

Service	Enablers of National Co-commissioned Services in Prisons	Version	P3.1
Document	Service Specification	Sign-off Complete	DAWG 19 04 2016



National Offender  
Management Service

## Service Specification for

# Enablers of National Co-commissioned Services in Prisons

## Service Specification Document

This document defines the service, including the required outcome(s) and outputs. As part of an SLA or Contract, the national minimum outputs in this document are mandatory for all providers. The document can also contain optional outputs that are available for Commissioners to commission.

<b>1. Service Specification Document</b>	2. Operating Model	3. Direct Service Costs & Assumptions Document	4. Cost Spreadsheet
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<b>Version Control Table</b>		
<b>Version No.</b>	<b>Reason for Issue / Changes</b>	<b>Date Issued</b>
P1.0	Preview Publication	16-09-2011
P2.0	Go live publication. No major changes. Update to funding position relating to libraries. Minor updating of references where relevant; supporting PSI not yet issued. Key outcomes: third bullet point reworded for greater clarity.	20-01-2012
P2.1	References updated in line with supporting instruction which was issued after the go-live publication date.	04-04-2012
P2.2	Title of specification amended to clarify the scope of enabling services in prisons. Definitions of co-commissioning and national co-commissioned services in prisons added. References to 'health, library, education and Jobcentre Plus services' amended throughout to 'national co-commissioned services'. Strategic context updated including revised text detailing co-commissioned service areas delivered in prisons by non-NOMS funded service providers. Service outputs unchanged. Mandatory references updated where required.	03-09-2013
P2.3	Supporting documents: reference to operating model, cost spreadsheet and direct service costs and assumptions removed, as these are now outdated.	15-01-2014
P3.0 IP	Version for internal publication only, in line with pre-election guidance.	01-04-2015

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	<p>Scope of specification expanded to include adult social care services, in light of implementation of Care Act 2014.</p> <p><u>Key outcomes:</u> Outcome three amended to include “social care”.</p> <p><u>Out of Scope Service Elements:</u> First bullet point updated (now references interfaces with NPS or CRCs). Other minor clarification/updating, where required.</p> <p><u>Strategic Context:</u> General updating to reflect current co-commissioning landscape. ‘Social Care Services’ added to list of co-commissioned services. Additional explanatory text added around finite resources available for enabling and to clarify scope of this service.</p> <p><u>National Minimum outputs:</u> References to PSI 07/2015 on Adult Social Care and to DH Statutory Guidance added against output rows 1-7. “Social Care” added as a policy theme.</p> <p>Other updating of references, as far as possible, including row 2: information sharing and government classification references.</p>	
P3.0	Post-election publication version. No new changes made.	18-05-2015
P3.1	<p>Reviewed and updated to include references to Offender Personality Disorder (OPD) services and other updates where applicable.</p> <p>Key changes include:</p>	07-06-2016

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	<ul style="list-style-type: none"> <li>• Out of scope section- standard editorial changes</li> <li>• Strategic Context section- inclusion of an explanatory paragraph for OPD</li> <li>• Example Measurement/ Assurance Method for Commissioners section: updated to replace 'Assurance Statements' with 'The Assurance Framework'</li> <li>• OPD mandatory and non-mandatory references and policy theme added</li> </ul>	
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## Introduction to Enablers of National Co-commissioned Services in Prisons

### Definitions used in this specification (Introduction and Outputs):

**Co-commissioning:** Where two or more commissioning bodies align commissioning strategy, but retain direct responsibility for resources.

**National Co-commissioned Services in prisons:** Offender services which are co-commissioned by NOMS with one or more commissioning body or funding authority for the purposes of providing consistently available offender services in all or the majority of prisons in England and or Wales. These do not include services which are commissioned only in specific regions, establishments or clusters of establishments. Although the aim is national or near-national service delivery coverage, direct co-commissioning may take place sub-nationally to ensure that services meet the needs of the specific populations in individual establishments. Currently these services cover:

- Health, Wellbeing and Substance Misuse Services
- Adult Social Care services
- Library services
- Education services
- The National Careers Service
- Employment and Benefits Services
- Employment Support Services (NOMS CFO)

**Prisoner Supervision:** Unified Staff are present, either located in the vicinity or patrolling areas involved in delivery of the service.

