

From: **Information Access**
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Information Access Team
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Tel: 0300 123 9000

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BY E-MAIL

Your ref:

Our ref: **F0004175**

Date: 21st June 2012

Dear

FREEDOM OF INFORMATION ACT 2000

I refer to your email of 5th June 2012. We have dealt with this under the terms of the Freedom of Information Act 2000.

You asked for the following information relating to the group's ICT spending. I have included our response in red after each point:

Total volume of data storage managed by (or on behalf of) your organization, including both structured and unstructured information. Please specify if this includes backup media.

Within the IS2003 Managed Service contract, this is 61TB; this excludes storage media.

Within the MOT Computerisation contract, this is 11TB; this excludes storage media.

- Total expenditure on storage media and devices, during the last year.

This is included in the IS2003 Managed Service contract costs and cannot be disaggregated.

The MOT Computerisation contract is funded via PFI so this cannot be provided.

- Annual growth of storage volume requirements over the last 2 or 3 years

20TB growth has been provisioned in the last 2 years across the organisation. Part of this has been provisioned for a new Disaster Recovery service.

- Total annual IT spend and annual variance

2011/12 IT spend was £37,792,000 against a budget of £38,700,000. a variance of - £908,000

Total number of applications currently maintained (active and inactive)

VOSA's Core Business Applications are:

1. Electronic Test Bookings
2. Operator Licensing Business Systems
3. Electronic Bus Service Registration
4. Parking Appeals
5. Lotus Notes
6. Oracle Financials
7. Oracle Financials Archive
8. Oracle Financials Licensing
9. Oracle HR
10. Oracle Data Warehouse
11. Orgplus
12. CMS
13. CCP - Maintenance and Encounter Reports
14. CCP - OCRS Enquiry
15. CCP - E-Payments
16. VT Batch
17. VT Online
18. VT Ejb (interface to Electronic Test Bookings)
19. MC Client
20. Change Request System
21. Small Systems Framework Common Infrastructure
22. VIC Online
23. DW Portal
24. MOT Computerisation (via PFI)

If it would be possible to supply storage detail split by storage medium type (e.g. SAN Tier 1, Tier 3, etc.) that would be greatly appreciated.

All SAN is Tier 1.

If you are unhappy with the response provided, you may ask for an internal review. To request an internal review, please write to:

VOSA Corporate Office,
Berkeley House,
Croydon Street,
Bristol,
BS5 0DA

or email vosa.corporateoffice@vosa.gsi.gov.uk

giving the reasons for your dissatisfaction. It will help us if you quote the reference number for your case.

If you do not agree with the outcome of the internal review, you may lodge an appeal with the Information Commissioner (www.informationcommissioner.gov.uk). The

Information Commissioner is an independent official appointed by the Crown to oversee the Data Protection Act 1998, the Freedom of Information Act 2000 and the Environmental Information Regulations 2004.

The Information Commissioner can consider complaints about any aspect of the way in which requests for information have been handled. Please note: the Information Commissioner would be unlikely to consider your complaint if you have not first requested an internal review.

You can write to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House,
Water Lane,
Wilmslow,
Cheshire
SK9 5AF

If you have any queries about this letter, please contact us, quoting reference **F0004175**.

Yours sincerely

VOSA Information Access Team