# Pulling in the private informal sector in Uganda

#### **MOH Uganda-MMV pilot**

Dr. Ambrose Talisuna Ministry of Health Uganda





## Critical ACT access gap exists in the Ugandan private sector



- Free ACTs available through public and not-forprofit sector
- ACTs unavailable through the private sector
  - Too expensive
  - Prescription only status excludes informal sector
- Private sector key provider of treatment
  - 60-80% of Ugandans seek fever / malaria treatment through private sector
  - Serves as back-up source of ACTs in event of stock-outs in public sector





MOH-MMV consultative meeting to define engagement with private sector – Feb 2007



 Unanimous stakeholder support for an intervention in Uganda to provide a subsidized ACT via private sector

#### Goals of intervention

- Reduce malaria related morbidity, disability and death
- Inform national policy / international community on scaling-up provision of subsidized ACT through the private sector





THE REPUBLIC OF UGANDA

#### Methodology: Conduct intervention in two regions

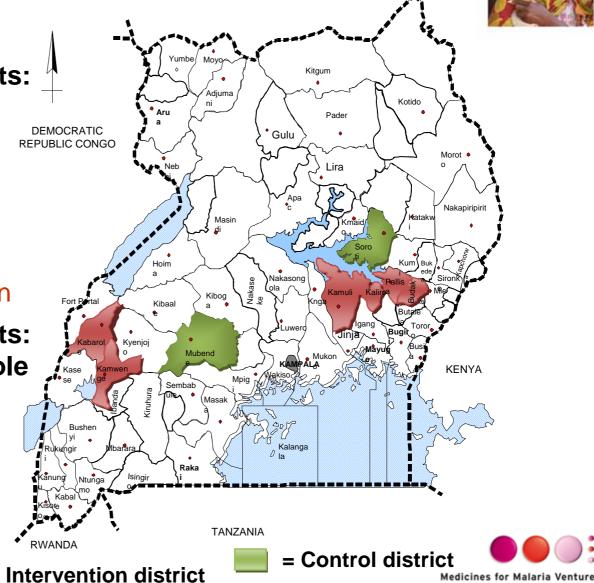
#### Eastern region

- Intervention districts: Palisa, Budaka, Kamuli, Kaliro
- Control district: Soroti

#### Western / Central region

- Intervention districts: Kamwenge, Kabarole
- Control district: Mubende







#### **District selection criteria**

- Different transmission settings (high and low/medium)
- No other major malaria pilot on-going
- District borders within Uganda
  - Any drug leakage stays within Uganda
- Not over-studied areas
- Homogeneous populations with similar dialects who can understand each other
  - 2 languages or less can be used for IEC purposes
- Predominantly rural populations
  - underserved with health services, more stable, more cooperative
  - constitute the majority of Ugandan population





### Groundwork: Understand the reality in study districts

June – September 2007



- The Antimalarial market (supply)
  - Who sells antimalarials? What type of outlet?
  - What type of antimalarials are sold? What price?
  - Where do the drugs come from?
- Patients (demand)
  - What drives choice of outlet and antimalarial?
  - What is their experience with treatment?
  - How can their access to treatment be improved?

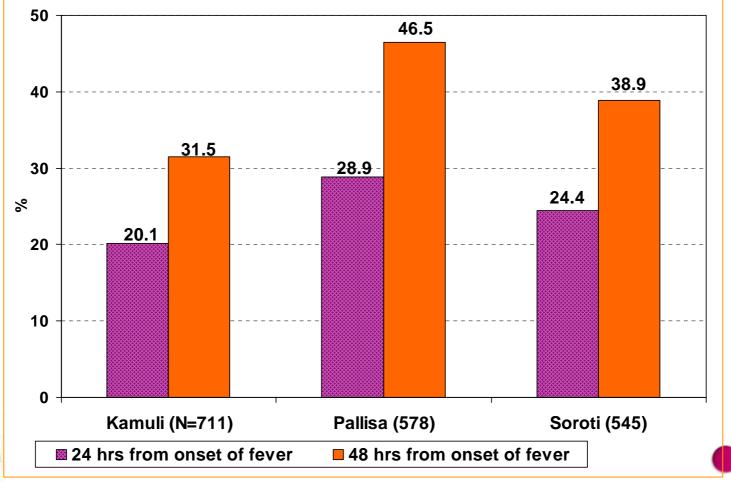




## Less than a third get treatment within the 24 hour window



Proportion of children under 5 with fever in last 2 weeks who received any antimalarial

