

Background Quality Report

Location of Armed Forces Pension and Compensation Recipients

The purpose of a background quality report is to inform users of the statistics about the quality of the data used to produce the publication, and any statistics derived from that data. It also discusses existing uses of the statistics and user requirements.

This assessment relates to the ['Location of Armed Forces pension and compensation recipients'](#) statistics published by Defence Statistics.

1 Introduction

1. This Statistical Bulletin provides summary statistics on the location of Armed Forces pension and compensation recipients by country, region, county, local authority, local health organisation, and postcode district.
2. The cohort of Armed Forces pension and compensation recipients is made up of the following;
 - Ex-Serving Armed Forces personnel in receipt of an occupational pension under one of the Armed Forces Pension Schemes (AFPS).
 - Ex-serving Armed Forces personnel, war widow(er)s and other pensioners in receipt of a disablement pension under the War Pension Scheme (WPS).
 - Serving and ex-serving personnel that had been awarded compensation under the Armed Forces and Reserve Forces Compensation Scheme (AFCS).
3. Individuals may be recipients under more than one scheme. Therefore the total numbers of individuals within each location are also presented, with a separate breakdown for veterans only. **Please note** that the MOD does not hold data on the location of all veterans. Ex-Serving personnel who are not in receipt of an occupational pension under the AFPS, or that have not been awarded compensation under the WPS or AFCS on or prior to 31 March 2015 will not be included in these statistics.
4. This Statistical Bulletin is published as an Official Statistic, adhering to the UK Statistics Authority (UKSA) protocols on [pre-release access](#).
5. The Statistical Bulletin published on 30 July 2015 included, for the first time, a breakdown of those recorded as overseas, by country.
6. Defence Statistics has identified an error in the labelling of Table 2 in the previous statistics, published on 14 May 2015. All of the local health organisations were labelled within this table as Clinical Commissioning Groups (CCGs), though CCGs only exist in England. This has now been re-labelled 'NHS group' which include CCGs in England, Local Commissioning Groups in Northern Ireland, Community Health Partnerships in Scotland, and Local Health Boards in Wales.

Background

7. There are a number of different occupational pension schemes available to Armed Forces personnel. The data presented in these statistics cover the Armed Forces Pension Scheme 1975 (AFPS 75) and the Armed Forces Pensions Scheme 2005 (AFPS 05). AFPS 75 was introduced in 1975 and was closed to new entrants from 6 April 2005. AFPS 05 is the scheme applicable to those joining the Regular Armed Forces from 6 April 2005. Serving members of AFPS 75 were given an opportunity to transfer to AFPS 05 by 6 April 2006.
8. There are currently two compensation schemes for those injured or bereaved through service;

- The War Pensions Scheme (WPS) provides no-fault compensation for all ex-service personnel where illness, injury or death is caused by Service from the start of the First World War in 1914 until 5 April 2005.
 - The Armed Forces and Reserve Forces Compensation Scheme (AFCS) came into force on 6 April 2005 to pay compensation for injury, illness or death caused by Service on or after that date. Unlike the WPS, service personnel can claim for compensation under the AFCS whilst in Service.
9. The AFPS, WPS and AFCS are managed by [Veterans UK](#). Full [guidance and policy information](#) on pensions for veterans and compensation can be found on the Gov.uk website.
 10. In addition to the 'location of armed forces pension and compensation recipients' statistics, Defence Statistics publish the following statistics;
 - Annual [War Pension Scheme statistics](#) detailing ex-serving personnel currently in receipt of a pension under the WPS, including a breakdown by region as at date of publication (annual statistics published each June).
 - Biannual [Armed Forces Compensation Scheme statistics](#) detailing serving and ex-serving personnel that have been awarded compensation under the AFCS, including a breakdown by region as at date of lump sum award (biannual statistics published each June and December).
 11. The 'location of armed forces pension and compensation recipients' statistics were developed following an increasingly high burden of requests for information from external users wanting to obtain lower-level detail regarding the current location of WPS and AFCS recipients than already published. In particular requests from Local Authorities and CCGs, requesting estimates of serving and ex-serving personnel residing within their catchment area that have been awarded compensation as result of service-attributable injury or illness.
 12. The increase in such requests has been primarily driven by the [Armed Forces Covenant](#), published in May 2011, which sets out the moral obligation of the nation to its members of the armed forces and their families. Supplementary to this is the [Armed Forces Community Covenant](#), encouraging local communities to support the armed forces community in their area and promote understanding and awareness of issues affecting the armed forces community. Therefore public bodies such as Local Authorities, CCGs and non-profit organisations are keen to obtain an understanding of the numbers of potentially vulnerable serving personnel and veterans within their catchment areas that may require access to local support including health and social care services.

