CIVIL NUCLEAR CONSTABULARY

The Executive Office

Civil Nuclear Constabulary

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Oxon

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Website: https://www.gov.uk/government/orga
nisations/civil-nuclear-constabulary

Email: ▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮▮

Our Ref: 2015-118

Dear ▮▮▮▮▮

I am writing in response to your request for information regarding the below received on 11 September 2015. Your request has been handled under Section 1(1) of the Freedom of Information Act 2000. In accordance with Section 1(1) (a) of the Act I hereby confirm that the CNC/CNPA does hold information of the type specified.

Back-up Solution	**Answer**
What Vendor do you use for your Back-up Solution	Symantec
Which version of the software do you have deployed	Netbackup various
What Month is your back-up renewal	May
What price did you pay for your previous renewal/new license	Not provided
Number of Physical Servers	Approx 50
Number of Virtual Servers	Zero
How Many sites are your Servers located in	4
Whats the Data Retention period	3 months
Who is your Supplier for your Back-up Solution (Reseller)	CSC and Symantec

Service Desk	**Answer**
What Vendor do you use for your Service Desk	CSC
Which version of the software do you have deployed	N/A
What Month is your renewal	May
What price did you pay for your previous renewal/new license	N/A
What year did you initially buy your Service Desk	2009
Who is your Supplier for your Back-up Solution (Reseller)	CSC

Microsoft	**Answer**
How many E-CAL licenses do you own	unknown
How many Core CAL licenses do you own	700
How many EMS licenses do you own	unknown

How many System Center DataCenter licenses do you own	unknown
How many System Center Standard licenses do you own	unknown
What is your renewal date on your Enterprise Agreement	Jan-16
How many Planning Service days do you have on your Enterprise Agreement	unknown
What System Center components have you deployed?	unknown
What version of System Center do you have deployed?	unknown
Who is your Supplier for Microsoft (Reseller)	SCC

Storage	**Answer**
What Product do you use for your SAN	No SAN
What is the storage size of your SAN (TB)	No SAN
When does your maintenance expire on your SAN?	No SAN
When did you initially buy your current SAN?	No SAN
What price did you pay for your SAN (including maintenance)	No SAN

Citrix	**Answer**
What version of Citrix do you currently run?	No Citrix
How many licenses do you own?	No Citrix
When is your maintenance renewal date for Citrix	No Citrix
What price did you pay for your Citrix (including maintenance)	No Citrix

Mobile Device Management	**Answer**
What Vendor do you use for your MDM solution?	BlackBerry
How Many licenses do you own?	165
What price did you pay for your MDM solution	Part of Shared Service
When does your maintenance expire on your MDM solution	Dec-15
Who is your supplier for your MDM solution (reseller)	CSC

Disaster Recovery	**Answer**
What solution do you use for ICT Disaster Recovery?	CSC recovery solutions
What is your DR plan?	Gold stock rebuild
What price did you pay for your DR solution?	N/A
What is your renewal date for your DR	May
Who is your supplier for your DR	CSC

VMWare	**Answer**
How Many VMWare Server licenses do you own	No VMWare
What price did you pay for your VMWare Server renewal	No VMWare
When does your maintenance expire on your VMWare	No VMWare
Who is your supplier for your VMWare (reseller)	No VMWare

IT Supplier List	**Answer**
Could we receive a list of all your ICT suppliers and the spend associated to each supplier.	See below

BT PLC	77,807.49

Misco	28,252.17
Computacenter UK Ltd	4,599.11
Telefonica O2 Ltd mobile	49,557.57
Vodafone Limited	73,665.30
Force Information Systems	24,342.00
Software Box Ltd	31,845.60
Probrand Limited	78,089.39
RDC	11,485.55
CSC Computer Sciences Limited	2,736,233.75
Civica UK Ltd	8,742.40
Texthelp Ltd	9,600.00
Crown Computing Limited	33,216.00
Specialist Computer Centre	167,486.57
JML Software Solutions	16,200.00
The British Computer Society	1,369.80
IBM UK	5,716.80
Grey Matter Ltd	490.56
NCC Group Security Services Ltd	21,240.00
XMA Ltd	1,070.82
Wellnomics Limited	1,550.00