**Main Movement:** The commencement and cessation of activities in line with the establishment regime. This will be to facilitate (not impede) the prison regime and typically takes place four times per day Monday-Thursday and twice a day on Friday (total of 18 Main Movements per week). All types of prisoner movement may be supervised or unsupervised according to local risk.

**Supervised:** Staff supervise all movements directly in order to ensure the safe and secure movement of the prisoner(s) between areas. Supervision may be supported by CCTV.

**Unsupervised:** While prisoners may not be physically supervised while moving between destinations, this may be within a secure area, and they are likely to be accounted for upon dispatch and arrival and may include the use of movement slips.

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See the 'Internal Prisoner Movements' specification for more detail on Main Movement for prisoners.

1.	<b>Service Name</b>	<b>Enablers of National Co-commissioned Services in Prisons</b>
2.	<b>Key Outcome(s) for Service</b>	<ul style="list-style-type: none"> <li>• Providers of national co-commissioned services are encouraged and supported to deliver their services, as specified within their contract/SLA in prisons and to maximise the benefits and outcomes for prisoners</li> <li>• Information is exchanged between prisons and providers</li> <li>• Prisoners are enabled to prepare for release by having the opportunity to address their health and wellbeing, social care, education, employment/work and benefit needs while in prison</li> <li>• Prisoners are moved, searched and supervised in accordance with risk. Threats to the security, order and control of the establishment are identified and managed</li> </ul>
3.	<b>Definition of Service</b>	Providers of national co-commissioned services are able to deliver their service effectively and prisoner contact time is maximised. Safety and security is maintained in the movement and searching of prisoners as well as the level of unified staff presence required during delivery. Positive relations between prison and provider staff are promoted.
4.	<b>Service Elements In Scope</b>	<ul style="list-style-type: none"> <li>• Service delivery (positive relations, exchange of information, maximisation of prisoner contact time)</li> <li>• Prisoner movement (outside of main prisoner movement)</li> <li>• Prisoner search (on exit from the in-scope services)</li> <li>• Prisoner supervision (or presence, during service delivery)</li> </ul>
5.	<b>Out of Scope Service Elements</b>	<ul style="list-style-type: none"> <li>• Services other than national co-commissioned services, including those commissioned entirely by NOMS (e.g. interfaces with the National Probation Service or Community Rehabilitation Companies), services which may be wholly externally funded (e.g. non accredited interventions such as Domestic Violence Advocates) (see Rehabilitation Services specification) or immigration surgeries provided by</li> </ul>

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		<p>the Home Office Immigration Enforcement (see Immigration, Repatriation &amp; Removal Services specification)</p> <ul style="list-style-type: none"> <li>• Internal prisoner movements provided by main movements and <i>ad hoc</i> unplanned internal prisoner movement, such as due to prisoner becoming unwell (see Internal Prisoner Movement specification)</li> <li>• Security risk assessment for move/search/supervision of prisoners e.g. constant supervision or supervision of medicine queues (Security Management specification)</li> <li>• Hospital Escorts and bed watches (External Movements &amp; Appearances)</li> <li>• The authority to move vehicles and prisoners (Communication &amp; Control Rooms specification)</li> <li>• The risk assessment of prisoners and activity areas (Security Management specification)</li> <li>• The employment of prisoners (Prisoner Employment, Training &amp; Skills specification)</li> <li>• Allocation of prisoners to employment or appointments (Activity Allocation specification)</li> <li>• Delivery of accredited programmes (Deliver Accredited Programmes specification)</li> <li>• Non-accredited interventions to prisoners (Rehabilitation Services specification)</li> <li>• Ensuring prisoners are ready to attend work (Residential Services specification)</li> <li>• Academic courses, qualifications and certificates</li> <li>• Detailing of staff to the service and performing overt management checks/observation</li> <li>• Procuring of goods and stationery</li> <li>• Staff training</li> <li>• Young people (15-17 year olds). For split sites, the specification appropriate to the individual's circumstances should be applied</li> </ul>
6.	<b>Dependent Service Elements</b>	<ul style="list-style-type: none"> <li>• The timetabling and controlling of prisoner access to services (Activity Allocation specification)</li> </ul>

