

Our ref: 739032

Your ref:

Tim Reardon  
General Counsel  
Highways England  
Bridge House  
1 Walnut Tree Close  
Guildford  
GU1 4LZ

28 June 2016

Dear Ms [REDACTED],

I am writing to confirm that we have now completed our search for the information, which you requested on 4 June 2016.

You asked us to provide information in response to the following questions:

*The number of claims presented to Highways England for all areas for the past 5 years in an Excel spreadsheet*

*The information needs to identify the area, date, the contractor, the value of the claim, those where a culprit was identified, those where a recovery was made*

We have provided this information in the attached document.

I hope that this provides you with the information you had requested. However, if you are unhappy with the way we have handled your request you may ask for an internal review. Our internal review process is available at:

<https://www.gov.uk/government/organisations/highways-england/about/complaints-procedure>

If you require a print copy please phone the Information Line on 0300 123 5000; or e-mail [info@highwaysengland.co.uk](mailto:info@highwaysengland.co.uk). You should contact me if you wish to request an internal review.

If you are not content with the outcome of the internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

If you have any queries about this letter, please contact me. Please remember to quote reference number FOI 739032 in any future communications.

Yours sincerely



p.p. Tim Reardon

Email:

Tel:

