



# Ministry of Defence

Our Ref: FOI2016/06469

Secretariat  
Defence Infrastructure Organisation  
Kingston Road  
Sutton Coldfield  
B75 7RL

E-mail: [diosec-parli@mod.uk](mailto:diosec-parli@mod.uk)

27 July 2016

Dear

Thank you for your letter of 22 June 2016 requesting the following information:

1. *The breakdown of the £201m paid in 2014/15 to CarillionAmey (Housing Prime) Ltd split between building materials, rebates, labour and project management?*
2. *Please confirm the number of houses (married quarters) currently maintained under the National Housing Prime contract?*
3. *Where are the houses located in the UK by postcode district?*
4. *How many R&M jobs were completed by CarillionAmey (Housing Prime) Ltd in 2014/15?*
5. *What was the average total cost per repair (labour and materials)?*
6. *What was the average cost of building materials per repair?*
7. *Are the R&M jobs completed by a directly employed labour organisation, subcontractors or both?*
8. *Please list all subcontractors currently employed by CarillionAmey (Housing Prime) Ltd under the National Housing Prime contract."*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA) although some of your questions were requests for written responses rather than requests for recorded information. Where this is the case I have endeavoured to respond in the spirit of Section 16 of the FOIA (Advice and Assistance).

A search for the information has now been completed within the Ministry of Defence, and I can confirm that some information in scope of your request is held.

The information held can be found below and at Annex A.

Section 43 (2) (Commercial Interests) has been applied to your request for a breakdown of payments to CarillionAmey in respect of building materials, rebates, labour and project management. The outcome of the balance of the public interest test concluded that whilst release would promote openness, transparency and a further understanding of government processes in decision making. It has been necessary to weigh the factors favouring disclosure on a case by case basis against the strong public interest in protecting the commercial interests of Government contractors. The balance of the public interest therefore lay in withholding this information.

In response to your second question I can confirm that there are 49,699 SFA properties in the UK (as at 1 June 2016), not all are maintained under the National Housing Prime. On that date, 46,761 were maintained by CarillionAmey.

The locations of 49,658 of the houses (your third question) are at Annex A. This is the latest version of the data collated by post code.

Your fourth question asked how many Repair and Maintenance (R&M) jobs were completed by CarillionAmey (Housing Prime) Ltd in 2014/15. I can confirm that under the Housing Prime Contract, Modern Housing Solutions completed 124,953 R&M jobs between April and November 2014. From December 2014 to March 2015, CarillionAmey completed 73,897 jobs.

Your fifth question concerns information which is not held by the MOD. However, under Section 16 of the Act I can tell you that the National Housing Prime contract is a fixed price contract, and includes a wide range of activities, including repair and maintenance of Service Family Accommodation in the UK, together with roads, streetlights, and playparks. In addition, CarillionAmey is responsible for managing the allocation of properties, conducting moves in and out, providing a 24 hour helpdesk, together with a wide range of management services. Notwithstanding this, as part of a HouseMark Benchmarking Report for 2014/15, they calculated that the average cost per responsive repair under the National Housing Prime contract was £167.37.

The average cost of building materials per repair is not held by the MOD.

I can confirm, under section 16 of the Act, that both Modern Housing Solutions and CarillionAmey employed directly contracted labour and subcontractors in 2014/15.

The sub-contractors employed by CarillionAmey can be found at Annex B.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1<sup>st</sup> Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>

Yours sincerely,

DIO Secretariat

| <b>Schedule of Subcontractors - Housing</b>  |  |
|--|--|
| NOTE: Additional Services are approved separately on a project basis               |  |
| Company Name   |  |
| 3 Star Gas Servicing   |  |
| Liberty Gas Group Limited  |  |
| Richard Irvin & Sons Ltd   |  |
| Carillion Energy Services Ltd  |  |
| Response / Fixed Price Voids   |  |
| CLC Group  |  |
| GB Electrical & Building Services Limited  |  |
| Amey Community Limited   |  |
| Jones & Hampton Limited  |  |
| Office & General Environmental Services Limited<br><i>(also communal cleaning)</i> |  |



