



Ministry  
of Defence

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Ref. FOI2015/09462

19 November 2015

Dear

Thank you for your email of 27 October 2015 requesting the following information:

*"Having lived at the above address and currently trying to conclude a complaint lodged with your organisation, i would like to request a copy of all reported faults and works carried out on the above property. Alongside these faults reported and works carried out i would like to also receive any reports produced relating to the faults and works with the name or appointments of those personnel that visited the property and wrote the reports.*

*The time frame of the faults, works and reports i am looking for is 5 Apr 2008 - 1 Aug 2015"*

I am treating your correspondence as a request for information under the Freedom of Information Act 2000 (FOIA).

A search for the information has now been completed within the Ministry of Defence (MOD), and I can confirm that some information in scope of your request is held.

Section 40(2) has been applied to part of the information in order to protect personal information as governed by the Data Protection Act 1998. At the property in question, from the dates April 2008 until May 2013 there were other occupants and so any information regarding this time is exempt under Section 40(2). Section 40 is an absolute exemption and there is therefore no requirement to consider the public interest in making a decision to withhold the information.

Under Section 16 of the Act (Advice and Assistance) you may find it helpful to note that in order to receive a copy of any documents containing information regarding the property named above, Under the Data Protection Act 1998 you are required to make a Subject Access Request this can be done by contacting [DIO-CIO-DPO@mod.uk](mailto:DIO-CIO-DPO@mod.uk).

If you are not satisfied with this response or you wish to complain about any aspect of the handling of your request, then you should contact DIO Secretariat in the first instance. If informal resolution is not possible and you are still dissatisfied then you may apply for an independent internal review by contacting the Information Rights Compliance team, 1<sup>st</sup> Floor, MOD Main Building, Whitehall, SW1A 2HB (e-mail [CIO-FOI-IR@mod.uk](mailto:CIO-FOI-IR@mod.uk)). Please note that any request for an internal review

must be made within 40 working days of the date on which the attempt to reach informal resolution has come to an end.

If you remain dissatisfied following an internal review, you may take your complaint to the Information Commissioner under the provisions of Section 50 of the Freedom of Information Act. Please note that the Information Commissioner will not investigate your case until the MOD internal review process has been completed. Further details of the role and powers of the Information Commissioner can be found on the Commissioner's website, <http://www.ico.org.uk>.

Yours sincerely,

DIO Secretariat