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14. Manage and maintain road lighting to meet the following performance levels. Where the dates to achieve performance levels in part c) overlap with those required to achieve performance levels in part a), the performance levels in part a) take precedence.

Note: With the agreement of the Employer, lighting performance levels may be relaxed, when and where the Provider can clearly demonstrate that (this list is inclusive):

- There has been a failure by third parties (not subcontractors or equipment suppliers) to facilitate or co-operate with fault rectification, or,
- The cause of the fault is such that fault rectification requires substantial remedial works requiring extensive planning and scheduling, or,
- Access to site is not possible due to circumstances wholly outside the control of the contractor, or,
- IV. The Employer has requested that the fault is not rectified, or,
- V. A risk assessment has shown that the most appropriate action is to switch off all or the vast majority of lights within the lighting scheme, or,
- Adverse weather conditions prevent setting out of traffic management, operation of equipment or effective fault rectification.

Performance Metric:

a) By last week in October:

- Max. no. of sequential lamp failures.
- Max. no. of failures per no. of lamps, on Motorways; APTRs.
- iii) Overall % lamp failures on, Motorways; APTRs.

b) During operation of Greenwich Mean Time:

- Max. no. of sequential lamp failures;
 Failure rectification by next scouting survey.
- ii) Max. no. of failures per no. of consecutive lamps;Failure rectification within 7 days.
- iii) Overall % lamp failures on, Motorways; APTRs.

Performance Requirement Level:

1

4 per 100 1 per 24

Not greater than 2% Not greater than 2%

2

100%

6 per 20

100%

Not greater than 3% Not greater than 3%

continues