

Minutes IVA Standing Committee 6th July 2017 @11am

1. Welcome and Apologise NH

Apologise from Tracy Stanhope, Liz Pywowarczuk, Peter Bowen, Jason Wilkinson and Loraine Charlton, and Paul Madden.

2. Action points from last two meetings updated circulated by Ellie.

Action points to take forward:

- GM to continue to review gov.uk to check all the debt advice booklet information is included
- GM to update on any developments on the MAS project for local authorities

3. Feedback from Working Group Meetings NH

Useful feedback from all the subcommittees – innovative products, lead generation and cash handling. Agreement that INSS will consider potential changes the protocol and consider wording before circulation to the wider committee for comment. This would be a revision of the protocol for 2018.

4. Update – discussions volume providers/creditor reps

John provided an update on the volume provider/creditor representative meetings which have started to emerge. He reported a positive working relationship and that more meetings were planned to continue the dialogue.

5. Debt Solutions in the UK – Sharon Collard report EM

Agreement that no action needed

6. Review Protocol in light of SFS – EM

This can be incorporated into the review of wording post sub committee work. References need to be changed to point to SFS.

7. Membership – update NH

DEMSA and DRF have both been asked to step down from the committee for now. INSS (as chair) will consider rotation of IPs and debt advice sectors next. Important to have rotation.