FY 2013-14

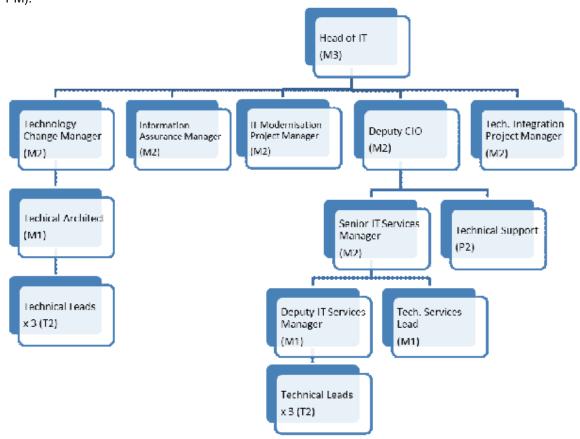|	
Misco	24,188.26
Computacenter UK Ltd	6,789.01
Telefonica O2 Ltd mobile	51,992.78
Vodafone Limited	61,784.72
Sepura Ltd	4,080.00
Force Information Systems	10,710.00
Software Box Ltd	124,424.13
Probrand Limited	162,687.89
RDC	7,628.58
CSC Computer Sciences Limited	2,064,401.35
Texthelp Ltd	1,920.00
Crown Computing Limited	33,538.83
Specialist Computer Centre	58,842.55
The British Computer Society	1,354.20
RFIP Limited	7,069.20
IBM UK	9,925.17
Grey Matter Ltd	2,641.92
EE	1,736.34
XMA Ltd	200.38
Wellnomics Limited	1,550.00

Org Chart	**Answer**
Could we receive an up-to-date copy of your Org chart for ICT	See below

Current intended IT organisation is below. Some roles are yet to be filled (tech leads and Tech.Integration PM).

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                              Head of IT
                               (M3)
    ┌──────────┬──────────────┬──────────────┬──────────────┬──────────────┐
Technology    Information   IT Modernisation   Deputy CIO    Tech. Integration
Change Manager Assurance Manager Project Manager  (M2)        Project Manager
   (M2)          (M2)          (M2)                             (M2)
    │                                          ┌──────────────┐
Technical Architect                      Senior IT Services   Technical Support
   (M1)                                   Manager              (P2)
    │                                      (M2)
Technical Leads                   ┌────────────────┐
x 3 (T2)                    Deputy IT Services   Tech. Services
                            Manager              Lead
                             (M1)                (M1)
                                │
                          Technical Leads
                          x 3 (T2)
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The Civil Nuclear Constabulary is a specialist armed police service dedicated to the civil nuclear industry, with Operational Policing Units based at 11 civil nuclear sites in England, Scotland and Wales and over 1400 police officers and staff. The Constabulary headquarters is at Culham in Oxfordshire. The civil nuclear industry forms part of the UK's critical national infrastructure and the role of the Constabulary contribute to the overall framework of national security.

The purpose of the Constabulary is to protect licensed civil nuclear sites and to safeguard nuclear material in transit. The Constabulary works in partnership with the appropriate Home Office Police Force or Police Scotland at each site. Policing services required at each site are agreed with nuclear operators in accordance with the Nuclear Industries Security Regulations 2003 and ratified by the UK regulator, the Office for Nuclear Regulation (ONR). Armed policing services are required at most civil nuclear sites in the United Kingdom. The majority of officers in the Constabulary are Authorised Firearms Officers.

The Constabulary is recognised by the National Police Chiefs' Council (NPCC) and the Association of Chief Police Officers in Scotland (ACPOS). Through the National Coordinated Policing Protocol, the Constabulary has established memorandums of understanding with the local police forces at all 11 Operational Policing Units. Mutual support and assistance enable the Constabulary to maintain focus on its core role.

We take our responsibilities under the Freedom of Information Act seriously but, if you feel your request has not been properly handled or you are otherwise dissatisfied with the outcome of your request, you have the right to complain. We will investigate the matter and endeavour to reply within 3 – 6 weeks. You should write in the first instance to:

Sarah Shevlin
Disclosures Officer
CNC
Culham Science Centre
Abingdon
Oxfordshire
OX14 3DB

E-mail: FOI@cnc.pnn.police.uk

If you are still dissatisfied following our internal review, you have the right, under section 50 of the Act, to complain directly to the Information Commissioner. Before considering your complaint, the Information Commissioner would normally expect you to have exhausted the complaints procedures provided by the CNPA.

The Information Commissioner can be contacted at:

FOI Compliance Team (complaints)
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you require any further assistance in connection with this request please contact us at our address below:

Sarah Shevlin
Disclosures Officer
CNC
Culham Science Centre
Abingdon
Oxfordshire
OX14 3DB

E-mail: FOI@cnc.pnn.police.uk

Yours sincerely

Sarah Shevlin
Disclosures Officer
Civil Nuclear Constabulary