

FOI 32729 – Annex 1

Q1

The number of SET (M) postal applications received between 01-Jan-2012 and 30-Jun-2014 - split into the quarterly period the application was received;

Form	Quarter	Year Applied	Premium or Postal	Rounded Number of Cases
SET (M)	1	2012	Postal	9,655
SET (M)	2	2012	Postal	8,360
SET (M)	3	2012	Postal	9,355
SET (M)	4	2012	Postal	10,265
SET (M)	1	2013	Postal	9,090
SET (M)	2	2013	Postal	6,250
SET (M)	3	2013	Postal	6,620
SET (M)	4	2013	Postal	7,015
SET (M)	1	2014	Postal	4,585
SET (M)	2	2014	Postal	4,060

Q2

Of those SET (M) postal applications received between 01-Jan-2012 and 30-Jun-2014, the number that are still pending a decision -split into the quarterly period the application was received

Form	Quarter	Year Applied	Premium or Postal	Pending/Complete	Rounded Number of Cases
SET (M)	1	2012	Postal	Pending	10
SET (M)	2	2012	Postal	Pending	5
SET (M)	3	2012	Postal	Pending	10
SET (M)	4	2012	Postal	Pending	15
SET (M)	1	2013	Postal	Pending	5
SET (M)	2	2013	Postal	Pending	5
SET (M)	3	2013	Postal	Pending	15
SET (M)	4	2013	Postal	Pending	100
SET (M)	1	2014	Postal	Pending	735
SET (M)	2	2014	Postal	Pending	3,110

Q3

Of those SET(M) postal applications received between 01-Jan-2012 and 30-Jun-2014, and which have been completed, the average number of calendar days between the application being received and the decision being despatched - split into the quarterly period the application was received;

<i>Form</i>	<i>Quarter</i>	<i>Year Applied</i>	<i>Premium or Postal</i>	<i>Pending/Complete</i>	<i>AVG number of calendar days between App to Despatch</i>
<i>SET (M)</i>	1	2012	<i>Postal</i>	<i>Complete</i>	117.70
<i>SET (M)</i>	2	2012	<i>Postal</i>	<i>Complete</i>	134.16
<i>SET (M)</i>	3	2012	<i>Postal</i>	<i>Complete</i>	134.78
<i>SET (M)</i>	4	2012	<i>Postal</i>	<i>Complete</i>	109.41
<i>SET (M)</i>	1	2013	<i>Postal</i>	<i>Complete</i>	72.53
<i>SET (M)</i>	2	2013	<i>Postal</i>	<i>Complete</i>	65.65
<i>SET (M)</i>	3	2013	<i>Postal</i>	<i>Complete</i>	67.13
<i>SET (M)</i>	4	2013	<i>Postal</i>	<i>Complete</i>	101.71
<i>SET (M)</i>	1	2014	<i>Postal</i>	<i>Complete</i>	127.84
<i>SET (M)</i>	2	2014	<i>Postal</i>	<i>Complete</i>	97.07