Methodology

Determining Armed Forces pension and compensation recipients cohort

13. Information on those that are in receipt of an occupational pension under the AFPS, and those that have been awarded compensation under the AFCS is held on the Compensation and Pension System (CAPS). Information on recipients of an ongoing pension under the WPS is held on the War Pension Computer System (WPCS). Veterans UK are responsible for managing both systems and ensuring the quality of the data supplied to Defence Statistics. Defence Statistics receives monthly extracts from the CAPS and quarterly extracts from the WPCS. Extracts from both systems are processed by Defence Statistics and stored on a MYSQL database. The CAPS and WPCS data extracts used to compile these statistics are all as at 31 March 2015.
14. The CAPS data on recipients currently in receipt of an occupational pension under the AFPS, and the WPCS data on recipients of an ongoing pension under the WPS include only veterans (and dependants under the WPS). The CAPS data on recipients that have been awarded compensation under the AFCS however includes personnel that are still serving since claimants can claim whilst still in service. Therefore, in order to identify veterans from this cohort, the CAPS data were linked with the department's Armed Forces population data extracted from the Joint Personnel Administration (JPA) system to determine those on strength. This information has been used to provide the breakdown of in-Service and post-Service AFCS recipients. The post-service recipients have in turn been included within the 'Veterans' total within the tables.
15. The CAPS records for recipients of compensation under the AFCS have been analysed to determine whether the recipient had subsequently died following their compensation award. Individuals with a date of death recorded on their CAPS record have been excluded. However, this information is only updated

if DBS are notified of a death. Therefore there may be individuals that have been awarded compensation under the AFCS and have later died that are still included within these statistics.

16. The locations of recipients of an occupational pension and / or compensation in the UK were derived by individuals' postcodes as recorded on the CAPS and WPCS as at 31 March 2015. Four separate methodologies were used to produce the summaries of recipients by region, county, local authority, local health organisation and postcode district.
 - Region information was compiled in line with the ONS' [Regional classifications](#).
 - County and LA information was compiled by linking individuals' full postcodes with the latest Office for National Statistics' (ONS) [census geography lookup tables](#) as at May 2015.
 - NHS group was derived by linking individuals' full postcodes with the [Organisation Data Service \(ODS\) postcode files](#) published by the Health and Social Care Information Centre (HSCIC) on 6th March 2015.
 - Postcode district information was produced by grouping individuals by their postcode prefix (first three or four digits). Figures by postcode district are presented for valid UK postcode districts only. (i.e. those that appeared in the above ONS census geography lookup tables).
17. The figures by postcode district have only been provided for England, Wales and Scotland. This information has not been presented for Northern Ireland due to the small number of recipients in some areas and the ongoing security situation in this country. However, breakdowns by county, local authority and CCG have been provided for Northern Ireland addresses.
18. The category of 'Invalid UK postcode' includes records with a blank or invalid UK postcode. This category will include records with an overseas address. The number of records presented in the unknown category differs between Tables 1, 2 and 3. This is due to postcodes where the first half (e.g. BS34) is valid, but the full postcode is not. For these records, although it is possible to provide a summary by postcode district, the full postcode cannot be linked to the relevant data used to assign further location groupings e.g. county.
19. The AFPS, AFCS and WPS datasets have been combined to present an overall number of people in receipt of an occupational pension and / or compensation. The total number of veterans has also been provided as a subset. As individuals can be in receipt of pensions/compensation under more than one scheme, the combined figures allow us to present the number of people by location without double counting.
20. It is important to note that the regional location information within these statistics for those awarded compensation under the WPS and the AFCS may not match the regional breakdowns as at 31 March 2015 presented within the [WPS statistics](#) and the [AFCS statistics](#), previously published on 4 June 2015. The regional information compiled for the WPS and AFCS National Statistic publications used only the postcode information as captured within the respective systems (WPCS or CAPS). However, when compiling these location statistics it was identified that there were a number of people that appeared on both the WPCS and the CAPS with different recorded postcodes. In these instances the postcode with the most recent effective date has been used. The postcode is based on the latest address provided to Veterans UK by the individual. Please note that Veterans UK may not always be notified of a change of address and therefore the 'current' location information for some individuals may be incorrect.
21. In line with Defence Statistics' rounding policy, figures of five or more have been rounded to the nearest 5 and figures fewer than five have been suppressed and marked ~. Figures may not sum to totals due to rounding.

2 Relevance

Coverage and user needs

22. The majority of users who request information in this area are interested in the total number of veterans within a specific location. The MOD does not hold information on the location of all veterans. However, these statistics present summary in relation to compensation and pension information that is held by the MOD on the location of known veteran cohorts.
23. These statistics do not include veterans that are not in receipt of an ongoing pension under the AFPS (see 'Background' section for AFPS eligibility criteria) and that had not received compensation under the

WPS or the AFCS as at 31 March 2015. These statistics also exclude members of the AFPS that are not yet in receipt of their pension (deferred pensions).

