

## Consultation on draft consumer law advice for UK Care Homes for the elderly on the charging of fees after death:

## How the CMA may use information provided in response to this questionnaire.

The information you provide will help to inform the CMA's final advice for care home providers in relation to fees charged after the death of a care home resident. We may collate and publish an anonymised summary of relevant responses and/or generally refer to responses to this questionnaire when we publish our consultation response and the final version of the compliance advice in Spring 2018. The CMA is consulting on this draft advice until 16 February 2018.

Where appropriate, we may also use the information you provide in response to the questionnaire in the carrying out of the CMA's other functions (for example, in enforcement action) or may share your information with another regulator or public authority (such as local authority Trading Standards).

## Will my information be shared with anyone else?

We may only publish or share information in specific and limited circumstances set out in legislation (principally Part 9 of the Enterprise Act 2002).

Prior to publication or any such disclosure, the CMA will have regard to (among other considerations) the need for excluding, so far as is practicable, any information relating to the private affairs of an individual or any commercial information relating to a business which, if disclosed, would or might, in our opinion, significantly harm the individual's interests or, as the case may be, the legitimate business interests of that business (confidential information). In terms of our response to this consultation, we intend to summarise information received without identifying the contributor and/or aggregate information with other information that we have received.

If you provide any personal data to us, then this will be handled in accordance with our obligations under the Data Protection Act 1998 and with other legislation designed to protect individual privacy.

Please note that information provided in response to this questionnaire, including personal information, may be the subject of requests from the public for information under the Freedom of Information Act 2000. In considering such requests for information we will take full account of any reasons provided by respondents in support of confidentiality, the Data Protection Act 1998 and our obligations under Part 9 of EA02.

Further details of the CMA's approach can be found in the Transparency and Disclosure: Statement of the CMA's Policy and Approach (see <a href="https://www.gov.uk/transparency-and-disclosure-statement-of-the-cmas-policy-and-approach">www.gov.uk/transparency-and-disclosure-statement-of-the-cmas-policy-and-approach</a> ) and the CMA's personal information charter (see <a href="https://www.gov.uk/competition-and-markets-authority">www.gov.uk/competition-and-markets-authority</a> personal information charter).