizabeth Hospital	
	TSA Team Dr Jane Fryer Hannah Farrar	TSA Team led joint community based care and acute services clinical workshop - approx 100 attendees	
	Matthew Kershaw	General Surgeon at Queen Elizabeth Hospital	
	Matthew Kershaw	Site Practitioners at Queen Elizabeth Hospital	

Pre consultation engagement		
Date	TSA representative	Meeting / Event
03-Oct-2012	Matthew Kershaw	Visit - staff - site practitioners, Princess Royal University Hospital
	Matthew Kershaw	Jim Dowd MP for Lewisham
	Matthew Kershaw Hannah Farrar	NHS West Kent Clinical Commissioning Group, Accountable Officer
	Matthew Kershaw Hannah Farrar	NHS South West London PCT Cluster, Accountable Officer
	Matthew Kershaw Hannah Farrar	Market engagement exercise, provider of services
	Steph Hood TSA Team	Patient and Public Advisory Group (PPAG)
04-Oct-2012	Matthew Kershaw Dr Jane Fryer Steph Hood TSA Team	Pre-consultation public engagement workshop. Representative members of the public from all six south east London boroughs - approx 60 people
	Matthew Kershaw Hannah Farrar	Market engagement exercise, provider of services
	Matthew Kershaw Hannah Farrar	Lewisham Healthcare NHS Trust, CEO
05-Oct-2012	Matthew Kershaw Hannah Farrar	Market engagement exercise, provider of services
	Matthew Kershaw Hannah Farrar	Market engagement exercise, provider of services
	Matthew Kershaw Dr Jane Fryer Steph Hood TSA Team	Pre-consultation NHS staff engagement workshop. Mix of professional groups and roles from all South East London NHS organisations, approx 100 people
08-Oct-2012	Matthew Kershaw	Stroke Strategy Group at Princess Royal University Hospital
	Matthew Kershaw	Dartford, Swanley and Gravesham Clinical Commissioning Group, Chair
	Matthew Kershaw	Choice and Competition Panel
	Matthew Kershaw	Emergency medicine consultant at Princess Royal University Hospital
09-Oct-2012	Matthew Kershaw Hannah Farrar	Market engagement exercise, provider of services
	Matthew Kershaw Hannah Farrar	Market engagement exercise, provider of services
	Matthew Kershaw	Visit - staff/patients - Critical Care Outreach Team, Queen Elizabeth Hospital

Pre consultation engagement		
Date	TSA representative	Meeting / Event
10-Oct-2012	Matthew Kershaw Steph Hood	South London Healthcare NHS Trust staffside and trades union representatives
	Matthew Kershaw	Bob Stewart MP for Beckenham
	Matthew Kershaw	James Brokenshire MP for Bexley and Sidcup
	Matthew Kershaw	Heidi Alexander MP for Lewisham East
	Matthew Kershaw Hannah Farrar	Market engagement exercise, provider of services
	Matthew Kershaw Hannah Farrar	Market engagement exercise, provider of services
11-Oct-2012	Matthew Kershaw	All staff open meeting, Princess Royal University Hospital
12-Oct-2012	TSA Team	Community Based Care Working Group
15-Oct-2012	Matthew Kershaw Hannah Farrar	Lewisham Healthcare NHS Trust, CEO and Director of Clinical and Academic Strategy
	Matthew Kershaw	Visit - staff/patients - pain management and spinal intervention unit, Queen Marys Hospital
	Matthew Kershaw	Departmental meeting - orthodontics, Queen Marys Hospital
	Matthew Kershaw	South London Healthcare NHS Trust, paediatrician
	Matthew Kershaw	Visit - staff/patients - outpatients, Queen Marys Hospital
	Matthew Kershaw	Market Engagement Exercise, provider of service
	Matthew Kershaw Steph Hood	Joint meeting with Lambeth and Southwark Health Overview and Scrutiny Committee Chairs
16-Oct-2012	Matthew Kershaw Hannah Farrar	Lewisham Clinical Commissioning Group
