

Female. - Service user

DWP About changing Disability Living Allowance

Questions

Question 1

What things stop disabled people joining in with other people and living full, active and independent lives?

* not being able to walk, lack of social activities
access, in shops restaurants.

Question 2

What parts of Disability Living Allowance do you think we should keep?

~~the~~ mobility and living - ~~not~~ have nothing
without it because can't work can't drive
due to being partially sighted.

* thanks when applying for the first time help from a professional
Should be used - therefore people claiming who don't need it 'wont'!
and people who do will find it easier and they will receive it

DWP About changing Disability Living Allowance

Question 3

What extra things do disabled people need to spend money on?

more money needed for hearing, food, →
eg Ready meals - more expensive - if ~~if~~

Question 4

The new benefit will have 2 amounts for each of the 2 parts of the benefit. Do you think this will make the benefit easier to understand and also easier for us to run?

Do you think just having the 2 amounts for each part will cause any problems?

- Dont think it will make it any easier

Question 5

- (A) Do you think some health conditions or disabilities should allow people to get an amount of the benefit automatically?
- (B) Or do you think that all claims should be based on the needs of the person asking for the benefit?

(A) - yes

(B) yes.

Question 6

- a) How can we make sure that disabled people who most need the new benefit can get it?

What activities or actions are the most important to live an independent life?

a) Checking Every applicant

b) having your own home - having care at home as well - Reviews - community care - thinks its very important and think its nice to form a relationship as in friendship with carers.

Question 7

How can we make sure that the new benefit takes into account the way a person's health condition can change?

Regular check ups, - personal checkups rather than through forms.

Question 8

When a person makes a claim to the new benefit, should we take account of any aids or adaptations that they use?

What aids and adaptations should we take into account?

Should we only take aids and adaptations into account if the person already uses them? Or should we take aids and adaptations into account that a person could use and get hold of easily?

- Should take into account aids and adaptations
- all should be taken into account
- no only account for them if they are used

Question 9

How could we make the way a person asks for benefit better.
For example

- How could we make the claim form easier to fill in?
- How could we tell people about the new benefit so that they know what the benefit is for and who is likely to get the benefit?

x Professional help from the start.

Question 10

Who are the best people to tell us about the needs of the person asking for benefit?

What information will we need to make it clear what the person can and cannot do?

Social workers, doctors, the person themselves

x Medical Reports and files - from doctors.

x a professional could come into the home and do a report (this could be apart of the application process).

Question 11

An important part of the new benefit may be talking face to face with an independent person about how well you can do the things you need to do to take part in everyday life.

What good things and bad things may this bring?

Is there any time when it would not be right to say that a person had to meet an independent person face to face, either in the person's own home or somewhere else?

o it can only bring good things - so people the real situations can be seen, so the deserving will receive the benefit.

x believe will always be appropriate - people are more comfortable in own home. the adaptations can also be seen so people cant lie or hide.

Question 12

What should we use to decide how often we should look at a claim again and check it?

Should the way we look at a claim again depend on the needs of the person and their health condition or disability?

believe the needs of the person should affect the way a claim is handled.

Question 13

The new benefit will be easier for people to understand, so we will expect people to tell us when things change in their lives.

How can we get people to tell us about the changes in their lives?

believe it should be stated upon renewal.
maybe over the telephone, or face to face visits.
Think face to face renewals would be better.

Question 14

What types of help and advice are people who will ask for the new benefit likely to need?

Would it help if we told people to get help and advice and where to get it from?

How long will the process of changing the benefit take.

Question 15

How do disabled people pay for their aids and adaptations at the moment?

Should disabled people be allowed to use the new benefit to pay for a one-off cost?

with DLA only income- but Social Services pay for Adaptations.
x dont think one of costs should be used for one off- costs

Question 16

What are the main differences we should think about when we are dealing with claims for children instead of adults?

Education, travel

Question 17

- a) How important or useful has Disability Living Allowance been in getting people to use other services or to get other benefits?
- b) What can we do to make things better?

At the moment people who get Disability Living Allowance automatically get help from other benefits and services, like the Blue Badge scheme and the Warm Front scheme.

- c) What would it mean to disabled people if they did not automatically get help from these other benefits or services?

a) DLA been useful to live and manage.

b) Should be 1 benefit rather than living and mobility

as ~~long~~ as ~~it~~ is used the mobility benefit has to be used to

live as ~~costly~~ and can't afford to travel or

have a mobility car etc. They would have no

20 money and no life.

Question 18

What information about the disabled person could we share with other services or government departments to stop the disabled person having to tell lots of people the same thing?

~~we have no money, and no life~~

physical disabilities should be on a shared record, But medical records should remain private. But care plans should be read and taken note of by all carers.

Question 19

How would our ideas for the new benefit affect different equality groups? For example, the equality groups looking at disability, age, race, gender, **sexual orientation** and religion and belief.

Sexual orientation

This is about whether a person is

- heterosexual – sexually attracted to people of the other sex.
- lesbian – a woman who is sexually attracted to women.
- gay – a man who is sexually attracted to men.
- bisexual – sexually attracted to men and women.
- asexual – not sexually attracted to men or women

how can this be answered when the new benefit has not been specified in terms of how it will run, what will be available etc.

Question 20

Is there anything else you would like to tell us about our plans?

Some questions can't be answered due to not knowing plans. Also, it should be more personal if we want to assess the person, they should see and speak to them rather than fill in a form and judge them then!

Word list

Attendance Allowance

This is money that people aged 65 or over may be able to get if they need someone to help look after them because they are disabled6

Care and support

Care and support are the services and other things that help people live full, independent, active and healthy lives3

Consultation

This is when the government asks what people think about their plans, and for ideas about the best ways of doing things2

Disability Living Allowance

This is money that someone with a disability or a health condition may be able to get to help them pay for the help and support they need2