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		<ul style="list-style-type: none"> <li>• Prisoners being available to attend services and searching before activity, if required (Residential Services specification)</li> <li>• Presence for activities delivered on residential units, such as supervision of substance misuse treatment services where dispensed on residential units (Residential Services specification)</li> <li>• Provision of custodial staff support in in-patient healthcare and affording prisoners residing on in-patient units the same outputs as prisoners on other residential units (Residential Services specification)</li> <li>• Risk assessment of prisoners for activities and of movement, supervision and security levels as part of the local security strategy (Security Management specification)</li> <li>• Prisoners at risk, or who pose a risk to others including the transfer of information and/or documentation relating to such prisoners (Management of Prisoners at Risk of Harm to Self or Others specification)</li> <li>• Intelligence gathering and dissemination (Security Management specification)</li> </ul>
7.	<b>Strategic Context</b>	<p>NOMS defines a service as one which is delivered directly to offenders, defendants, victims and courts and which is NOMS-funded. There are however, a range of additional services that are delivered in prisons and are not funded directly by NOMS and so are not covered on the NOMS Directory of Services. These services would not be specified or costed. Tasks which prison staff perform to ensure there are non-NOMS funded services in prison could therefore be missed, resulting in costs not being recognised or the ability of providers to deliver their service being affected.</p> <p>This specification has therefore been drawn up to capture NOMS staff activities which enable services in prisons to be delivered which are co-commissioned with commissioning bodies in other Government Departments, their Agencies or the Welsh Government and its devolved functions. <i>An Introduction to NOMS Offender Services Co-commissioning</i><sup>1</sup> provides more information about the nature, scope and process around national co-commissioned services in prisons in England and Wales.</p>

<sup>1</sup> [www.justice.gov.uk/downloads/about/noms/Introduction-to-NOMS-offender-services-co-commissioning.pdf](http://www.justice.gov.uk/downloads/about/noms/Introduction-to-NOMS-offender-services-co-commissioning.pdf)



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For the purposes of this specification, the co-commissioned service areas delivered in prisons by providers not funded entirely or substantively by NOMS which are in scope are:

- **Health Services:** NHS England, Public Health England, Clinical Commissioning Group, Local Authority or Welsh Assembly Government funded services to deliver:
  - primary care (including optician & dentistry services)
  - secondary care
  - mental health
  - public health (including health improvement, outbreak and infection control, immunisation and clinical and non-clinical substance misuse services)
  - transfer of prisoners under the Mental Health Act to secure hospital provision
  - personality disorder services for high risk of harm offenders which are jointly funded and commissioned by NOMS and NHS England

Detailed arrangements for health, wellbeing and substance misuse in English prisons can be found in the National Partnership Agreement between NHS England, Public Health England and NOMS<sup>2</sup> and locally agreed partnership agreements between providers. Arrangements for health services for the public sector prisons in Wales rest with the Welsh Government, who commission offender health services through partnership arrangements between Local Health Boards (LHBs) and prisons.

- **Offender Personality Disorder Services:** based on a 'whole systems' community to community pathway approach jointly commissioned by NHS England and NOMS. The services are designed to reduce reoffending and improve the psychological health and wellbeing of offenders. Individuals that enter the pathway are predominantly managed by the CJS in either a custodial or community setting, with some services provided in secure health settings. The pathway enshrines the concept of 'joint operations' whereby responsibility for the offenders' pathway is shared between health and the CJS.
- **Social Care Services:** co-commissioned with Local Authorities to implement the Care Act (2014) in England from April 2015 and the Social Services and Wellbeing (Wales) Act 2014 from April 2016 in Wales to assess and meet the eligible social care needs of adult prisoners.

