

A5036 Carriageway Enquiries and Complaints

Date	Detail of Enquiry/Complaint
20-Apr-16	<p>MANHOLE COVERS Caller was advised that once the road had been resurfaced that the noise would stop, now HGV vehicles are driving down the road on a night and catching 2 metal grids outside the callers home and is again making a lot of noise.</p>
09-Jun-16	<p>Caller wanted an update on the collapsed manhole cover on A5036 Between Heysham Rd traffic lights and Copy Lane.</p>
10-Jun-16	<p>DROPPED MANHOLE COVER Caller asking why 2 lanes of Dunnings Bridge Road are closed at 3:30 in the afternoon with no one doing any work ?</p>
05-Sep-16	<p>DAMAGED MANHOLE COVER Please find attached a photograph of the damaged manhole cover which is on Dunnings bridge Road A5036, located 100yards passed Copy Lane heading towards Maghull.</p>
27-Sep-16	<p>Caller concerned that it is taking far too long to resolve the issue of the rattling manhole covers</p>
03-Mar-17	<p>POTHOLE The customer advised CCC about 2.5 weeks ago of the extremely poor condition of the road surface on the A5036 in the vicinity of the Princess Way - she wishes someone to contact her soonest with what is your planned remedy to resolve this issue.</p>
22-Mar-17	<p>POTHOLES Caller rang to advise that the pothole she has advised us about 4 times previously, has now opened up again for the 4th time. She said the road has been re-surfaced and the pothole has been filled but it has re- appeared again. She also states whenever a HGV goes over the hole her house shakes and he television loses its connection. The customer is not happy and needs a call back please.</p>
12-Apr-17	<p>MANHOLE COVER Customer called regarding a problem with a manhole cover which has been attended a few times but has still not been resolved. It clicks and bangs when lorries go over it. The cover is in front of customer's property.</p>
18-May-17	<p>POTHOLES AND VEGETATION Good Morning, Enquiries regarding above locations which are maintained by yourselves, can you please inspect and rectify, Our Ref Mayrise 41033 - The first three or four grids nearest the central reservation on the road from Litherland towards Seaforth have large holes around them and need fixing asap. - Our Ref Mayrise 41041 – GRIDS ARE LOOSE. JUST PASSED THE BUS STOP ON CHURCH ROAD HEADING TOWARDS THE DOCKS. - FO2789595</p>
03-Jul-17	<p>POTHOLE Customer called to report a pothole/poor road surface. Please fill in relevant details above and below. Lane- Fast Lane Approximate size of pothole- 12 Inches wide round pothole Marker post? No Any other comments? Caller has called previously in regard to this pothole, repair has taken place but the pothole is still damaged due to the poor repair previous. RCC reported to - RCC log number - 1353 FWD Area team/DBFO- Area 10 SL 280617</p>

26-Jul-17	<p>POTHOLE Caller is complaining about the pothole and after it being repaired it has resurfaced. The job was completed a few weeks ago yet nothing still has been done. It's the size of a bolder and it has sunk in according to the caller. This is on the Eastbound carriageway adjacent to School Lane, Litherland. Fwd. to Area 10 for response.</p>
31-Jul-17	<p>IRONWORKS Dear Sir/Madam, I am sending you this email to tell you about the poor condition of the above named Road. For some time now there has been a faulty grid and it is causing no end of noise problems not only to me, but, to other residents as well. Therefore it would be appreciated if the said fault could be repaired as soon as possible. I await your reply. Kindest Regards</p>
14-Aug-17	<p>ROAD DEFECT - SINK HOLE Follow-up call details:- Caller advised contractors have been out to the pothole however, they have only put fencing around the hole, hole has not been resolved. This is preventing caller's son to park his car outside of the house on the pavement. Caller would like to know when this is going to be resolved please?</p>
27-Nov-17	<p>SURFACE DEFECT Hi, I am writing to bring your attention to an urgently needed road repair. It is outside no. 203 Church road, Litherland heading towards the M57. It is about 6 feet long, 18" wide from the gutter and of varying degrees of depth. It has been like this for about 5/6 months and the noise when a wagon goes over it can be heard for a good distance and for 24 hrs a day. I live on Ecclesall avenue and with bedroom windows open it disturbs your sleep, which is not the way it should be</p>