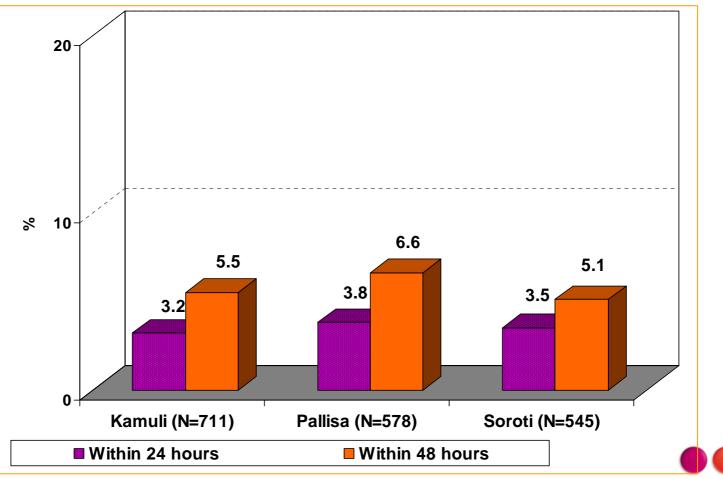


Medicines for Malaria Venture

## Most children continue to be treated with ineffective drugs



Proportion of children under 5 with fever in last 2 weeks who received ACT

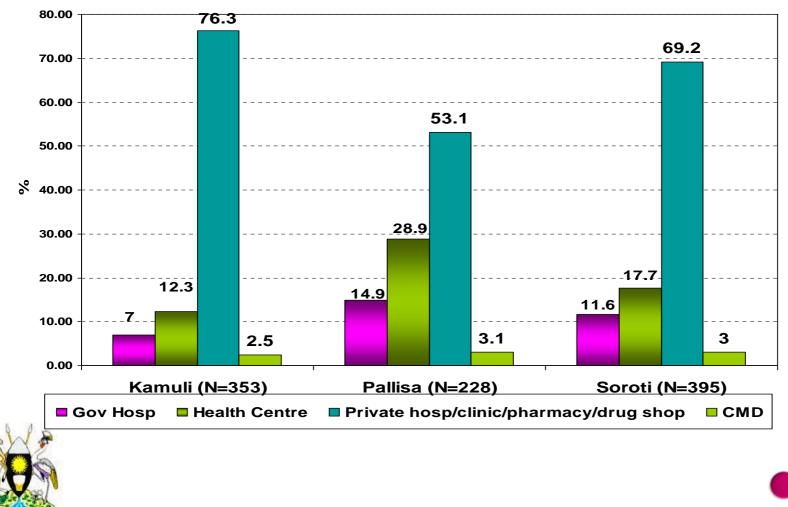




Medicines for Malaria Venture

## Private sector is the most important source of antimalarials for caregivers

Source of first treatment/advice at onset of fever



Medicines for Malaria Venture

#### The choice of outlets vary by districts

#### Proportion of outlets per sector found

|         | Formal sector |     |          |    |               |        | Informal sector   |        |
|---------|---------------|-----|----------|----|---------------|--------|-------------------|--------|
|         | Public        | CDD | Pharmacy |    | Drug<br>shop* | Clinic | Retail<br>store** | Market |
| Kamuli  | 9%            | 0%  | 1%       | 7% | 28%           | 10%    | 45%               | 0%     |
| Pallisa | 30%           | 19% | 0%       | 7% | 29%           | 5%     | 8%                | 2%     |
| Soroti  | 18%           | 0%  | 1%       | 7% | 51%           | 10%    | 12%               | 1%     |

