

29 April 2016

Wellington House  
133-155 Waterloo Road  
London SE1 8UG

T: 020 3747 0000  
E: [nhsi.enquiries@nhs.net](mailto:nhsi.enquiries@nhs.net)  
W: [improvement.nhs.uk](http://improvement.nhs.uk)

By email [REDACTED]

Dear [REDACTED]

### **Request under the Freedom of Information Act 2000 (the "FOI Act")**

I refer to your email of **3 April 2016** in which you requested information under the FOI Act from NHS Improvement (NHSI).

#### **Your request**

Your request and our responses in red are provided below:

["https://www.gov.uk/government/news/new-chair-for-south-london-teaching-hospital"](https://www.gov.uk/government/news/new-chair-for-south-london-teaching-hospital)

*I would like to know where the information for this press release on 31st March came from regarding the collaboration between governors and Monitor in the appointment of Sir David: "Monitor has supported St George's University Hospitals NHS Foundation Trust as it strengthens its leadership by helping the care provider appoint a new chair... Over the last few months, St George's governors and Monitor have worked closely together on recruiting an experienced leader for the organisation"*

*Who wrote these bits of the press release? NHSI's Communications Directorate draft our press releases, in conjunction with the individuals and teams mentioned below.*

*Who else was involved and in what way, e.g. as the source of the above information or providing corroboration? The teams involved in providing information for this press release were in our Provider Regulation Directorate, including the London Team, led by Mark Turner.*

*In particular what were the roles ,if any, of these:*

*Sarah Wilton, then Acting Chairman of St. George's Sarah Wilton was shown the proposed press release for information and to check factual accuracy, in line with our usual process in such circumstances.*

*Mark Turner, the London Regional Director at Monitor Mark Turner is responsible for regulatory oversight of St George's, including the issuing of press releases on such activity.*

Any governors, other directors, or other employees of St. George's - please include name(s). Luke Edwards, Head of Corporate Governance and Chief of Staff at St George's and the Communications Team at St George's received the press release, in line with our usual process.

I ask the same questions regarding the statement that the appointment took place with "immediate effect" as opposed to with retrospective effect." As part of the press release, this statement was subject to the same process led by the same teams and individuals as referred to above.

### **Decision**

NHS Improvement holds the information that you have requested and has provided this above.

### **Review rights**

If you consider that your request for information has not been properly handled or if you are otherwise dissatisfied with the outcome of your request, you can try to resolve this informally with the person who dealt with your request. If you remain dissatisfied, you may seek an internal review within NHS Improvement of the issue or the decision. A senior member of NHS Improvement's staff, who has not previously been involved with your request, will undertake that review.

If you are dissatisfied with the outcome of any internal review, you may complain to the Information Commissioner for a decision on whether your request for information has been dealt with in accordance with the FOI Act.

A request for an internal review should be submitted in writing to FOI Request Reviews, NHS Improvement, Wellington House, 133-155 Waterloo Road, London SE1 8UG or by email to [nhsi.foi@nhs.net](mailto:nhsi.foi@nhs.net).

### **Publication**

Please note that this letter will shortly be published on our website. This is because information disclosed in accordance with the FOI Act is disclosed to the public at large. We will, of course, remove your personal information (e.g. your name and contact details) from the version of the letter published on our website to protect your personal information from general disclosure.

Yours sincerely,



**Mark Turner**

Joint Acting Executive Regional Managing Director