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Email to: david.fowlis@cma.gsi.gov.uk

Dear David

### **DRAFT ORDER – Formal CONSULTATION**

#### **The Energy Market Investigation (Microbusinesses) Order 2016**

EDF Energy supports the CMA's remedy to improve price transparency, provide initial quotes for microbusiness customers, and prohibit suppliers from including certain terms in auto-rollover contracts.

As noted in our previous letter dated 29 September 2016, we support the price transparency remedy. EDF Energy currently offers microbusiness customers the facility to get a quote online through our website, edfenergy.com, and we are adapting this existing service to ensure it meets the requirements of the CMA Microbusinesses Order.

Regarding the auto-rollover remedies, our microbusiness contracts do not contain provisions relevant to the Order and we welcome the CMA's action to prohibit these behaviours.

This letter may be published on CMA's website.

Yours sincerely,

**Paul Delamare**  
**Head of Customers Policy and Regulation**

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