

Our ref: CRS 730,255

via e-mail

██████████  
Charging and Enforcement Policy Team  
Leader  
Dart Charge  
WMRCC Quinton  
1 Ridgeway, Quinton  
Birmingham B32 1AF

14 December 2015

Dear ██████████

## **FREEDOM OF INFORMATION ACT REQUEST – DART CHARGE**

Thank you for your e-mail of 16 November 2015 under the Freedom of Information Act 2000 requesting information about Dart Charge. You have requested information about the subjects highlighted in bold below.

### **1) Penalty notices issue**

For the period covering 30 November 2014 to end of October 2015, there have been 1,594,225 Penalty Charge Notices (PCNs) issued to UK drivers and 380,663 passed to a European Debt Recovery Agency for issue to overseas drivers.

In response to -

### **2) The number that have paid within period**

### **3) The number paid over the reduced rate**

### **4) The number fined and not paid**

We continue to actively monitor compliance in all areas connected to Dart Charge and data relating to PCN compliance and payments will be published in due course in accordance with Section 22 of the Freedom of Information Act 2000.

### **5) The number of court cases from the point above**

Non-payment of the Road User Charge (RUC) and any subsequent PCN is a civil not a criminal matter. Enforcement of the non-payment of the RUC is through the issue of PCNs, which can lead to County Court proceedings if not paid or successfully challenged through the Representation and Appeals processes. For the period covering this request, there have been 5473 cases of debt registration with the County Court.

In keeping with the spirit and effect of the legislation, all information is assumed to be releasable to the public unless exempt. We may therefore be publishing the information you requested, together with any related information that will provide a key to its wider context, via the [Gov.uk website](http://Gov.uk).

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:  
<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to complain.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number CRS 730,255 in any future communications.

Yours sincerely

  
Charging and Enforcement Policy Team Leader  
Email:  [@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk)