

The Green Deal and prepayment meters



Department
of Energy &
Climate Change

The Green Deal lets you pay for some or all of the cost of energy-saving property improvements, like insulation, over time through savings on your energy bills.

Repayments for the cost of installing these measures are made directly through your electricity bill. Repayments should be no more than what a typical house would save in energy costs.

Prepayment customers are eligible for the Green Deal, though as a first step you should speak to your electricity supplier as some prepayment meters (typically the oldest models) are not able to make Green Deal payments. If you have an older model of meter in your property, your electricity supplier may be able to replace it for you.

How the Green Deal works on prepayment meters

Please refer to the Quick Guide 'Introductory Quick Guide on the Green Deal' and follow the five steps on how to get a Green Deal.

Remember

You will notice that your gas bills are likely to go down, whilst your electricity bills are likely to rise.

You should remember to add more to your electricity key should you decide to be away from your property to cover the extra Green Deal charges.

This will avoid risk of losing electricity supply to appliances such as freezers.

Green Deal Charges and the prepayment meter display

Different pre-payment meters will show the Green Deal differently. Some pre-payment meters may display your electricity usage as well as your Green Deal plan. If so part or all of the Green Deal plan may show up as 'debt' on the meter.

If you have questions about your meter, contact your electricity supplier.

Keeping you informed about your Green Deal Plan

Your Green Deal Provider will send you a Green Deal statement (which is separate to your electricity prepayment statement), at least annually, showing the status of your Green Deal Plan. This statement is also available upon request.



**GET
HELP**

Free and impartial advice about the Green Deal is available. Call the Energy Saving Advice Service (England and Wales) on 0300 123 1234 or Home Energy Scotland on 0808 808 2282. Alternatively, visit www.gov.uk/greendeal