



Ministry  
of Defence

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Ref: FOI 2016/01758

7 March 2016

Dear [redacted],

Thank you for your email of 8 February 2016 requesting the following information:

1. Please provide all documentation, surveys, and reports pertaining to the CAAS Banding of (BSUID/UPRN 2029392).
2. Please provide all records detailing exact installation dates of all household fixtures and fittings: specifically Boiler, Central Heating, Kitchen, Downstairs Toilet and Bathroom, for [redacted] (BSUID/UPRN 2029392).
3. Please provide all records, detailing exact installation dates, of any retrospective thermal insulation work taken since the property was built, for [redacted] (BSUID/UPRN 2029392).
4. Please provide all documentation of Noise Assessment(s) for the area surrounding [redacted] (BSUID/UPRN 2029392).
5. Please provide copies and full details of all successful CAAS Challenges to date.
6. Please provide copies and full details of all successful CAAS Appeals to date.

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD), and I can confirm that some information in scope of your request is held. Some of the information falls entirely within the scope of the absolute exemptions provided for at Section 40 (Personal Data) of the FOIA and has been redacted.

Section 40(2) has been applied to some of the information in order to protect personal information as governed by the Data Protection Act 1998. Section 40 is an absolute exemption and there is therefore no requirement to consider the public interest in making a decision to withhold the information.

The information you have requested can be found below and on the attached annexes A, B and C.

1. Information requested can be found attached on Annex A.
2. Information you requested is not held in physical documents but we can advise:
  - Boiler – Records show the boiler was installed on 14 January 2004.
  - Central Heating – There are no accurate records held on installation date, the survey assessment considered that it was no older than 40 years.
  - Kitchen – The kitchen is recorded as being installed on 1 July 2013.
  - Downstairs Toilet – There are no accurate records held of installation date.
  - Bathroom – There are no accurate records held of installation date, survey assessment considered it was less than 30 years old.
3. There is no accurate record of date of installation for either loft or cavity installation. survey recorded both present, loft at 150mm. noting that access was denied by the then occupant on 27 August 2012 when a contract was in place to increase to 300mm.
4. Interim noise map attached at Annex B.
5. MOD are not in a position to release details of individual Challenges and Appeals relating to Service Family Accommodation not occupied by the requestor. Attached at Annex C is the management report of Challenges and Appeals to date.
6. As noted above in point 5.

Yours sincerely,

DfO Secretariat

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1<sup>st</sup> Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [FOI-IR@mod.uk](mailto:FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ipo.org.uk>.