

Summary of requests to change ticket office opening hours since May 2010 & their outcome

Requests to increase ticket office opening hours		
Train Operating Company	Station	Outcome of request
Chiltern Railways	Leamington Spa	Approved
East Coast	Retford, Wakefield Westgate, York	Approved
London Midland	Hagley, Shenstone, Tamworth, Tring	Approved
Northern Rail	Garforth, Cross Gates	Approved
First ScotRail	Anderston, Dalmarnock	Approved
Requests to shift ticket office opening hours		
Train Operating Company	Station	Outcome of request
Arriva Trains Wales	Barmouth, Prestatyn	Approved
East Coast	Grantham, Newark North Gate, Berwick-upon-Tweed	Approved
Northern Rail	Hale	Approved
Requests to reduce station ticket office opening hours		
Train Operating Company	Station	Outcome of request
Chiltern Railways	Aylesbury Vale Parkway, Aylesbury, Banbury, Beaconsfield, Bicester North, Birmingham Moor Street, Denham, Gerrards Cross, Great Missenden, Haddenham & Thame Parkway, High Wycombe, London Marylebone, Northolt Park, Princes Risborough, Seer Green & Jordans, Stoke Mandeville, Warwick, Warwick Parkway, Wendover	Approved
East Coast	Darlington, Durham, Berwick-upon-Tweed	Approved
East Midlands Trains	Melton Mowbray	Approved
London Midland	Acocks Green, Adderley Park, Apsley, Aston, Berkhamsted, Bescot Stadium, Bletchley, Berkswell, Birmingham Snow Hill, Blake Street, Bournville, Butlers Lane, Canley, Chester Road, Coleshill Parkway, Coseley, Cradley Heath, Droitwich Spa, Duddeston, Dudley Port, Edrington, Five Ways, Four Oaks, Gravelly Hill, Great Malvern, Hall Green, Hampton-in-Arden, Hamstead, Hartford, Hemel Hempstead, Jewellery Quarter, Kidderminster, Kings Langley, Kings Norton, Langley Green, Lea Hall, Leighton Buzzard, Lichfield City, Lichfield Trent Valley, Longbridge, Long Buckby, Malvern Link, Marston Green, Northfield, Nuneaton, Old Hill, Olton, Perry Barr, Redditch, Rowley Regis, Sandwell & Dudley, Selly Oak, Shirley, Small Heath, Smethwick Galton Bridge, Smethwick Rolfe Street, Spring Road, Stechford, Stourbridge Junction, Stourbridge Town, Stratford upon Avon, Sutton Coldfield, Tame Bridge Parkway, Telford Central, The Hawthorns, Tile Hill, Tipton, Tyseley, University, Walsall, Wellington, Widney Manor, Winsford, Wolverton, Worcester Foregate Street, Worcester Shrub Hill, Wyde Green, Yardley Wood	Approved
London Overground	Gospel Oak	Approved
Northern Rail	Halifax, Northwich, Mexborough, Thorne North, Wilmslow, Worksop	Approved
Southeastern	Canterbury East, Sittingbourne, Tunbridge Wells, Beckenham Junction, Herne Hill	Approved Approved Approved
South West Trains	Feniton, Sherborne, Templecombe	Approved
First TransPennine Express	Birchwood, Dewsbury	Approved
Virgin Trains	Birmingham New Street, Wigan North Western, Penrith, Warrington Bank Quay	Approved
Requests to close station ticket offices		
Train Operating Company	Station	Outcome of request
London Midland	Cheddington, Lye, Witton, Wythall	Approved
	Adderley Park, Bescot Stadium, Duddeston	Rejected
	Jewellery Quarter, Small Heath	Rejected

This is a summary of changes at February 2015. Full details of current ticket office opening hours are available www.atoc.org/about-atoc/rail-settlement-plan/governance