



Department
of Energy &
Climate Change

**Department of Energy & Climate
Change**

3 Whitehall Place,
London SW1A 2AW
www.decc.gov.uk

Redacted
Redacted

Our ref: FOI2014/23833

24 November 2014

Dear **Redacted**

Re: Freedom of Information Request

Thank you for your email of 24 October in which you asked for the following:

“Please provide the number of complaints the Department has received relating to the behaviour or conduct of Special Advisers.”

Under the Freedom of Information Act 2000 ('the Act'), you have the right to:

- know whether we hold the information you require
- be provided with that information (subject to any exemptions under the Act which may apply).

The Department's general policy is not to comment on individual employment matters. The Department has considered your request carefully, and considers that its duty in section 1(1)(a) of the Act to inform you whether it holds the information requested does not apply, by virtue of Section 40(5)(b)(i). In other words, confirming or denying would itself breach the data protection principles.

The Department publishes details of the number of complaints received in its annual report and accounts which can be found at the following:

https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/324013/40681_DECC_ARA_Accessible_pdf_for_DECC_website_26_June_2014.pdf

In addition, the Civil Service Commission regularly publishes information about the number and outcome of complaints received.



Department
of Energy &
Climate Change

Appeals procedure

If you are dissatisfied with the handling of your request, you have the right to ask for an internal review. Internal review requests should be submitted within two months of the date of receipt of the response to your original letter and should be addressed to the Information Rights Unit (foi@decc.gsi.gov.uk).

Information Rights Unit (DECC Shared Service)
Department for Business, Innovation & Skills
1 Victoria Street
London
SW1H 0ET

Please remember to quote the reference number above in any future communications.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely,

Redacted
Redacted