<sup>2</sup> <https://www.gov.uk/healthcare-for-offenders#national-partnership-agreement>

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- **Library Services:** The Prison Act (1952) and subsequent amendments require the provision of a library in every prison establishment, to enable prisoners to request and borrow books and other materials. Prison library services are in the main provided by County Councils via Public Library Authorities.
- **Learning and Skills services:** co-commissioned with the Skills Funding Agency to deliver the Offenders' Learning and Skills Service (OLASS) in prisons in England.
- **National Careers Service:** co-commissioned with the Skills Funding Agency to deliver advice and guidance to prisoners about suitable routes to employment and related learning.
- The arrangements for education provision and the National Careers Service are laid out in the Partnership Agreement for the Offenders' Learning and Skills Service (OLASS) in custody between the Skills Funding Agency and each establishment in England which covers the accountability and commissioning of learning and National Careers Service (NCS) for prisoners.
- **Employment and Benefits Services:** co-commissioned with the Department for Work and Pensions and provided by Jobcentre Plus staff to support closing down benefits, assisting prisoners to find work, enable prisoners to make advance claims for Job Seeker's Allowance (and potentially Universal Credit as it rolls out) and the requirement to refer all eligible prisoners to the Work Programme on release)
- **ESF Employment/Training Services:** provided by partners commissioned via NOMS Co-Financing Organisation

Other non-NOMS funded services deliver services to prisoners in Establishments. However, where these meet an outcome in another service specification, this forms part of the assumption for the delivery and cost of delivering that service (therefore the cost to NOMS of facilitating that service is also captured). For example, delivery of support by voluntary and community sector organisations (other than where directly commissioned as a provider of a national co-commissioned service) is captured as part of the Rehabilitation Services specification.

The activities carried out by prison staff to facilitate the services in scope of this specification are referred to in this specification as 'enablers' and include:

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		<ul style="list-style-type: none"> <li>• The movement of prisoners to and from the service (if this cannot be facilitated by Main Movement timings)</li> <li>• Unified staff presence at the service (presence or supervision)</li> <li>• Searching of prisoners on exit from the service</li> </ul> <p>In addition to these activities, this specification also enables work in prisons by providers of national co-commissioned services as it is assumed that an SLA/contract/partnership agreement and dispute resolution procedures are in place to support their work. There is an expectation that positive working relationships between prison and provider staff are promoted, and there is provision for information exchange between prisons and providers. Provider/prisoner contact time is also maximised so that the best outcomes for prisoners and providers are achieved through effective partnership working.</p> <p>These aspects of the specification do not have an operating model or costs attached, as they are either strategic management issues (therefore management overheads) or already match how staff should behave. Inclusion of these outputs ensure this specification is a key enabler of approximately £1bn a year of services which NOMS co-commissions with commissioning bodies from other Government Departments or funding authorities and which play a key part in rehabilitation and decency including NOMS' duty of care for prisoners.</p> <p>Local circumstance and risk assessment determine whether there are staff costs associated with the activities which deliver the outputs for movement, presence and searching. (Note that this service will not deliver these risk assessments as responsibility for these rests with the Security Management specification although discussion and negotiation with providers will form a crucial part of this).</p> <p>It is important to stress that while this specification sets out the scope of enabling services which are required of prisons (in addition to those already covered by other service specifications) it does not specify how these enabling services should be delivered. It also recognises that funding for enabling of services is a finite resource and agreements should therefore be negotiated and recorded with co-commissioned service providers operating within the establishment to structure and manage clear joint expectations. Where changes, temporary restrictions or problems in enabling a service occur these should first be raised with the specific provider organisation impacted (in particular through relevant local partnership governance arrangements where these exist). Where these issues are not able to be agreed locally they should be escalated to Deputy Directors Custody (DDCs) and through them to the relevant</p>
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		<p>NOMS co-commissioners unless set out in services specific agreements (e.g. National Partnership Agreements).</p> <p>Enabling a service does not require or infer any responsibility for performance management of that service on behalf of the prison unless explicitly agreed on a service by service basis. This specification does not seek to specify what the co-commissioned services deliver, as these will be covered by the commissioning specifications between the non-NOMS commissioners and providers of these services. However, the performance of co-commissioned services may be dependent upon the performance of the custodial service. Any performance monitoring of enabled services (unless specified otherwise with NOMS co-commissioners e.g. OLASS) should focus on the prison's role only (for example monitoring and working with other provider organisations to reduce the numbers of 'do not attends' for enabled services).</p> <p>Prison Service Orders/Instructions (where relevant and extant), provide additional instruction and guidance in enabling of nationally co-commissioned services. Where a PSO, PSI or other SBC specification gives mandatory guidance on how this should be delivered, references are included in the specification outputs for this service.</p> <p>Her Majesty's Inspectorate of Prisons (HMIP) has a range of expectations around health, education and library, as set out in their HMIP Expectations document (version 4, 2012). Learning and skills and work activities, time out of cell and library are covered in Section 3: Purposeful Activity. Substance misuse is covered in Section 1: Safety. Health is included in Section 2: Respect.</p> <p>This specification identifies the outputs which are required from prisons which enable national co-commissioned services to be delivered in prisons.</p>
8.	<b>Flexibility</b>	All the outputs in this specification are mandatory – referred to as the <b>National Minimum</b> .
9.	<b>Reference to Supporting Documents</b>	<p>An Introduction to NOMS Offender Services Co-commissioning</p> <p>National Partnership Agreement between NOMS, NHS England and Public Health England for the Co-commissioning and Delivery of Prison Healthcare Services in England</p>

