



Department
for Environment
Food & Rural Affairs

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[REDACTED]
[REDACTED]

Your ref:
Our ref: RFI 5976
Date: 8th November 2013

Dear [REDACTED]

REQUEST FOR INFORMATION: IT Networks

Thank you for your request for information about IT Networks, which we received today on 8th November 2013. We have handled your request under the Freedom of Information Act 2000 (FOIA).

We have answered your questions below:

Q1: Which of the following network management tools do you use to manage and monitor devices on your network?

Paessler and HP openview

Q2: How many devices on your network (wired and wireless) does this tool manage and monitor?

1000 plus

Q3: Approximately how many new devices have connected to your network so far during 2013? If possible, can you split by wired and wireless devices?

101-200 approx 150 wireless and 50 wired

Q4: How many complaints has your organisation received or logged regarding an issue with the network performance during 2013 so far?

0 - 25



Q5: If you have a network management solution in place, is it able to identify and isolate which devices hog bandwidth and cause network delays?

Yes

Q6: Is network performance regarded as a high priority by your organisation?

Yes

Q7: How often is network performance reviewed?

Monthly

Q8: Do you have a plan for managing wearable technology devices that enter the workplace in 2014 and beyond? E.g. GoogleGlass, smart watch

No

In keeping with the spirit and effect of the FOIA, and in keeping with the government's Transparency Agenda, all information is assumed to be releasable to the public unless exempt. Therefore, the information released to you will now be published on www.gov.uk together with any related information that will provide a key to its wider context. Please note that this will not include your personal data.

I attach Annex A, which explains the copyright that applies to the information being released to you.

I also attach Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact me.

Yours

A large black rectangular redaction box covering the signature area of the letter.