



Call for Information

Matthew Oakley is conducting an independent review on the **operation of the Jobseeker's Allowance sanctions system.**

He wants to hear from claimants and interested parties about their experience of the operation of sanctions that have been given while claimants were on mandatory back-to-work schemes like:

- **the Work Programme;**
- **Mandatory Work Activity;**
- **sector-based work academies;**
- **skills conditionality; and**
- **the Community Action Programme pilot.**

Matthew is seeking information about:

- **whether claimants sanctioned while on these schemes understand:**
 - o **why they have been sanctioned?**
 - o **what they could have done to avoid a sanction?**
 - o **how the sanctions process works?**
 - o **how they can appeal against the sanction?**
 - o **that financial assistance could be available to them and how they can access it?**
- **how the process could be made clearer to them?**

Matthew would like to hear from:

- Jobseeker's Allowance claimants who have been sanctioned while on one of the schemes listed above;
- people working on behalf of, or advising, claimants who have been sanctioned;
- Jobcentre Plus advisers and decision makers; and
- employment programme providers.

Details of this independent review and how to contribute your views confidentially through the call for information are available at:

www.gov.uk/government/consultations/jobseekers-allowance-sanctions-independent-review

Alternatively, contact the review team via email at:

sanctions.review2013@dwp.gsi.gov.uk

The call for information closes on **10 January 2014.**