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|--|---|
|  |   |
|  |   |
|  | R P Matters Limited                                 |
|  |   |
|  |   |
|  |   |
|  | NVA Services Ltd T/A Airtech Environmental Services |
|  |   |
|  |   |
|  | Plasafety Limited (ROSPA)                           |
|  |   |
|  |   |
|  | Orchard & Shipman Group PLC                         |
|  |   |
|  |   |
|  | Mitie Pest Control Limited                          |
|  |   |
|  |   |
|  | J&L Thompson  |
|  |   |
|  |   |
|  | Island Parking Solutions                            |
|  |   |
|  |   |
|  | Gleeds Cost Management Limited                      |
|  |   |
|  |   |
|  |   |
|  | ESG Asbestos Ltd                                    |
|  |   |
|  |   |
|  | Environmental Scientifics Group                     |
|  |   |
|  |   |
|  | Crest Lifts Ltd                                     |
|  |   |
|  |   |
|  | Client Managers Toolkit Limited                     |
|  |   |
|  |   |
|  | Carillion-Breathe Limited                           |
|  |   |
|  |   |
|  | Brooke Edgley Specialist Technical Services Limited |
|  |   |
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|  |                                |
|--|--------------------------------|
|  | Toast                          |
|  |                                |
|  |                                |
|  | TIAA Limited                   |
|  |                                |
|  |                                |
|  | Cavalier Carpets Ltd T/A Renew |
|  |                                |
|  |                                |
|  | TL Fire Limited                |
|  |                                |
|  |                                |
|  | Stannah Lift Services Ltd      |
|  |                                |
|  |                                |
|  | SSE Energy Supply Limited      |
|  |                                |
|  |                                |
|  | Schneider Electric Limited     |
|  |                                |
|  |                                |
|  | Security Services Group        |

**SUBCONTRACTORS/CONSULTANTS USED - FINANCIAL YEAR 2016 / 2017**

|                               |
|-------------------------------|
| Adonis Ecology                |
| Amey Community Ltd            |
| AMS Management (GB) LLP       |
| Anglian Windows Limited       |
| Argus Ecology                 |
| Bell Group                    |
| Carillion Specialist Services |
| CLC                           |
| GB Electrical                 |
| Globic Limited                |
| HAGS-SMP                      |
| Holloway Jennings             |
| James Strang                  |
| Jones & Hampton               |
| Kompan                        |
| Langley Civil Engineering     |
| Mel Environmental             |
| Novus Property Solutions      |
| PBS Group Ltd                 |
| Powermac                      |
| Projudic                      |
| RGV Engineering               |
| Robert Rice Carpentry         |
| Playsafety                    |
| SCM (Wycombe)                 |
| Select Windows                |
| Silic Dec                     |
| Stannah                       |
| Synergize                     |
| Toma Business Enterprises     |
| TPS Consult                   |
| Watts Group                   |
| Witney Cable Co               |