	Matthew Kershaw	Independent Reconfiguration Panel, CEO
	Matthew Kershaw Hannah Farrar	Lewisham Health Overview and Scrutiny Committee, Chair
18-Oct-2012	Louise Hutchinson	Southwark Clinical Commissioning Group Engagement and Patient Experience Sub Group meeting
	Matthew Kershaw Hannah Farrar	South East London Clinical Commissioning Groups

Pre consultation	n engagement	
Date	TSA representative	Meeting / Event
19-Oct-2012	Matthew Kershaw	Visit - staff/patients, Queen Marys Hospital
	Matthew Kershaw	Visit - staff/patients, Queen Elizabeth Hospital
	Matthew Kershaw	Visit - staff/patients, Princess Royal University Hospital
22-Oct-2012	Matthew Kershaw	Jo Johnson MP for Orpington
	Matthew Kershaw	Oxleas NHS Foundation Trust, CEO
23-Oct-2012	Matthew Kershaw	Anaesthetists at Queen Elizabeth Hospital
24-Oct-2012	Matthew Kershaw	Visit - staff/patients - orthopaedics, Queen Marys Hospital
	Matthew Kershaw Hannah Farrar	East Surrey Clinical Commissioning Group
	Matthew Kershaw	David Evennett MP for Bexleyheath and Crayford
	Matthew Kershaw	Greenwich Stakeholder group
	Matthew Kershaw	Lewisham stakeholder group
	Matthew Kershaw	Kings Health Partnership stakeholder group
	Matthew Kershaw	Bromley stakeholder group
	Matthew Kershaw	Bexley stakeholder group
25-Oct-2012	Matthew Kershaw	Joan Ruddock MP for Lewisham Deptford
	Matthew Kershaw	Heidi Alexander MP for Lewisham East
	Matthew Kershaw	Jim Dowd MP for Lewisham
	Dr Jane Fryer	Royal College of General Practitioners, Chair
	Matthew Kershaw	South East London PCT Cluster Non Executive Directors
26-Oct-2012	Matthew Kershaw	Visit - staff/patients - early discharge team, Princess Royal University Hospital
	Matthew Kershaw	Anaesthetists at Princess Royal University Hospital
	Matthew Kershaw	Kings Fund, Director of Policy
	Matthew Kershaw	Teresa Pearce MP for Erith and Thamesmead
	Matthew Kershaw	Chuka Umunna MP for Streatham
	Matthew Kershaw	Nick Raynsford MP for Greenwich and Woolwich
	Matthew Kershaw	Clive Efford MP for Eltham
	Matthew Kershaw	NHS Confederation, CEO
	Matthew Kershaw	Ophthalmology departmental meeting, Princess Royal University Hospital
28-Oct-2012	Matthew Kershaw	Care Quality Commission, CEO
	Matthew Kershaw	London Borough of Lewisham, Mayor of Lewisham
	Matthew Kershaw	Royal Borough of Greenwich, Leader
	Matthew Kershaw	Kate Hoey MP for Vauxhall
	Matthew Kershaw	London Borough of Bexley, Health Overview and Scrutiny Committee Chair
	Matthew Kershaw	Simon Hughes MP for Bermondsey and Old Southwark
	Matthew Kershaw	London Borough of Bexley, Leader

Pre consultation engagement		
Date	TSA representative	Meeting / Event
28-Oct-2012	Matthew Kershaw	Jo Johnson MP for Orpington
continued	Matthew Kershaw	South London Healthcare NHS Trust, staffside representative
	Dr Jane Fryer	Royal College of Obstetricians and Gynaecologists, President
	Dr Jane Fryer	Royal College of Midwives, CEO
	Dr Jane Fryer	Royal College of Physicians, President
	Matthew Kershaw	James Brokenshire MP for Old Bexley and Sidcup
	Matthew Kershaw	Bob Stewart MP for Beckenham
	Matthew Kershaw	Bob Neill MP for Bromley and Chislehurst
	Matthew Kershaw	London Borough of Bromley, Leader's Office
	Matthew Kershaw	London Borough of Lambeth, Leader
	Matthew Kershaw	London Borough of Southwark, Leader
	Hannah Farrar	NHS Commissioning Board, Regional Director (London)
	Hannah Farrar	London Mayor's Office, Greater London Authority Director (health portfolio)