3 Accuracy

Coverage

24. Data on all individuals currently in receipt of a pension under the WPS are held on the WPCS. The CAPS captures information on all recipients of an occupational pension under the AFPS and recipients of compensation under the AFCS. Therefore we assume 100% coverage of these cohorts.
25. The CAPS data include all recipients of compensation under the AFCS between the start of the scheme (6 April 2005) and 31 March 2015. This includes individuals that have later died (of related or unrelated causes). Identifying those that have subsequently died relies on Veterans UK having been informed of their death. Therefore these statistics may be over-counting the number of recipients of compensation under the AFCS (and subsequently the total number of all recipients and veterans) where Veterans UK have not been informed of an individual's death.
26. The accuracy of the location of armed forces recipients of pension and compensation is harder to ascertain. Individuals' locations are determined by their postcode as recorded on the WPCS or the CAPS. Postcode fields on both systems are non-mandatory, free-text fields. Therefore the accuracy of reported locations relies on a valid and accurate postcode having been entered. This also relies on individuals' address information remaining up-to-date on the relevant system.
27. Overall there were 479,460 individuals captured within the data for the three schemes. Of these, 64,745 (14%) of records had no postcode information, or an invalid UK postcode captured on the relevant systems as at 31 March 2015. These 64,745 records do not include known overseas recipients, as these individuals have been identified based on region and country codes within the data.
28. Numbers of pension and/or compensation recipients for Crawley, West Sussex and the South East in **Table 3**, NHS Crawley in **Table 4** and RH10 in **Table 5** have significantly decreased since the report published in May 2015. Defence Statistics has discovered that recipients of an ongoing pension under the AFPS that have changed address without informing Veterans UK, have any correspondence sent to a default address in Crawley. Individuals with the specified address have been removed from the relevant UK tables and moved to 'unknown'.

Revisions Policy

29. Revisions will be made to these statistics to improve the usability and relevance when necessary. Reasons for revising figures include:
 - (i) Acquiring new information relating to already published results;
 - (ii) Improvements to methodology and selection of data sources;
 - (iii) Identification of significant errors.Throughout the publication, where revisions occur, they will be indicated by table footnotes.

4 Timeliness and Punctuality

Timeliness

30. These statistics were published four months after the reference period. Future publications are due to be released on an annual basis, three months after the reference period.

Punctuality

31. These statistics have been published to schedule. Future publication dates will be announced on the [statistics release calendar](#) published on the Gov.uk website at least one month in advance.

5 Accessibility and Clarity

32. Users of these statistics can access the latest and previous publications and accompanying Microsoft Excel tables on the Gov.uk website. During 2014/15 these statistics (published in November 2011) received over 700 hits.

6 Coherence and Comparability

Coherence

33. The address recorded for each recipient can vary between the AFPS, AFCS and WPS datasets. Therefore we compare the address effective dates to ensure that the latest address is used for each pension/compensation recipient.
34. This method differs for location information summarised in the WPS and AFCS National Statistics, where the location is based on the latest address recorded on each of their respective datasets (WPCS and CAPS).

Comparability

35. There are no other published estimates against which direct comparisons can be made on the location of armed forces pension and compensation recipients.
36. Defence Statistics (Health) has used the same regional definitions (e.g. local authority and NHS groups) as the Office for National Statistics (ONS). This enables comparisons to the overall numbers in each area. Comparisons are also possible with other Defence Statistics publications that present location breakdowns e.g. the stationed locations of Armed Forces personnel presented in the [Tri Service Quarterly Location Statistics](#).
37. Following research commissioned by the Royal British Legion, it was estimated in 2014 that there were 2.8 million veterans living in the UK. Full details of this research and its findings are published within the [Royal British Legion Household Survey 2014](#). This research however does not include estimates of veterans within specific geographical locations.

Comparability Over Time

38. These statistics are a snap shot in time of the locations of those that are in receipt of an occupational pension under the AFPS, those in receipt of a pension under the WPS and living recipients of compensation under the AFCS. These statistics have not been developed to intentionally compare the numbers of individuals or veterans within these cohorts over time. However, users can compare between publications to see how numbers have changed between one report and the next.

7 Trade-offs between Output Quality Components

39. Timeliness and cost versus accuracy is the most notable trade-off for these statistics. The latest statistics relied on quality data for over 470,000 individuals across the three schemes. It is not possible to validate the address information for all individuals. Therefore Defence Statistics have to rely on the quality of the data captured on the WPCS and the CAPS.
40. Where individuals are present on both the WPCS and the CAPS, address comparisons are made and the latest address recorded is retained where the address information is different. Where there is no

postcode information recorded, or the postcode information is invalid, records are simply recorded as not having a valid UK postcode.

