

Work Programme providers: market share shift

In order to support as many people into sustained work as possible, the Department has reviewed the market shares of Work Programme providers, based on performance delivered during the 12 months ending 31 March 2013, and adjusted shares accordingly from August 2013. This equates to 5 percentage points of all future referrals to the Work Programme in the relevant payment groups in affected Contract Package Areas being diverted to the higher performing provider from the lowest performing provider.

Contract Package Area Number:	Contract Package Area Name	Provider gaining Market Share	Provider Losing Market Share	Payment Groups Affected
CPA 1	Bedfordshire, Hertfordshire, Cambridge & Suffolk, Essex, Norfolk	Ingeus	Seetec	1 & 2
CPA 2	Nottinghamshire, Derbyshire, Lincolnshire and Rutland, Leicestershire and Northamptonshire	Ingeus	A4E	1 & 2
CPA3	West London	Ingeus	Reed	1 & 2
CPA 6	Merseyside, Halton, Cumbria and Lancashire	Ingeus	A4E	1
CPA 7	Greater Manchester, Cheshire and Warrington	G4S	Avanta	1
CPA 10	Surrey, Sussex and Kent	G4S	Avanta	1
CPA 14	Birmingham, Solihull and the Black Country	EOS - Works	Newcastle College Group	1 & 2
CPA 16	West Yorkshire	Ingeus	Interserve Working Futures	1, 2 & 6
CPA 17	South Yorkshire	Serco	A4E	1
CPA18	North East Yorkshire and the Humber	G4S	Newcastle College Group	1 & 2