



**Our ref:** RFI 5482  
**Date:** 10 June 2013

Dear

**REQUEST FOR INFORMATION: MOBILE DEVICES AND THEFTS IN DEFRA**

Thank you for your request for information about Defra's mobile devices and losses/thefts relating to them, which we received on 8 May 2013. We have handled your request under the Freedom of Information Act 2000 (FOIA).

The responses to your questions are as follows:

**1. Full details of how many departmental staff have been issued with Blackberries or other phones in each of the past three financial years.**

| Year | Number of devices issued |
|------|--------------------------|
| 2010 | 1040                     |
| 2011 | 1189                     |
| 2012 | 1397                     |

**2. Full details of how many departmental staff have been issued with iPads or other tablet-style devices in each of the past three financial years.**

Only 1 iPad or tablet device has been issued in the last 3 years.

**3. How many of these Blackberries or other phones have been reported as lost or stolen in each of the past three years.**

| Year | Number of devices reported lost/stolen |
|------|--|
| 2010 | 9                                      |
| 2011 | 8                                      |
| 2012 | 7                                      |

**4. How many of these iPads or other tablet-style devices have been reported as lost or stolen in each of the past three years.**

No iPads or tablet devices have been reported lost or stolen in the last 3 years

**5. How many staff have been disciplined, suspended or dismissed for inappropriate computer use in each of the past three years.**



| Date       | Number of employees | Breaches ie. Internet abuse (content or time), equipment misuse etc. | Category ie. Minor/serious/gross | Action taken ie. Warning/dismissal |
|------------|---------------------|--|----------------------------------|------------------------------------|
| 05/08/2010 | 1                   | Accessed Inappropriate Websites                                      | Gross                            | Dismissed                          |
| 30/11/2010 | 1                   | High personal use of internet  | Serious                          | First Written Warning              |
| 06/02/2012 | 1                   | High personal use of internet  | Minor                            | First Written Warning              |

In keeping with the spirit and effect of the FOIA, and in keeping with the government's Transparency Agenda, all information is assumed to be releasable to the public unless exempt. Therefore, the information released to you will now be published on [www.gov.uk](http://www.gov.uk) together with any related information that will provide a key to its wider context. Please note that this will not include your personal data.

I attach Annex A, which explains the copyright that applies to the information being released to you.

I also attach Annex B giving contact details should you be unhappy with the service you have received.

If you have any queries about this letter, please contact me.

Yours

Jodie Walker  
Information Services

**Email - [is.communications@defra.gsi.gov.uk](mailto:is.communications@defra.gsi.gov.uk)**

## Annex A

### Copyright

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## Annex B

### Complaints

If you are unhappy with the service you have received in relation to your request you may make a complaint or appeal against our decision under section 17(7) of the FOIA or under regulation 18 of the EIRs, as applicable, within 40 working days of the date of this letter. Please write to Mike Kaye, Head of Information Standards, Area 4D, Nobel House, 17 Smith Square, London, SW1P 3JR (email: [requestforinfo@defra.gsi.gov.uk](mailto:requestforinfo@defra.gsi.gov.uk)) and he will arrange for an internal review of your case. Details of Defra's complaints procedure are on our [website](#).

If you are not content with the outcome of the internal review, section 50 of the FOIA and regulation 18 of the EIRs gives you the right to apply directly to the Information Commissioner for a decision. Please note that generally the Information Commissioner cannot make a decision unless you have first exhausted Defra's own complaints procedure. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF