

INFORMATION RELEASED UNDER THE FREEDOM OF INFORMATION ACT

Information released title	Fixed Telecommunications and Internet Services
Original request	<p>Contract 1</p> <ol style="list-style-type: none"> 1. Current Fixed Line (Voice Circuits) Provider- Supplier's name, if there is not information available please can you provide further insight into why? 2. Fixed Line- Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers 3. Fixed Line- Contract Duration- the number of years the contract is for each 4. Type of Lines- Please can you split the type of lines per each supplier? PSN, Analogue, SIP 5. Number of Lines- Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines <p>Contract 2</p> <ol style="list-style-type: none"> 6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why? 7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. 8. Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable. 9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier. 10. Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

	<p>Contract 3</p> <p>11. Fixed Broadband Provider- Supplier's name if there is not information available please can you provide further insight into why?</p> <p>12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers</p> <p>13. Fixed Broadband Annual Average Spend- Annual average spend. An estimate or average is acceptable.</p> <p>14. VOIP/PBX Installation Date of the organisation's primary telephone system: - please provide day, month and year (month and year is also acceptable).</p> <p>Contract 4</p> <p>15. WAN Provider- please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?</p> <p>16. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers</p> <p>17. Contract Description: Please can you provide me with a brief description of the contract</p> <p>18. Number of sites: Pleas state the number of sites the WAN covers. Approx. will do</p> <p>19. WAN Annual Average Spend - Annual average spend for each WAN provider. An estimate or average is acceptable.</p> <p>18. Internal Contact: Please can you send me there full contact details including contact number and email and job title</p> <p>If your organisation has a managed services contract which includes all or two out of three services stated above which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.</p>
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	<p>Managed Service Contract</p> <ul style="list-style-type: none"> • Number of Extensions • Types of Lines • Number of Lines • Minutes Landline Monthly Average Spend • Fixed Broadband Average Annual Spend • WAN Average Annual Spend • Internal Contact: Please can you send me there full contact details including contact number and email and job title. <p>If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information</p>
Date of release	08 February 2016
Requester type	Individual

Information released:

1. British Telecom
2. Rolling monthly contract starting in January 2014
3. Month by month basis
4. PSN
5. ISDN30 – 20 channels
6. British Telecom
7. Please see answers to questions 2 and 3
8. £750
9. Please see answers to questions 2 and 3
10. 156
11. Knowledge IT (SilverLink)
12. January 2016 – rolling contract
13. £6,000
14. August 2013
- 15 – 16, and 19

WAN	(15) Provider	(16) Renewal Date	(19) Annual Spend (inc VAT)
Line 1	Kingston	Rolling since November 2013	£19,848
Line 2	Knowledge IT	August 2016	£16,752
Line 3	Knowledge IT	August 2016	£16,752

17. The contract is currently in place is to supply a data link line between each of our three sites.
18. 3 sites

18. I can confirm that the UK Commission for Employment and Skills does hold this information however it is exempt from releasing it under the Act due to Exemption 40(2) being engaged.

Exemption 40(2): Information is exempt information if disclosure would breach one of the data protection principles.

The reason that this exemption is engaged is due to this information consisting of personal information. Release to the general public would be likely to breach one of the Data Protection Act principles. Our organisation does not publish/release personal information of staff other than the Executive Leadership Team – which details can be found on our website:

<https://www.gov.uk/government/organisations/uk-commission-for-employment-and-skills>

If you would like to find out more about working with the UK Commission for Employment and Skills, please visit:

<https://www.gov.uk/government/organisations/uk-commission-for-employment-and-skills/about/procurement>.

Managed Service Contract

I can confirm that the UK Commission for Employment and Skills (UKCES) does not hold a managed service contract as these are all managed in-house.

In relation to your other questions please see responses below.

- Please see answer to question 10
- Please see answer to question 4
- Please see answer to question 5
- Please see answer to question 8
- Please see answer to question 13
- Please see answer to question 17

I can confirm that the UK Commission for Employment and Skills does hold this information however it is exempt from releasing it under the Act due to Exemption 40(2) being engaged.

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