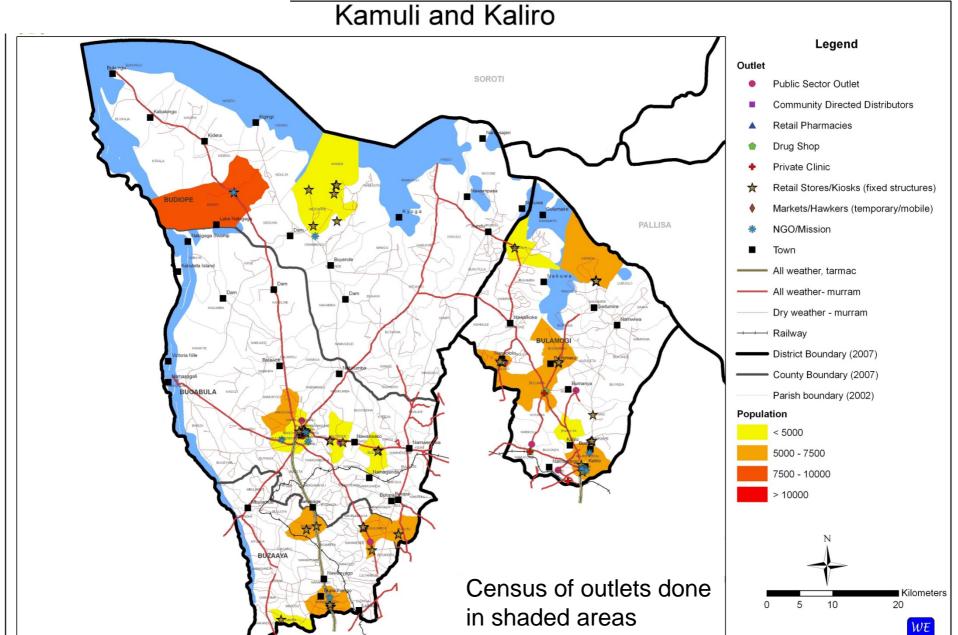


\* licensed \*\*unlicensed



#### Clustering of licensed outlets leaves underserved areas





#### Expand reach

## CQ is most-stocked and cheapest of the 164 antimalarials found

|             | On the ma<br>dist | Cost/course<br>(USD) |              |
|-------------|-------------------|----------------------|--------------|
|             | #                 | %                    |              |
| Chloroquine | 37                | 23%                  | 0.14 – 0.16  |
| Artemisinin | 31                | 19%                  | 3.25 – 20.60 |
| Quinine     | 30                | 18%                  | 1.90 – 2.45  |
| SP          | 28                | 17%                  | 0.24 – 0.37  |
| ACT         | 16                | 10%                  | 5.85 - 8.80  |
| AQ          | 12                | 7%                   | 0.24 – 0.38  |
| others      | 10                | 6%                   |              |
| Total       | 164               |                      |              |



Apac, Kabarole, Kampala, Kamuli/Kaliro, Pallisa/Budake, Soroti







#### An overview of the concept





#### **Specific objectives of the intervention**

#### Supply side

- Availability of the subsidized ACT in most outlets / close to communities
- Improved management of malaria in the private sector

#### **Demand side**

- Prompt and appropriate health seeking behaviour
- Purchase of the subsidized ACT
- Good compliance with treatment schedules





### Key activities: 1. Establish an enabling policy framework



- Provide limited deregulation of the subsidized ACT (OTC status)
  - Will permit sale through licensed drugs shops
- Facilitate regularization of unlicensed outlets
- Explore alternative outlets for underserved areas





