



Our ref: 734519  
Your ref:

Tony Malone  
Chief Information Officer  
Highways England  
Bridge House  
1 Walnut Tree Close  
Guildford  
GU1 4LZ

[REDACTED]  
Via Email  
[REDACTED]

26 February 2016

Dear Mr V [REDACTED]

### **FREEDOM OF INFORMATION REQUEST**

Thank you for your Freedom of Information request dated 11 February regarding Financial Accounting Software. Please find below the responses to your question:

*Name of financial accounting software system in use at your organisation?*

Our financial accounting software system is Oracle ERP

*Name of the vendor who supplies your financial accounting software system?*

The system is supplied by Oracle Corporation (UK) Ltd

*Original date of purchase or contract start date?*

Highways England have used the Oracle ERP suite since 2002.

*If relevant the contract renewal or expiry date?*

Our main support contract is renewable in April each calendar year.

*Cost of annual support and maintenance or annual service cost (last financial year)?*

The cost in the 2014-15 financial year was £835,000

*Other annual spend relating to the financial accounting software system, outside the support and maintenance/service costs?*

There is no additional spend regarding financial accounting software systems.

*Number of members of staff involved in the internal support of the financial accounting software system for users and IT?*

Nine full time and one part time member of staff support the system

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*Is your financial accounting software on premise or hosted?*

The system is hosted by a third party ICT partner.

*Who is accountable to what financial accounting software is used at your organisation?*

All purchases are subject to Public Sector Procurement competition rules. The Finance Director is responsible for the use of the system and responsibility for the delivery and maintenance of the system is with me, the Chief Information Officer. .

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy of the process, please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). I would be grateful if you would contact me if you wish to have an internal review.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Should you have any queries about this letter, please contact me. Please quote our reference number above in any future communications.

Yours sincerely

**Tony Malone**

Digitally signed by Tony Malone  
DN: cn=Tony Malone, o=Highways England,  
ou=Information Technology Directorate,  
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c=GB  
Date: 2016.03.10 14:05:25 Z

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Chief Information Officer  
Highways England