



Ministry of Defence

Navy Command FOI Section
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Ref FOI 2014/01678

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2 June 2014

Request for Information - Final Response

Dear XXXXXXXX

Further to our letter of 22 May, please see below and attached a substantive response to your FOI request of 8 May for information regarding shops in the Portsmouth Naval Base. Your inquiry has been considered as a Freedom of Information request under the FOI Act 2000.

As stated in our letter of the 22nd we are able to provide a list of items currently on sale at the shops, (see attachment to this letter) and responses on the queries about the shops' opening hours - as detailed below.

- the opening hours of each shop;
Londis (HMS Nelson)

Monday - Thursday 0630 - 2130
Friday 0630 - 2030
Saturday 0900 - 2230
Sunday 0900 - 2230

Post Office (HMS Nelson)

Monday - Thursday 0900 - 1630
Friday 0900 - 1530
Saturday Closed
Sunday Closed

Londis (Naval Base)

Monday - Thursday 0700 - 1600
Friday 0700 - 1500
Saturday 0700 - 1200

- The rank of officer that decides the opening hours of the shops; - opening hours are set contractually and any amendment is authorised by the Intelligent Customer (Lt Cdr) and commercial staff.
- If the shops are manned by military personnel or civilian personnel.” - All shops are manned by civilian contractor staff.

The attachment to this letter lists the product lines currently on sale at the Naval Base outlets

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Head of Corporate Information, 1st Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.gov.uk>

Yours sincerely

Navy Command Secretariat – FOI Section