

# Freedom of Information request IR701/2013

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## Information request

*With respect you haven't answered the questions. Why only three a year and who decided this?*

## DWP response

I am sorry that you didn't think your question had been answered by our earlier response. We were trying to set out the food bank signposting process for your information. But I will try to make it clearer.

DWP has never issued food bank vouchers, it only operates a signposting service. DWP does not set any limit on the number of times any one claimant is signposted to a food bank. If any limits exist about the number of occasions a person can be helped by a food bank that decision will have been made by the individual food bank.

DWP does not hold any information about such limits or any other decisions made by food banks.