	Hannah Farrar	NHS London (strategic health authority) Board
29-Oct-2012	Matthew Kershaw	Harriet Harman MP for Camberwell and Peckham
	Dr Jane Fryer	Royal College of Surgeons, President
	Matthew Kershaw	Tessa Jowell MP for Dulwich and West Norwood
	Matthew Kershaw Dr Jane Fryer	South east London, trade and national media - press conference and media interviews
	Matthew Kershaw Dr Jane Fryer Steph Hood	All staff open meeting at Queen Elizabeth Hospital
	Matthew Kershaw Dr Jane Fryer Steph Hood	All staff open meeting at Queen Mary's Hospital
	Matthew Kershaw Dr Jane Fryer Steph Hood	All staff open meeting at University Hospital Lewisham
	Matthew Kershaw Dr Jane Fryer Steph Hood	All staff open meeting at Princess Royal University Hospital
30-Oct-2012	Matthew Kershaw	Royal Borough of Greenwich, Health Overview and Scrutiny Committee Chair
	Matthew Kershaw	London Borough of Bromley, Health Overview and Scrutiny Committee Chair
	Matthew Kershaw	London Borough of Lambeth, Health Oveview and Scrutiny Committee Chair
	Matthew Kershaw	London Borough of Lewisham, Health Overview and Scrutiny Committee Chair
	Matthew Kershaw	London Borough of Southwark, Health Overview and Scrutiny Comittee Chair
	Matthew Kershaw	Visit - staff - theatre productivity, Queen Elizabeth Hospital
	Matthew Kershaw Steph Hood	South London Healthcare NHS Trust staffside and trades union representatives
31-Oct-2012	Matthew Kershaw Dr Jane Fryer	All staff open meeting at University Hospital Lewisham
01-Nov-2012	Matthew Kersaw	South East London Clinical Commissioning Groups, Accountable Officers

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Date	TSA representative	Meeting / Event
05-Nov-2012	Matthew Kershaw Steph Hood	London Borough of Bromley Health, Housing & Social Care Partnership Board
	Dr Jane Fryer	College of Emergency Medicine
06-Nov-2012	Matthew Kershaw Steph Hood	Medical Staffing Committee meeting, Queen Elizabeth Hospital
07-Nov-2012	Matthew Kershaw	Visit - staff/patients - outpatients department, Queen Mary's Hospital
	Matthew Kershaw	Visit - staff/patients - orthopaedics department, Queen Mary's Hospital
	Matthew Kershaw	Visit - staff - pharmacy, Queen Mary's Hospital
	Matthew Kershaw	Lewisham Healthcare NHS Trust, Chair
	Louise Hutchinson	Lewisham LINk, Development Manager
	Matthew Kershaw Hannah Farrar	Lewisham Healthcare NHS Trust, CEO
08-Nov-2012	Matthew Kershaw	Kings College Hospital NHS Foundation Trust, CEO
	Matthew Kershaw Dr Jane Fryer Steph Hood	NHS South East London Primary Care Trust Cluster Joint Boards workshop
	Louise Hutchinson	Bobby Dazzlers (over 60s community group), Lewisham
09-Nov-2012	Matthew Kershaw	London Borough of Bexley, Leader and CEO
	Matthew Kershaw Dr Jane Fryer	London Deanery, including TSA visit to Medical School
	Matthew Kershaw	Oxleas NHS Foundation Trust, CEO
	Matthew Kershaw	Open staff event at Orpington Hospital
12-Nov-2012	Matthew Kershaw	London Borough of Lambeth, Leader
	Matthew Kershaw	All staff open meeting at Beckenham Beacon
13-Nov-2012	Matthew Kershaw	All staff open meeting at Queen Elizabeth Hospital
	TSA Team	TSA hosted open public meeting in Greenwich at Greenwich West Community Centre (afternoon)
		Queen Mary's Hospital Working Group
	TSA Team	TSA hosted open public meeting in Bexley at The Boathouse (evening)
	SLHT Team	Staff round table consultation event at Beckenham Beacon
	SLHT Team	Knoll Residents Association at Reform Church, Bromley
