I would like to see the consultancy papers and any other relevant paperwork to do with the creation and implementation of the Trainer Booking System, which attempts and fails to ration tests evenly between various ATBs, by giving each school the freedom to book 50% of all available tests at the time of booking. The result of which is that ending up fifth in the queue at 08:15:30 on a Tuesday ensures there is either no choice or no tests at all.

I would also like to know what costs were involved in coming up with this useless system, and how much it will cost to have it removed and replaced with something that works.

The Motor Vehicles (Driving Licences) Regulations 1999 permit certain categories of instructors to book driving tests for their trainees. This arrangement is administratively underpinned by the Trainer Booking System which has existed since at least 1996. Information about the creation and costs of the Trainer Booking System is no longer held.

DSA is currently working on an internet booking service which will be available from Autumn 2012 and will give trainer bookers more flexibility. This new service covers a number of improvements for all users of our booking system and we do not hold any recorded information about how much each element is estimated to cost.