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10.	<b>Example Measurement/ Assurance Method for Commissioners</b>	<p>The specification identifies examples of methods for Commissioners to measure/obtain assurance on the delivery of the outputs/output features. Where an output or output feature does not have Performance Indicator(s) or Management Information associated with it, then it is proposed that it should be covered by the Assurance Framework and Contract/SLA Management and/or more specific audits of the Service.</p> <p>The Assurance Framework will be one of the means by which Commissioners can get assurance that providers are delivering outcomes and outputs of the Service Specification. Contract/SLA Management refers to the Commissioner, under the terms of the Contract/SLA, exercising appropriate oversight and monitoring of Contract/SLA compliance against the service as a whole. Audit may refer to individual reviews of compliance commissioned by Commissioners or to service wide reviews, by MOJ Internal Audit and Assurance, of a key process contributing to the delivery of an outcome in a Service Specification.</p> <p>Security Audit and Self Harm Audit both feature as separate elements within the Prison Rating System (PRS).</p>
11.	<b>References for Detailed Mandatory Instructions</b>	<p>PSI 04/2012 Enablers of Health, Library, Education, National Careers Service, Employment and Jobcentre Plus Services in Prisons</p> <p>PSI 03/2016 (AI 06/2016 - PI 06/2016) Adult Social Care</p> <p>PSI XX/2016 [publication pending] National Offender Personality Disorder Pathway Services. This provides mandatory actions and guidance in respect of the assessment, management and strategic planning for offenders with severe personality disorder</p> <p>PSI 02/2015 (AI 02/2015) Prison Library Service</p> <p>PSI 25/2014 (AI 19/2014 – PI 19/2014) IT Security Policy</p> <p>PSI 24/2014 (AI 18/2014-PI 18/2014) Information Assurance Policy</p> <p>PSI 12/2014 Government Security Classifications</p> <p>PSI 21/2013 – AI 08/2013 Reporting Wrongdoing</p> <p>PSI 10/2012 Conveyance of Unauthorised Articles and Other Related offences (NSF 6.3)</p> <p>PSI 73/2011 Prison-NOMIS</p>

