

Annex A

our ref : IA/00346/11

Please can I have a copy of the disability policy for candidates that need reasonable adjustments at the practical test? I am particularly interested in candidates that are deaf or hard of hearing. I do not have access to the internet so would like this information in paper format.

We do not have a disability policy for candidates that need reasonable adjustments at the practical test. However, we do publish information about special needs and the practical test online. Copies of these were provided to you on 15 February 2011. This information was updated on 2 March 2011 so we have provided copies of the latest version at Annex B. We have identified further information in the DT1 about reasonable adjustments for the practical test and this is also at Annex B.

At Annex C, you can find information held on our internal knowledge management system (KMS) and by our Corporate Correspondence team on reasonable adjustments at the practical test. This information applies to all candidates for all categories of test. Therefore, some of the information is not specific to car candidates who are deaf or hard of hearing.

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