Evidential flexibility - documents which it maybe appropriate for the caseworker to request for each tier

Tier 1 – All case types

- Qualification Tier 1 (General):
 - details of the date of award missing
 - o evidence that is copied instead of an original.
- Previous earnings Tier 1 (General):
 - o missing wage slips from a series
 - o missing bank statements from a series
 - o evidence that is copied instead of an original
 - o bank statements not in the desired format.
- English language Tier 1 (General and Entrepreneur):
 - missing English language documents where the particular test requires the migrant to provide multiple certificates, but only part of the full set has been submitted
 - evidence that is copied instead of an original.
- Maintenance Tier 1 (General, Post Study Work and Entrepreneur):
 - missing bank statements from a series
 - missing information from bank letters
 - o evidence that is copied instead of an original
 - o bank statements not in the desired format.
- Tier 1 Entrepreneur:
 - missing information from the required letters or documents which cannot be readily ascertained by the caseworker.
 - o evidence that is copied instead of an original.
- Tier 1 Investor:
 - missing information from the required letters or documents which cannot be readily ascertained by the caseworker
 - evidence that is copied instead of an original.

Tier 2 and/or 5 - All case types

- Maintenance:
 - missing bank statements from a series
 - o missing information from bank letters
 - o evidence that is copied instead of an original
 - bank statements not in the desired format.
- Qualification:
 - details of the date of award missing
 - o evidence that is copied instead of an original.

- English language:
 - missing English language documents where the particular test requires the migrant to provide multiple certificates, but only part of the full set has been submitted
 - o evidence that is copied instead of an original.
- Certificate of sponsorship:
 - obviously incorrect standard occupation classification (SOC) code on the certificate of sponsorship (CoS)
 - information missing from the CoS which the caseworker cannot easily find out what is missing.

Tier 4 - all case types

- Maintenance:
 - missing bank statements from a series
 - o missing information from bank letters
 - o evidence that is copied instead of an original
 - o bank statements not in the desired format.

Dependants – all tiers

- Maintenance:
 - o missing bank statements from a series
 - missing information from bank letters
 - o evidence that is copied instead of an original
 - o bank statements not in the desired format.