



# DRUG ALERT

## CLASS 3 MEDICINES RECALL

**Action Within 5 Days**  
**Pharmacy, Wholesaler and Retailer Level Recall**

Date: 07 February 2017

EL (17)A/03 Rev 1

Our Ref: MDR 96-01/17

Dear Healthcare Professional,

### Bayer plc

**Alka-Seltzer Original PL 00010/0511**

**Alka-Seltzer XS PL 00010/0510**

Product	Batch Number	Expiry Date	Pack Size	First Distributed
Alka-Seltzer Original	BTAH310	31 Mar 2019	1 x 10	20 Jul 2016
Alka-Seltzer Original	BTAH311	31 Mar 2019	1 x 10	12 Aug 2016
Alka-Seltzer Original	BTAH320	28 Feb 2019	1 x 20	22 Jun 2016
Alka-Seltzer Original	BTAHBE0	31 May 2019	1 x 20	09 Jun 2016
Alka-Seltzer Original	BTAHLE0	30 Apr 2019	1 x 10	14 Jun 2016
Alka-Seltzer XS	BTAHE33	30 Nov 2018	1 x 20	27 Jul 2016
Alka-Seltzer XS	BTAHE35	30 Nov 2018	1 x 20	27 Jul 2016
Alka-Seltzer XS	BTAHNX2	28 Feb 2019	1 x 20	02 Sep 2016
Alka-Seltzer XS	BTAHW52	31 Mar 2019	1 x 20	07 Nov 2016
Alka-Seltzer XS	BTAHE32	30 Nov 2018	1 x 20	16 Jun 2016
Alka-Seltzer XS	BTAHE34	30 Nov 2018	1 x 20	19 Jun 2016
Alka-Seltzer XS	<b>BTAHNX1</b>	28 Feb 2019	1 x 20	10 Aug 2016
Alka-Seltzer XS	BTAHNX3	28 Feb 2019	1 x 20	28 Sep 2016

**We have updated the Drug Alert issued on 01 February 2017 because one of the batches, BTAHNX1, was listed incorrectly in the original version.**

Bayer plc is voluntarily recalling the above batches due to an issue with the blister foil. A problem with the blistering process has resulted in the potential for small holes or cracks being present in the aluminium layer of the tablet blister material, which are not visible to the consumer. This could result in compromise of the moisture barrier provided by the aluminium layer. Bayer has assessed this defect as unlikely to pose a safety risk for consumers, therefore affected batches are not being recalled to patient level.

All remaining units of the affected batches should immediately be quarantined. Bayer is contacting potentially affected customers by letter and will arrange uplift of affected stock following receipt of a



Medicines & Healthcare products  
Regulatory Agency



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form listing affected stock in hand. A copy of the form is attached for any customers who may not receive a letter from Bayer.

For stock enquiries, please contact Bayer plc by telephone on 01635 563920 or by email to [orders-uk@bayer.com](mailto:orders-uk@bayer.com)

For medical enquiries please contact Bayer plc by telephone on 01635 563232 or by email to [consumerhealthuk@bayer.com](mailto:consumerhealthuk@bayer.com)

Recipients of this Drug Alert should bring it to the attention of relevant contacts by copy of this letter. NHS Regional Teams are asked to forward this to community pharmacists for action. **NB It is not necessary to forward this notice to GPs.**

Yours faithfully

Alison Bunce

**Pharmaceutical Assessor  
Defective Medicines Report Centre  
151 Buckingham Palace Road  
London  
SW1W 9SZ  
Telephone +44 (0)20 3080 6574**

**Alka Seltzer Bayer Batch Recall Confirmation of Quarantined Batches**

Please complete the following information and forward to Bayer Customer Services  
by Email: orders-uk@bayer.com or Fax: 01635 563429



Material Description	Batch/Lot Number	Expiry Date	Quantity of consumer unit in Stock	Quantity Quarantined	Replacement stock required Yes/No
ALKA ORIGINAL 10'S	BTAH310	31/03/2019			
ALKA ORIGINAL 10'S	BTAH311	31/03/2019			
ALKA ORIGINAL 20'S	BTAH320	28/02/2019			
ALKA ORIGINAL 20'S	BTAHBE0	31/05/2019			
ALKA ORIGINAL 10'S	BTAHLE0	30/04/2019			
ALKA XS 20'S	BTAHE33	30/11/2018			
ALKA XS 20'S	BTAHE35	30/11/2018			
ALKA XS 20'S	BTAHNX2	28/02/2019			
ALKA XS 20'S	BTAHW52	31/03/2019			
ALKA XS 20'S	BTAHE32	30/11/2018			
ALKA XS 20'S	BTAHE34	30/11/2018			
ALKA XS 20'S	BTAHNX1	28/02/2019			
ALKA XS 20'S	BTAHNX3	28/02/2019			

Wholesaler/Pharmacy/Retailer			
Form Completed By:		Position:	
Email address:		Telephone No.:	
Signature:		Date:	