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	<p>PSI 67/2011 Searching the Person (NSF 3.1)</p> <p>PSI 64/2011 Safer Custody</p> <p>PSI 13/2011 Management and Security of Communications/Control Rooms &amp; Internal Prisoner Movement (NSF 5.2 )</p> <p>PSI 07/2011 The Care and Management of Transsexual Prisoners</p> <p>PSI 45/2010 Integrated Drug Treatment Services</p> <p>PSI Intelligence (NSF 4.1) [in draft]</p> <p>PSI Sharing Intelligence (NSF 4.2) [in draft]</p> <p>PSI Prisoner &amp; Workshop Risk Assessments (NSF 9.1) [in draft]</p> <p>National Partnership Agreement (NPA) between NOMS and NHS England for the co-commissioning and delivery of services in prisons in England</p> <p>National Partnership Agreement between NOMS and the Welsh Government for Public Sector Prisons</p> <p>Partnership Agreement OLASS in custody</p> <p>Prison Library Specification</p> <p>Care and Support Statutory Guidance Issued under the Care Act 2014; Chapter 17. Prisons, approved premises and bail accommodation (DH, October 2014)</p> <p>PSO 1215 Professional Standards – Preventing and Handling Staff Wrongdoing</p> <p>PSO 3630 Counselling, Assessment, Referral, Advice and Throughcare services (CARATS) – Wales only</p> <p>PSO 4190 Strategy for Working with the Voluntary and Community Sector</p>
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12.	<b>References for Non-Mandatory Guidance</b>	<p>HMIP Expectations: Criteria for assessing the treatment of prisoners and conditions in prisons (version 4, 2012):</p> <p>Section 1: Safety, paragraph 28: Substance misuse</p> <p>Section 2: Respect, paragraphs 32-44: Health services</p> <p>Section 3: Purposeful activity: paragraphs 1-2: time out of cell; paragraphs 3-7: Learning and skills and work activities (for libraries, see paragraph 7)</p> <p>HMIP Expectations: Criteria for assessing the treatment of and conditions for women in prison (version 1, 2012)</p> <p>NOMS/NHSE Offender Personality Disorder Strategy</p> <p>Working with Offenders with Personality Disorder, a Practitioners Guide, second edition 2015</p>
13.	<b>Review Cycle</b>	Review cycle to be determined

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## Specification Outputs

### National Minimum

Row	Service Element	Outputs/Output Features	Applicable Offender Types	Policy Theme	Example Measurement / Assurance Method for Commissioners	References for Detailed Mandatory Instructions	References for Non-Mandatory Guidance
1.	<b>Service Delivery</b>	Positive working relationships between prison staff and provider staff are promoted.	All prisoner types	Security Intelligence Health & Safety Social Care Offender Personality Disorder Safer Prisons Equality	Self/Independent Assessment Security Audit MQPL Pulse Survey	NSF 4.1 Intelligence [in draft] PSI 10/2012 Conveyance of Unauthorised Articles PSI 21/2013 Reporting Wrongdoing PSI 03/2016 Adult Social Care Care and Support Statutory Guidance (DH 2014)	HMIP Expectations  NOMS/NHSE Offender Personality Disorder Strategy
2.	<b>Service Delivery</b>	Information is exchanged between prison and provider staff and providers are supplied with relevant prisoner information / reports as agreed.	All prisoner types	Security Intelligence Health & Safety Offender Personality Disorder Social Care Safer Prisons Equality	Self/Independent Assessment Security Audit	NSF 4.1 Intelligence [in draft] NSF 4.2 Sharing Intelligence [in draft] PSO 1215 Professional Standards Chapters 2.1.2-2.1.4, 2.2.1, 2.2.2, 3 PSI 64/2011 Safer Custody, Chapter 2 – Information sharing PSI 25/2014 IT Security Policy, Sections 1, 3, 6, 13, 14 PSI 24/2014 Information Assurance policy, Section 4: Managing and storing	PSI 25/2014, Annex A: Guidance on the correct use of email & Annex B: Inappropriate use of the internet and IT systems  NOMS/NHSE Offender Personality Disorder Strategy



