

Annex A - Correspondence

HAIL Ref	Received Date	Contact Text
18310745	16/12/2016	<p>Further location Details: Dunmow/Stebbing area            Marker post/Land Marks/distance from junction:P41            Lane travelling in:Lane 1</p> <p>Vehicle Details: ( NOTE if you do not have these at the time of the initial contact then still send to Red Claims there is no need to hold up the enquiry asking for them)            VRN [REDACTED]            Make: VW            Model:Caddy            Damage sustained to vehicle: 2 alloys and 1 tyre completely gone</p> <p>Could the hazard pose a current threat to other road users? If so, notify the RCC:            RCC reported to: ERCC            RCC log number: 505 of 15/12/16</p> <p>PLEASE FWD TO RED CLAIMS and CC THE AREA TEAM INTO THIS LOG.</p>
18469578	18/07/2017	<p>Dear Sir/Madam</p> <p>Please can you replace a banging manhole cover at the above address in the carriageway of the A120?            This job was passed to our repair team (please see attached EXCEL document) but were unable to carry out repairs due to recent resurfacing works carried out on this stretch of carriageway.</p> <p>[REDACTED]            [REDACTED]</p> <p>Collection Technician, IMR WR</p>

18530755	29/09/2017	<p>Please can you reply to the attached e-mail as soon as possible and keep me informed of any progress. Thank you.</p> <p>~~~~~</p> <p>A120</p> <p>To whom it may concern</p> <p>DANGEROUS - the quality of road markings on the A120, in particular between Bishop Stortford - Stansted Airport - Braintree</p> <p>I had cause to drive this route Thursday 28th September at approx 01:00</p> <p>The weather was heavy drizzle - most of the road markings were totally invisible making it impossible to even see road lines dividing the traffic lanes and exit routes.</p> <p>Please can you let me know your are planning to address this problem.</p> <p>Yours sincerely,</p> <p>██████████</p> <p>Log fwd to Area 6 for a response please.</p>
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