

## FOI 32708 – Annex 1

Of the SET (O) cases that were received between 01/01/2014 and 30/06/2014, and that have been completed; the average number of calendar days between application being received and decision being despatched.

Form	Pending/Complete	Premium or Postal	AVG App to Despatch
SET (O)	Complete	Postal	106.29
SET (O)	Complete	Premium	0.91

Of the T1 PBS cases that were received between 01/01/2014 and 30/06/2014, and that have been completed; the average number of calendar days between application being received and decision being despatched.

Work stream	Pending/Complete	Premium or Postal	AVG App to Despatch
PBS Tier 1	Complete	Postal	35.59
PBS Tier 1	Complete	Premium	1.04