

Insolvency Statistics - User Feedback Questionnaire

Welcome

Welcome to the Insolvency Statistics user survey, thank you for agreeing to share your views.

The Insolvency Service produces official statistics to serve the public good. Our statistics are used in the formation and evaluation of Government policy, by academics, by the insolvency profession and by the public. The purpose of this survey is to seek your views on our current publications, in order that we may make them more beneficial for users.

We would like to explore your views around:

- * the quarterly Insolvency Statistics;
- * the annual regional individual insolvency statistics;
- * the annual Individual Voluntary Arrangements outcomes statistics; and
- * how we publish our statistics

We will publish a summary of responses on our website, including our comments, by December 2013.

Insolvency Statistics - User Feedback Questionnaire

Quarterly Insolvency Statistics - a National Statistics Publication

The Insolvency Service publishes a quarterly statistical bulletin, presenting data on new company and personal insolvencies.

*1. Are you a user of the quarterly Insolvency Statistics?

Yes

No

Please describe your main uses of this product

Quarterly Insolvency Statistics - scope of the publication

2. Are there any additional series or breakdowns of the data you would like to see in future?

Yes No

If yes, which?

3. Are there any tables you do not require, which could be removed from the release?

Yes No

If yes, which?

4. Is the level of detail in the tables showing insolvencies by industry...

More than I require

About right

Less than I require

Not used

Insolvency Statistics - User Feedback Questionnaire

Quarterly Insolvency Statistics - presentation and commentary

5. What is your opinion of the balance of tables, charts and text in the publication?

	Too many	About right	Too few	Don't know
Tables	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Charts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Text	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

6. We would like your views on these other aspects of the presentation

	Yes	No	Don't know
Are the charts and tables sufficiently clear?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are there any additional series which you would like to see presented as a chart?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are the Notes to Editors in the quarterly statistics release comprehensive and clear?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

7. Do you have any further suggestions for improving the presentation and commentary in the publication?

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Regional Individual Insolvency Statistics

The Insolvency Service publishes annual statistics showing, for Government Office Regions and local authorities, the rate of individual insolvencies (bankruptcies, Individual Voluntary Arrangements and Debt Relief Orders) per 10,000 adults.

*8. Are you a user of the annual Individual Insolvency Statistics by Region?

Yes

No

Please describe your main uses of this product

Regional Individual Insolvency Statistics - presentation and commentary

9. What is your opinion of the balance of tables, charts, maps and text in the publication?

	Too many	About right	Too few	Don't know
Tables	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Charts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Maps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Text	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

10. We would like your views on these other aspects of the presentation

	Yes	No	Don't know
Are the charts, maps and tables sufficiently clear?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are there any additional series which you would like to see presented as a chart or map?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Is the interactive map useful?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are the Notes to Editors in the publication comprehensive and clear?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

11. Do you have any further suggestions for improving the presentation and commentary in the publication?

12. We are investigating the possibility of producing regional statistics for company insolvencies. Would you find these useful?

Yes

No

Comments

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Individual Voluntary Arrangement Outcomes Statistics

The Insolvency Service publishes annual statistics showing the number and percentage of Individual Voluntary Arrangements (IVAs) that have been registered in each year since 1990, that have since completed, failed or are still ongoing.

*13. Are you a user of the annual IVA Outcomes Statistics?

Yes

No

Please describe your main uses of this product

Insolvency Statistics - User Feedback Questionnaire

IVA Outcomes Statistics - presentation and commentary

14. What is your opinion of the balance of tables, charts and text in the publication?

	Too many	About right	Too few	Don't know
Tables	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Charts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Text	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

15. We would like your views on these other aspects of the presentation

	Yes	No	Don't know
Is an annual interval between publications sufficient?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are the charts and tables sufficiently clear?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are there any additional series which you would like to see presented as a chart?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Are the Notes to Editors in the publication comprehensive and clear?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

16. Do you have any further suggestions for improving the presentation and commentary in the publication?

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Dissemination and Accessibility

17. Insolvency Statistics are currently published on our website in HTML, PDF and Excel format.

	Yes	No	Don't know
Are these formats sufficient for your requirements?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comments	<input type="text"/>		

Would you find it beneficial if tables were provided in CSV form, and were accessible through Data.gov.uk?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comments	<input type="text"/>		

Are you able to locate the statistics you are looking for easily on our website?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comments	<input type="text"/>		

Do you have any suggestions for improvements to the statistics pages of the Insolvency Service's website?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comments	<input type="text"/>		

Other data providers

***18. Do you use statistics relating to insolvency from any of the following providers?
(Tick all that apply)**

- Experian
- PricewaterhouseCoopers
- R3
- RSM Tenon
- Other (please specify below)
- I don't use data from other providers

Names of other providers

Insolvency Statistics - User Feedback Questionnaire

Other data providers

19. Comparing statistics produced by the Insolvency Service with those produced by others, which in your opinion are:

	Insolvency Service	About the same	Other providers	Don't know
Most accurate and complete?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Most trustworthy?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Most relevant?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Most up-to-date?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Most accessible and clear?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Most useful for your requirements?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Comments

Other comments

20. Do you have any additional comments you would like to make about statistics produced by the Insolvency Service?

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About our users

21. We would like to understand better who the users of our statistics are, and what uses are made of them.

Your name

Your organisation

Type of organisation (please include brief details of the nature of the business, and whether the views expressed are your own or represent those of the organisation)

e-mail address

***22. We would like to meet users in the autumn to discuss the feedback we have received. Would you / your organisation like to be invited?**

Yes

No

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Thank you for completing this survey

Your responses will be used to help us to prioritise improvements to our publications. We will consider all responses carefully, and publish a summary of the feedback we have received on our website by December 2013.