	Louise Hutchinson	Lewisham Carers Group at the Lewisham Carers Centre
14-Nov-2012	TSA Team	TSA hosted open public meeting in Lambeth at Lambeth Town Hall (evening)
	Matthew Kershaw Hannah Farrar	NHS Trust Development Authority, CEO and directors
	Matthew Kershaw	King's College Hospital NHS Foundation Trust, CEO and directors
	Hannah Farrar	LETB, managing director
	Louise Hutchinson	Greenwich Mencap
	Louise Hutchinson	Metro Centre Lesbian, Gay, Bisexual & Transgender group, Greenwich and Lewisham

Date	TSA representative	Meeting / Event
15-Nov-2012	Matthew Kershaw	South London Healthcare NHS Trust Senior Leadership Development Programme members
	Matthew Kershaw	Event for NHS Chaplains in south east London
	Amy Darlington	London Borough of Bromley Shadow Health and Wellbeing Board
	Matthew Kershaw Dr Jane Fryer Steph Hood	Royal Borough of Greenwich, Healthier Communities and Older People's Scrutiny Committee
	Steph Hood	Bexley Clinical Commissioning Group Patients' Council workshop
16-Nov-2012	Matthew Kershaw Dr Jane Fryer Dr Mike Marrinan Steph Hood	TSA hosted open public meeting in Lewisham at Goldsmiths College (morning)
19-Nov-2012	Matthew Kershaw	Guy's and St Thomas' NHS Foundation Trust, CEO
	Matthew Kershaw Dr Jane Fryer Steph Hood	London Borough of Greenwich hosted open public meeting at Woolwich Town Hall (evening)
	Matthew Kershaw	Clive Efford MP for Eltham
	Matthew Kershaw	Royal Borough of Greenwich, Leader
20-Nov-2012	Matthew Kershaw Steph Hood	Bromley Local Involvement Network hosted open public meeting at Bromley Central Library (evening)
	TSA Team Dr Jane Fryer Hannah Farrar	Community Based Care Clinical Workshop
	SLHT Team	Staff round table consultation event at Queen Elizabeth Hospital
	Matthew Kershaw	Jo Johnson MP for Orpington
21-Nov-2012	Dr Jane Fryer	Bexley Local Involvement Network hosted open public meeting in Bexley (evening)
	Matthew Kershaw Dr Jane Fryer Dr Mike Marrinan Steph Hood Dr Chris Palin	TSA hosted open public meeting in Greenwich at the Forum at Greenwich (morning)
	Louise Hutchinson	Meeting with Advocacy Greenwich disability group
	Matthew Kershaw Steph Hood	Kent Health & Wellbeing Board reps and West Kent commissioners at County Hall in Maidstone
	Matthew Kershaw	Nick Raynsford MP for Greenwich and Woolwich
	Matthew Kershaw	London Borough of Bromley, Leader
	Hannah Farrar	Oxleas NHS Foundation Trust, senior staff meeting

	uring Consultation	
Date	TSA representative	Meeting / Event
22-Nov-2012	Matthew Kershaw Dr Jane Fryer Dr Chris Palin Steph Hood	TSA hosted open public meeting in Bromley at Crofton Halls (evening)
	Louise Hutchinson	Greenwich Pensioners Forum
	SLHT Team	Staff round table consultation event at Princess Royal University Hospital
	Matthew Kershaw	Bromley Healthcare, CEO
23-Nov-2012	SLHT Team	Staff round table consultation event at Queen Marys Hospital
	Matthew Kershaw	Lewisham Healthcare NHS Trust, CEO
	Matthew Kershaw	South London Healthcare NHS Trust, Chairman
26-Nov-2012	Matthew Kershaw Dr Jane Fryer Dr Chris Palin Steph Hood	TSA hosted open public meeting in Bromley at Bromley Court Hotel (morning)
	Matthew Kershaw Dr Jane Fryer Dr Mike Marrinan Steph Hood	TSA hosted open public meeting in Lewisham at the St Andrew's Centre (afternoon)
	TSA Team	Lewisham Healthcare NHS Trust and Queen Elizabeth Hospital Working Group
	TSA Team	King's College Hospital NHS Foundation Trust and Princess Royal University Hospital Working Group
