

18 May 2016

Wellington House
133-155 Waterloo Road
London SE1 8UG

T: 020 3747 0000
E: nhsi.enquiries@nhs.net
W: improvement.nhs.uk

By email

Dear [REDACTED]

Request under the Freedom of Information Act 2000 (the “FOI Act”)

I refer to your email of 16 March 2016 in which you requested information under the FOI Act from the NHS Trust Development Authority (NHS TDA). Since 1 April 2016, Monitor and the NHS TDA are operating as an integrated organisation known as NHS Improvement. For the purposes of this decision, NHS Improvement means Monitor and the NHS TDA.

Your request

You made the following request:

“I would like to make a request under the Freedom of Information Act please. Monitor and the TDA are jointly monitoring the performance of trusts who are not formally submitting their 18wk RTT data to NHS England. There is a working group looking at this. I would like to see copies of the reports produced by this group for the NHS Improvement board.”

Decision

NHS Improvement does not hold the information that you have requested.

NHS Improvement does not have a working group monitoring the performance of trusts who are not formally submitting their 18 week RTT data. Furthermore, there are no specific reports to the NHS Improvement Board on this matter as the monitoring of reporting will sit with local health system who will look to assure the plans for returning to reporting. Trusts who are unable to report often do so because they have concerns with the quality of the data they hold in their systems. When requested, the NHS [Intensive Support Team](#) can provide expertise on how to get back to reporting quickly.

It should be noted that the responsibility for non-reporting and underpinning data quality issues sits with the Trust Board with CCGs and regional tripartite overseeing the plan.

Review rights

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to nhsi.foi@nhs.net.

Publication

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'B Quinn', with a stylized flourish at the end.

Bernard Quinn

Director of Operational Performance
NHS Improvement