| Post Code | Count | Post Code | Count | Post Code | Count | Post Code | Count | Post Code | Count |
|-----------|-------|-----------|-------|-----------|-------|-----------|-------|-----------|-------|
| AB15      | 1     | EX3       | 14    | LE18      | 5     | PO4       | 149   | TV2       | 42    |
| AB22      | 8     | EX31      | 302   | LE19      | 1     | PO5       | 22    | TV4       | 107   |
| AB42      | 7     | EX4       | 1     | LE13      | 1     | PO6       | 232   | UB10      | 391   |
| B13       | 4     | EX5       | 31    | LE36      | 4     | PR2       | 35    | UB9       | 1     |
| B14       | 8     | EX8       | 185   | LE61      | 4     | PR4       | 231   | WI1       | 23    |
| B29       | 6     | FK6       | 13    | LE64      | 20    | RG18      | 139   | WI1       | 1     |
| B31       | 50    | FK3       | 133   | LE65      | 133   | RG28      | 324   | WD19      | 2     |
| B32       | 4     | FK4       | 10    | LN1       | 231   | RG29      | 383   | WD23      | 6     |
| B38       | 8     | G46       | 14    | LN3       | 16    | RG30      | 132   | WD3       | 223   |
| B75       | 10    | G63       | 4     | LN4       | 532   | S10       | 4     | WFD3      | 1     |
| B76       | 5     | G62       | 4     | LN5       | 394   | S10       | 4     | WFD3      | 1     |
| BA1       | 590   | G94       | 595   | LN6       | 43    | SM61      | 172   | WR9       | 1     |
| BA12      | 11    | GL1       | 78    | LS28      | 1     | SK62      | 12    | WS11      | 1     |
| BA13      | 11    | GL2       | 78    | LUT       | 20    | SK70      | 9     | WS14      | 136   |
| BA14      | 36    | GL20      | 78    | ME14      | 192   | SA71      | 9     | WS15      | 15    |
| BA2       | 1     | GL3       | 78    | ME2       | 6     | SE18      | 260   | WV7       | 384   |
| BA21      | 227   | GL3       | 324   | ME4       | 102   | SE3       | 1     | YO10      | 144   |
| BA22      | 311   | GL7       | 249   | ME7       | 328   | SG16      | 321   | YO21      | 28    |
| BA9       | 85    | GU11      | 1608  | ML6       | 6     | SG17      | 259   | YO24      | 8     |
| BD18      | 1     | GU12      | 68    | N20       | 17    | SG8       | 149   | YO25      | 14    |
| BD15      | 177   | GU14      | 143   | NE13      | 45    | SL4       | 454   | YO30      | 150   |
| BD16      | 345   | GU15      | 292   | NE15      | 101   | SL6       | 35    | YO31      | 21    |
| BH20      | 1     | GU16      | 3     | NE3       | 5     | SL7       | 190   | YO32      | 177   |
| BH22      | 59    | GU17      | 450   | NE30      | 10    | SL7       | 4     | YO7       | 371   |
| BL8       | 2     | GU24      | 15    | NE6       | 24    | SN10      | 49    |           |       |
| BN1       | 6     | GU32      | 45    | NE66      | 189   | SN13      | 140   |           |       |
| BS10      | 2     | GU33      | 13    | NG15      | 62    | SN14      | 445   |           |       |
| BS16      | 201   | GU34      | 48    | NG31      | 59    | SN15      | 763   |           |       |
| BS31      | 9     | GU35      | 436   | NG34      | 447   | SN25      | 29    |           |       |
| BS35      | 6     | GU46      | 29    | NG5       | 21    | SN4       | 38    |           |       |
| BS41      | 29    | GU52      | 329   | NG9       | 180   | SN5       | 10    |           |       |
| BS6       | 6     | H44       | 260   | NP16      | 185   | SN6       | 609   |           |       |
| BS9       | 9     | H45       | 13    | NP23      | 5     | SN7       | 61    |           |       |
| BT16      | 370   | H46       | 144   | NP8       | 42    | SN8       | 9     |           |       |
| BT27      | 230   | H47       | 131   | NP20      | 237   | SN9       | 188   |           |       |
| BT28      | 182   | HG1       | 13    | NR6       | 26    | SO20      | 287   |           |       |
| BT29      | 634   | HG3       | 123   | NR6       | 15    | SO21      | 292   |           |       |
| BT30      | 199   | HG4       | 277   | NW1       | 9     | SO22      | 74    |           |       |
| BT30      | 36    | HG4       | 457   | NW6       | 1     | SO40      | 132   |           |       |