	Matthew Kershaw Steph Hood	Royal Borough of Greenwich hosted open public meeting at St Mary's Community Centre, Eltham (evening)
	Dr Jane Fryer	Bexley Health Overview and Scrutiny Committee
27-Nov-2012	Matthew Kershaw Dr Jane Fryer Dr Chris Palin Hannah Farrar	TSA hosted open public meeting in Southwark at Cambridge House (evening)
	Matthew Kershaw	NHS Commissioning Board, directors
	SLHT Team	Staff round table consultation event at Queen Elizabeth Hospital
	Matthew Kershaw	Greenwich Local Involvement Network hosted open public meeting at Woolwich Town Hall (afternoon)
	Matthew Kershaw Dr Jane Fryer Hannah Farrar	Mayor of London Borough of Lewisham

Engagement during Consultation			
Date	TSA representative	Meeting / Event	
28-Nov-2012	Matthew Kershaw Dr Howard Stoate Steph Hood	TSA hosted open public meeting in Bexley at Bexleyheath Marriott Hotel (afternoon)	
	Matthew Kershaw	All staff open staff meeting at Princess Royal University Hospital	
	Dr Jane Fryer	Greenwich Clinical Commissioning Group GP consultation meeting at Queen Elizabeth Hospital	
	Matthew Kershaw	'We Love the NHS' Campaign Group hosted open public meeting at the Lionel Road Community Centre, Eltham with Teresa Pearce MP for Erith & Thamesmead, Clive Efford MP for Eltham, and Nick Raynsford MP for Greenwich & Woolwich (evening)	
	Louise Hutchinson	TSA initiated, independently facilitated maternity service users focus group, Brockley, Lewisham (evening)	
29-Nov-2012	Louise Hutchinson Steph Hood	TSA initiated, independently facilitated maternity service users focus group, Deptford, Lewisham (morning)	
	Louise Hutchinson	Lewisham Young Citizens Panel, Catford	
29-Nov-2012	SLHT Team	Staff round table consultation event at Erith Hospital	
	Matthew Kershaw	Medical Staffing Committee meeting, Princess Royal University Hospital	
	Matthew Kershaw	Lewisham Healthcare NHS Trust, CEO	
	Matthew Kershaw	Visit - medical team for children and young people's services, Princess Royal University Hospital	
	Matthew Kershaw	Bob Neill MP for Bromley and Chislehurst	
03-Dec-2012	Matthew Kershaw Dr Jane Fryer Steph Hood	TSA hosted open public meeting in Bromley at Crofton Halls (afternoon)	
	Matthew Kershaw Dr Jane Fryer Dr Chris Palin Steph Hood	TSA hosted open public meeting public in Greenwich at Charlton Football Club (evening)	
	Matthew Kershaw Hannah Farrar	Kings College Hospital NHS Foundation Trust, CEO and directors	
	Dominic Harris	London Specialist Commissioning Group Board	
	SLHT Team	Staff round table consultation event at Princess Royal University Hospital	
	Matthew Kershaw Dr Jane Fryer Shaun Danielli	TSA meeting with National Clinical Advisory Team representative	
	Louise Hutchinson	Bexley Multi Faith Forum, Belvedere Sikh Temple	

Engagement during Consultation				
Date	TSA representative	Meeting / Event		
04-Dec-2012	Matthew Kershaw Dr Jane Fryer Dr Andy Mitchell Dr Mike Marrinan Hannah Farrar	TSA hosted open public meeting in Lewisham at the Calabash Centre (evening)		
	Steph Hood	Royal Borough of Greenwich Shadow Health and Social Care Board		
	Dr Jane Fryer	Lambeth Clinical Commissioning Group all practice event		
	Matthew Kershaw Hannah Farrar	Lewisham Healthcare NHS Trust Board		
	Matthew Kershaw Steph Hood	All staff open meeting at Lewisham Hospital		
	Louise Hutchinson	Gypsy traveller event, Orpington		
05-Dec-2012	Matthew Kershaw Dr Jane Fryer Steph Hood	Joint Lambeth and Southwark Health Overview and Scrutiny Committee		
