



Vehicle & Operator
Services Agency

Non Code Action Bulletin

01 July 2013 – 31 December 2013

Version 2

What is a non-code action?

This is a proactive and proportionate action registered with VOSA, which falls outside the scope of a safety recall. The issue may affect the long term safety of the product or its ability to satisfy legislative requirements. In simple terms it is;

- an issue which if not attended to could result in a safety issue occurring in the future. VOSA supports manufacturers in locating the user of that product so that they can attend to the issue.

For example; the owner manual has incorrect tyre pressure recommendations for the vehicle when towing a trailer. The non-code action will involve the manufacturer writing to the user to inform them of the error and providing them with an insert to correct the error.

- an issue with the vehicle that is likely to affect the legality of an aspect of the vehicle.

For example; the incorrect Vehicle Identification number (VIN) has been placed on to the vehicles chassis. This would provide issues when the vehicle is submitted for MOT or if the vehicle is checked to verify its identity. The non-code action will involve the manufacturer writing to the user to inform them of the issue and request that they visit their local dealership for remedial work to be completed.

What will happen during a non-code action?

The process is broadly the same as a safety recall. The manufacturer will normally contact the DVLA to obtain data in order to write to users to inform them of the issue with their vehicle. Instructions will be contained in the letter which will advise the user of the next steps to take to rectify the issue. This should normally be free to the user.

What is contained in this bulletin?

This bulletin contains brief information about the non code actions that have been registered with VOSA in the last six months. The bulletin is issued on a bi-annual basis for information.

How can I find out if my vehicle is affected?

You can find out more information about the action from your local dealership or from the manufacturers customer helpline. Please have your vehicle registration and your vehicle identification number (VIN) to hand.

VOSA Reference number	Manufacturer Reference Number	Make and Model	Vin range/ build dates (if provided)	Defect	Remedy
R/2013/014	30C023	I30	Build dates:	It is possible that an unexpected	Replace the headlight wiring

			1/9/2007- 31/12/2008 1/1/2009 – 12/10/11	electrical spike within the headlight circuit may cause either of the headlight bulbs to fail. This could result in the driver being unexpectedly placed in a situation of reduced light or darkness.	harness with a new loom which includes a resistor to stop the electrical spike affecting the headlight bulbs.
R/2013/015	Witter	PFC5A – Tow bar		The data label fitted to the tow bar can hold incorrect information for the towing weight and type approval number. There is not a safety issue with the tow bar, only one of legality, where the driver could be prosecuted for an overload on the vehicle or bar	Contact owners and replace the data label with the correct one.
R/2013/016	Groundhog	GP360 – Mobile welfare unit	Build dates: 1.10.12 -11.7.13	The tow ball hitch height is outside of the Type Approval height requirements. This not a safety issue but one of legality to meet Type Approval.	Supply EYE CONVERSION modification kit to all owners; OR RETURN to Groundhog TO adjust the tow ball hitch height, to bring it within Type Approval requirements.
R/2013/017	VW	Tiguan	VIN range: WVGZZZ5NZ8W001270 - WVGZZZ5NZBW507677	On Tiguan vehicles a fuse which protects some of the external vehicle lights can fail because of thermal overload. As a result, parts of the of the exterior vehicle lighting fail.	Recall the affected vehicles and replace the fuse F16 in the E-box of the engine compartment. The replacement fuse has thicker contact blades which are also coated to aid good connection
R/2013/018	Man Bus - Neoplan	Lions coach, Star-liner, City-liner and Space-liner	Build dates: 2006	It is possible that the door warning system may not inform the driver or passengers that an entrance door maybe open when the vehicle exceeds 5kph Although the driver or passengers should visibly observe that the door is in fact open, there is a very slight chance that an injury could occur if an occupant fell through the door.	Recall all affected vehicle and modify the door warning system, if required.

R/2013/019	Volvo Car	S60	VINS range: 001148-146365 Build dates: 22.6.10 -14.5.11	Volvo's quality follow-up procedures have identified that a number of Volvo S60s (Model Year 2011 to 2012), fitted with five cylinder petrol engines, may experience a problem related to the oil pressure sensor. Due to a software issue the sensor was not activated when the vehicle was built. Therefore no warning message would appear in the Driver Information Module (DIM) if the oil pressure in the engine was too low.	Carry out a software download which will activate the sensor
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