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						<p>information assets &amp; Annex A: Transmitting and transporting information assets</p> <p>PSI 12/2014 Government Security Classifications, Sections 5-6 &amp; Annex D</p> <p>PSI 73/2011 Prison-NOMIS</p> <p>PSI 03/2016 Adult Social Care</p> <p>PSI XX/2016 National Offender Personality Disorder Pathway Services</p> <p>Care and Support Statutory Guidance (DH 2014)</p>	
3.	<b>Service Delivery</b>	Prisoner contact time for service providers is maximised.	All prisoner types	<p>Security</p> <p>Intelligence</p> <p>Health &amp; Safety</p> <p>Social Care</p> <p>Offender Personality Disorder</p> <p>Safer Prisons</p> <p>Equality</p>	<p>Self/Independent Assessment</p> <p>Security Audit</p> <p>HMIP Expectations Section 2 – Health Section 3 – Learning, Work &amp; Skills</p> <p>MQPL</p> <p>Health and Justice Indicators of Performance</p>	<p>NSF 5.2 / PSI 13/2011 The Management and Security of Communication/Control Rooms and Internal Prisoner Movement Chapters 6, 7 &amp; 8</p> <p>PSI 73/2011 Prison-NOMIS</p> <p>PSI 02/2015 Prison Library Service esp. 3.1-3.3, 3.5-3.6</p> <p>PSI 03/2016 Adult Social Care</p> <p>PSI XX/2016 National Offender Personality Disorder Pathway Services</p> <p>Care and Support Statutory Guidance (DH 2014)</p>	<p>NOMS/NHSE Offender Personality Disorder Strategy</p> <p>Working with Offenders with Personality Disorder, a Practitioners Guide, second edition 2015</p>

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4.	<b>Prisoner Movement</b>	Where internal prisoner movement cannot be facilitated by Main Movement, prisoners move under risk assessed levels of authority and supervision.	All prisoner types	Security Regimes Health & Safety Social Care Safer Prisons Equality	Self/Independent Assessment Security Audit HMIP Expectations Section 2 – Health Section 3 – Learning, Work & Skills MQPL	NSF 5.2 / PSI 13/2011 The Management and Security of Communication/Control Rooms and Internal Prisoner Movement Chapters 6 & 7 PSI 07/2011 Care and Management of Transsexual Prisoners Chapter 6.1 PSI 64/2011 Chapter 5 Assessment, Care in Custody and Teamwork (ACCT) PSI 03/2016 Adult Social Care Care and Support Statutory Guidance (DH 2014)	
5.	<b>Prisoner Movement</b>	Prisoner moves are authorised and conducted in a safe, secure and timely manner which ensures fair treatment for all.	All prisoner types	Security Regimes Health & Safety Social Care Safer Prisons Equality	Self/Independent Assessment HMIP Expectations: Section 2 – Health; Section 3 – Learning, Work & Skills MQPL	NSF 5.2/ PSI 13/2011 The Management and Security of Communication/Control Rooms and Internal Prisoner Movement Chapters 6, 7 & 8 PSI 07/2011 Care and Management of Transsexual Prisoners Chapter 6.1 PSI 03/2016 Adult Social Care Care and Support Statutory Guidance (DH 2014)	HMIP Expectations

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Row	Service Element	Outputs/Output Features	Applicable Offender Types	Policy Theme	Example Measurement / Assurance Method for Commissioners	References for Detailed Mandatory Instructions	References for Non-Mandatory Guidance
6.	<b>Prisoner Searching</b>	Prisoner searching is conducted in accordance with the Local Searching Strategy.	All prisoner types	Security Regimes Health & Safety Social Care Safer Prisons Equality	Self/Independent Assessment Security Audit MQPL	PSI 67/2011 Searching the Person 2.1, 2.3 – 2.12, Annexes A – E, F & G PSO 4800 Women Prisoners PSI 07/2011 Care and Management of Transsexual Prisoners Chapter 6.1 PSI 03/2016 Adult Social Care Care and Support Statutory Guidance (DH 2014)	
7.	<b>Prisoner Supervision</b>	Prisoners are supervised under risk assessed levels in a safe, secure and decent manner.	All prisoner types	Security Regimes Health & Safety Social Care Offender Personality Disorder Safer Prisons Equality	Self/Independent Assessment Security Audit MQPL	PSI 03/2016 Adult Social Care Care and Support Statutory Guidance (DH 2014) PSI XX/2016 National Offender Personality Disorder Pathway Services NSF 9.1 Prisoner & Workshop Risk Assessments [in draft]	HMIP Expectations NOMS/NHSE Offender Personality Disorder Strategy Working with Offenders with Personality Disorder, a Practitioners Guide, second edition 2015