	TSA Team Dr Jane Fryer	Comminity Based Care Transforming Primary Care session		
	SLHT Team	Staff round table consultation event at Orpington Hospital		
	Abbas Mirza	Bexley Youth Parliament		
	TSA Team Dr Jane Fryer Hannah Farrar	TSA clinical workshop with south east London NHS clinicians - maternity services		
	Mark Palin	Lewisham Stroke Club		
	Matthew Kershaw	London Borough of Bromley, Director of Care Services		
	SLHT Team	South London Healthcare NHS Trust Patient Experience Strategy Group		
06-Dec-2012	Hannah Farrar	London Partnership Board (London NHS employers and trade unions representatives)		
	Abbas Mirza	Creative Sparkworks (community group for over 50s), Lambeth		
	Matthew Kershaw Hannah Farrar Dr Jane Fryer	The Mayor of London		
	Matthew Kershaw	All staff open meeting at Queen Elizabeth Hospital		
	Matthew Kershaw Dr Jane Fryer Steph Hood	The Sydenham Society hosted open public meeting at Sydenham Girls School (evening)		
	Matthew Kershaw Dr Jane Fryer	London Borough of Bexley Shadow Health & Wellbeing Board		
07-Dec-2012	Matthew Kershaw Dr Jane Fryer Dr Chris Palin Steph Hood	TSA hosted open public meeting in Bexley at Bexley Civic Offices (morning)		
	Matthew Kershaw	All staff open meeting at Queen Mary's Hospital		
	Matthew Kershaw	Visit - staff/patients - child development centre, Queen Mary's Hospital		
	Matthew Kershaw	Friends of Queen Marys Hospital		
	Mark Palin	Lewisham Irish Centre		
	Matthew Kershaw	Visit - staff/patients - maternity outpatients, Queen Mary's Hospital		
	Abbas Mirza	Bexley Mencap		

Engagement during Consultation		
Date	TSA representative	Meeting / Event
10-Dec-2012	Matthew Kershaw Steph Hood	London Borough of Lewisham, Health Overview and Scrutiny Committee Chair
	Abbas Mirza	Support group for vulnerable women, Woolwich
	SLHT Team	Staff round table consultation event at Princess Royal University Hospital
	Matthew Kershaw	Oxleas NHS Foundation Trust, CEO and Chairman
	Abbas Mirza	Lewisham Health and Social Care Forum
	Louise Hutchinson	Latin American Forum, Southwark
	Louise Hutchinson	Bromley Disability Voice Community Event
11-Dec-2012	Matthew Kershaw Steph Hood	South East London (Health and Care) Stakeholder Reference Group
	Dr Jane Fryer	Royal College of Surgeons
	Louise Hutchinson	Meeting with Asian residents at sheltered housing scheme, Plumstead, Greenwich
	Abbas Mirza	Visit to Lewisham Mosque to talk to Mosque elder and give out documents
	SLHT Team	Staff round table consultation event at Queen Marys Hospital
	Matthew Kershaw	Monitor
	Matthew Kershaw	Lewisham Healthcare NHS Trust, CEO
	Dr Jane Fryer	Royal College of Obstetricians and Gynaecologists
12-Dec-2012	Matthew Kershaw Dr Jane Fryer Dr Andy Mitchell Steph Hood	Lewisham Healthcare NHS Trust, clinicians meeting
	Matthew Kershaw Hannah Farrar	Independent Reconfiguration Panel, CEO
	Matthew Kershaw Dr Jane Fryer Steph Hood	Lewisham Clinical Commissioning Group hosted all GPs meeting, St John's Health Centre
	Dr Jane Fryer OTSA Team	External Clinical Panel
	Matthew Kershaw	London Borough of Lewisham, CEO
	Louise Hutchinson	Asian Women's Group at Belvedere Community Centre, Bexley
13-Dec-2012	Louise Hutchinson	Discussion with Afro-Caribbean service users at Calabash Day Centre, Lewisham
	Matthew Kershaw TSA Team	Community Care Working Group
	SLHT Team	Staff round table consultation event at Queen Elizabeth Hospital
	Matthew Kershaw	South East London Health Council