



Ministry of Defence

Secretariat
Defence Infrastructure Organisation
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19 September 2016

Ref. FOI2016/08094

Dear

Thank you for your email of 26 August 2016 requesting the following information:

"I am requesting to see information on what contractual obligations Interserve have in regards to maintenance of facilities within SLA at HMS Drake, specifically washing machines and tumble dryers."

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD) and I can confirm that all the information in scope of your request is held.

The information you have requested can be found below;

White Goods, including washing machines and tumble dryers, are funded by the MOD. Interserve Support Services has been contracted via Falcon Support Services (the MOD's PFI contractor for HMS Drake) to carry out repairs, maintenance and PAT testing until such time as it is agreed to replace items which are deemed to be beyond economic repair.

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact me in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 2nd Floor, Zone N, MOD Main Building, Whitehall, SW1A 2HB (e-mail CIO-FOI-IR@mod.uk). Please note that any request for an internal review must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

DIO Secretariat