| CB10      | 216   | HP14      | 46    | NW8       | 599   | SC45      | 94    |           |       |
| CB2       | 1     | HP21      | 348   | OX10      | 162   | SH-1      | 13    |           |       |
| CB25      | 58    | HP9       | 6     | OX11      | 102   | SH-10     | 75    |           |       |
| CF10      | 15    | HR1       | 1     | OX12      | 411   | SH-11     | 460   |           |       |
| CF14      | 8     | HR2       | 203   | OX13      | 28    | SP2       | 176   |           |       |
| CF23      | 6     | HR4       | 102   | OX18      | 969   | SP3       | 6     |           |       |
| CF62      | 306   | HS7       | 6     | OX25      | 287   | SP4       | 2220  |           |       |
| CH2       | 200   | HU17      | 123   | OX28      | 31    | SP9       | 1378  |           |       |
| CH7       | 40    | IP12      | 257   | OX29      | 20    | ST16      | 536   |           |       |
| CO2       | 963   | IP24      | 40    | OX29      | 62    | ST18      | 36    |           |       |
| CO2       | 4     | IP25      | 15    | PA2       | 498   | SW14      | 1     |           |       |
| CR5       | 6     | IP26      | 13    | PE28      | 488   | SW15      | 70    |           |       |
| CR5       | 79    | IP31      | 374   | PE33      | 641   | SW18      | 55    |           |       |
| CT1       | 26    | IP33      | 14    | PE8       | 453   | SW19      | 6     |           |       |
| CT12      | 156   | IP7       | 499   | PH2       | 4     | SW1       | 179   |           |       |
| CT15      | 52    | IP8       | 42    | PH2       | 4     | SW3       | 2     |           |       |
| CT16      | 111   | IP9       | 42    | PH33      | 3     | SW5       | 3     |           |       |
| CT18      | 111   | IV2       | 1     | PH33      | 4     | SW7       | 11    |           |       |
| CT20      | 229   | IV2       | 201   | PH33      | 23    | SW7       | 21    |           |       |
| CT21      | 20    | IV30      | 486   | PL1       | 95    | SV3       | 140   |           |       |
| CV10      | 23    | IV31      | 175   | PL11      | 7     | SV3       | 47    |           |       |
| CV11      | 23    | IV36      | 243   | PL12      | 24    | SY4       | 219   |           |       |
| CV47      | 115   | KA11      | 17    | PL20      | 1     | TA2       | 52    |           |       |
| DD11      | 78    | KA7       | 9     | PL20      | 1     | TA1       | 47    |           |       |
| DD4       | 4     | KT14      | 77    | PL3       | 34    | TF9       | 200   |           |       |
| DD4       | 3     | KT16      | 50    | PL5       | 37    | TF9       | 200   |           |       |
| DD1       | 144   | KT18      | 63    | PL6       | 451   | TN14      | 11    |           |       |
| DD10      | 109   | K2        | 198   | PL7       | 152   | TN23      | 42    |           |       |
| DI2       | 144   | K2        | 198   | PL9       | 380   | TN24      | 13    |           |       |
| DI7       | 499   | KW1       | 1     | PL9       | 104   | TN29      | 16    |           |       |
| DI9       | 1442  | KW14      | 4     | PO1       | 285   | TO12      | 2     |           |       |
| DN21      | 13    | KW15      | 1     | PO10      | 295   | TO6       | 51    |           |       |
| DT1       | 516   | KY11      | 52    | PO12      | 204   | TR10      | 17    |           |       |
| DT4       | 2     | KY15      | 30    | PO13      | 736   | TR11      | 12    |           |       |
| EH2       | 3     | L37       | 515   | PO14      | 375   | TR12      | 2     |           |       |
| EH3       | 404   | LD3       | 5     | PO16      | 26    | TR13      | 312   |           |       |
| EH4       | 60    | LE12      | 163   | PO18      | 2     | TR15      | 8     |           |       |
| EH6       | 159   | LE13      | 39    | PO19      | 80    | TR7       | 118   |           |       |
| EH9       | 1     | LE14      | 24    | PO2       | 53    | TR8       | 7     |           |       |
| EH90      | 78    | LE15      | 24    |           | 224   |           |       |           |       |
| EX2       | 9     |           | 660   |           |       |           |       |           |       |