8 Assessment of User Needs and Perceptions

The Use Made of Location of pension and compensation recipients statistics

41. In reference to the UK Statistics Authority report, The Use Made of Official Statistics, these Statistics are known to have been used in the following ways:
- (i) by Local government and CCGs - Resource allocation
 - (ii) by third sector organisations – Lobbying support

Local government and NHS group – Resource allocation

42. These statistics are used by local authorities and CCGs to estimate the number of potentially vulnerable veterans within their catchment areas. This enables them to estimate costs and resources required to provide specific local services.

Third sector organisations – Lobbying and funding support for services

43. These statistics have been used by a wide variety of third sector organisations. Examples include the Royal British Legion, local mental health charities, local enterprise partnerships, local employment services, and local housing charities. All organisations have used these statistics to obtain estimates of local veterans to be used as a resource for funding bids for specific service provision, or to assist with planning of potential services that may be required within their catchment area.

Obtaining Information on User Needs

44. Following the release of the first statistics in November 2011, a record has been kept of all queries, including requests for information under the Freedom of Information Act (2000) and parliamentary questions, which have asked for information on the location of pension and compensation recipients. User engagement has primarily been focused on veterans within each location. Therefore these statistics also present the number of individuals within each location (as recorded across the three pension and compensation schemes), to include separate totals for veterans.

Strengths and Weaknesses of these statistics in relation to Users

45. Many users of these statistics enquire about information on the location of all veterans residing in a specific location. These statistics do not meet this user need. The MOD does not hold information on the current location of all living persons that have ever served within the armed forces.
46. Whilst these statistics do not include all veterans, many requests for information received by the MOD are targeted initially at just veterans that have been awarded compensation under the WPS and/or the AFCS for Service-related injury/illness. Therefore these statistics enable local authorities and NHS groups to gain a better understanding of potentially vulnerable veterans that are more likely to require access to local Health and Social Care service. These location statistics also include veterans that are in receipt of their occupational pension under the AFPS and are therefore of pensionable age.

9 Performance, Cost and Respondent Burden

47. Annual updates of the location statistics take one member of staff two weeks to prepare, including data preparation, validation and report writing.
48. Most of the data required are obtained from existing administration systems and have already been extracted and processed for the production of the annual WPS National Statistics and the Biannual AFCS National Statistics. There is only a small marginal cost to obtaining and linking additional ONS location lookups and producing lower-level information on pension and compensation recipients, which was also a requirement previous to the publication of these statistics due to the high volume of external requests for such information.

10 Confidentiality, Transparency and Security

49. The raw data used for producing the location statistics includes personal details and addresses of those in receipt of pensions and compensation. The data is stored in a MYSQL database and can only be accessed by analysts involved in producing the location statistics. All MOD, civil service and data protection regulations are adhered to. All published outputs are at a high level of aggregation so there are no disclosure issues.

11 References

Armed forces community covenant

<https://www.gov.uk/government/policies/fulfilling-the-commitments-of-the-armed-forces-covenant/supporting-pages/armed-forces-community-covenant>

Armed Forces Compensation Scheme Biannual Statistics

<https://www.gov.uk/government/collections/armed-forces-compensation-scheme-statistics-index>

Armed Forces covenant

<https://www.gov.uk/government/policies/fulfilling-the-commitments-of-the-armed-forces-covenant/supporting-pages/armed-forces-covenant>

Health and Social Care Information Centre ODS Postcode Files

<http://systems.hscic.gov.uk/data/ods/datadownloads/pcodedata>

Location of armed forces pension and compensation recipients: 31 March 2014

<https://www.gov.uk/government/statistics/location-of-armed-forces-pension-and-compensation-recipients>

MOD Statistics Plan

<https://www.gov.uk/government/consultations/ministry-of-defence-draft-statistics-plan>

ONS Census Geography lookup tables

<http://www.ons.gov.uk/ons/guide-method/geography/products/census/lookup/index.html>

ONS Regional Classifications

<http://www.ons.gov.uk/ons/guide-method/geography/beginner-s-guide/administrative/england/government-office-regions/index.html>

Pensions for veterans - Defence and armed forces guidance

<https://www.gov.uk/pensions-and-compensation-for-veterans>

Statistics Release Calendar

<https://www.gov.uk/government/statistics/announcements>

The Royal British Legion Household Survey 2014

<http://www.britishlegion.org.uk/about-us/campaigns/household-survey-2014>

UK Statistics Authority: Pre-Release Access

<http://www.statisticsauthority.gov.uk/about-the-authority/uk-statistical-system/legislation/pre-release-access/index.html>

Veterans UK

<https://www.gov.uk/government/organisations/veterans-uk>

War Pension Scheme Annual Statistics

<https://www.gov.uk/government/collections/war-pension-recipients-index>

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