

Our ref: 728454

Your ref:

[REDACTED]
Via Email
[REDACTED]

Tony Malone
Chief Information Officer
Highways England
Bridge House
1 Walnut Tree Close
Guildford
GU1 4LZ

23 October 2015

Dear [REDACTED]

FREEDOM OF INFORMATION REQUEST

Thank you for your Freedom of Information request dated 4 August regarding Highways England's software.

I am writing to advise you that we do hold information that is relevant to your request but regret to inform you of my decision not to disclose this information.

The information you requested is being withheld in reliance on the exemption in section 12 of the Freedom of Information Act 2000 because:

- The scope of the question (the different types of software asked for) means you are asking about details of well over 100 hundred individual contracts and licenses.
- Whilst the information is held by Highways England, the scope of the question would involve locating and retrieving information from different teams and divisions throughout Highways England as office based, on road, and bespoke ICT software and technology are managed and procured in different areas throughout the business.
- Extracting the information would require additional work with our finance and procurement teams and ascertaining costs for our smaller or ad-hoc software may require consulting Government Procurement Card receipts or looking through individual receipts and invoices.

In accordance with clause 16(1) of the Act we are required to provide advice as to how you can narrow your request. If you are still wishing to request this information, we would advise:

1. Defining what type of Software you wish to include:
 - a. Office based ICT: e.g. desktop telephony.
 - b. On Road Technology: e.g. Cameras, roadside Telephony, Weather Systems.
 - c. Other technology (e.g. Land registry database) – Please specify.

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2. Narrow the scope of the request to one 1 type of software such as mobile application solutions.
3. Put a minimum contract value (e.g. £50,000).

Please note that we will treat multiple requests from the same requestor as a single request so please do not submit multiple individual requests for each type of software.

If you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy of the process, please phone the Information Line on 0300 123 5000; or e-mail info@highwaysengland.co.uk. I would be grateful if you would contact me if you wish to have an internal review.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Should you have any queries about this letter, please contact me. Please quote our reference number above in any future communications.

Yours sincerely



PP Tony Malone
Chief Information Officer
Highways England