

Response dated 18 November 2016 from First Helpline to the Formal Consultation on the Energy Market Investigation (Restricted Meters) Order 2016

Hi David,

We feel that this is a positive move.

Historically all switches were done on a like for like basis, so when some suppliers first initiated a change to offering single rates on E7 meters our systems were not capable of comparing in this manner; this lead to a barrier to switching. We feel that removing this barrier will increase competition.

Regards

Carol.