## 2. Create a product offering distinct from public sector product



- Develop a culturally sensitive umbrella brand and visual identify for the subsidized ACT
  - strong government "ownership" of umbrella brand
  - allows inclusion of more ACTs under the same brand in line with changes to national policy
  - facilitates consumers choice
  - ensures stocking by the trade
- Develop package design with clear user instructions to facilitate correct dispensing and use





## 3. Ensure sound supply chain management



- Ensure adequate stocks and good coverage through existing supply chain
- Calculate maximum recommended retail price (MRPP) based on cost-plus method
  - Assess impact of different prices on uptake
  - Communicate MRPP to avoid profiteering
- Provide incentives to trade to ensure stocking within easy reach of communities but limited to study areas





#### 4. Launch a strong marketing campaign



- Promote options for treatment in public and private sectors
  - Facilitate prompt health seeking behaviour
- Design effective communications to generate demand for umbrella brand and change behaviour
  - Private sector (to stock subsidized ACT and dispense correctly)
  - Care givers (to seek timely treatment, purchase the subsidized product and provide ACTs correctly)





#### 5. Facilitate provider training



- Ensure improved management of malaria in the private sector
  - Correct dispensing of ACTs
  - Recognize warning signs to ensure prompt referral
- Test out different models of training
  - Involve distributors in training to facilitate scaling up
- Establish links between the public and private sector providers





#### 6. Conduct monitoring and evaluation



#### Geographical access

 Is the subsidized product on the shelves? At what types of outlets? How far from communities?

#### Trade stocking /dispensing patterns

- Has the subsidized product displaced currently used antimalarials?
- Are ACTs being correctly dispensed?

#### Uptake and use

- Who is buying the subsidized product? Is it being purchased by the poor? Are ACTs being correctly taken (full dose)?
- What proportion of fever is malaria?





#### 6. Monitoring and evaluation contd.



#### Financial access

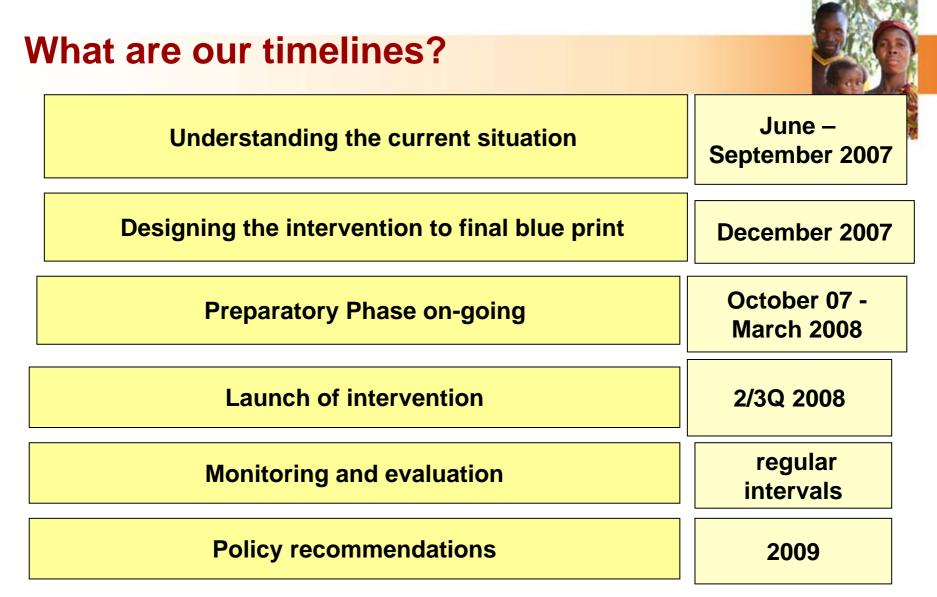
- What price are consumers paying by type of outlet?
- What is the impact of price on uptake?
- Safety
  - How safe is the wider distribution?

#### Health impact

- Has the proportion of children receiving prompt treatment increased? Has the proportion treated with ACTs increased?
- Has the occurrence of severe malaria decreased?











#### **Back-up slides**



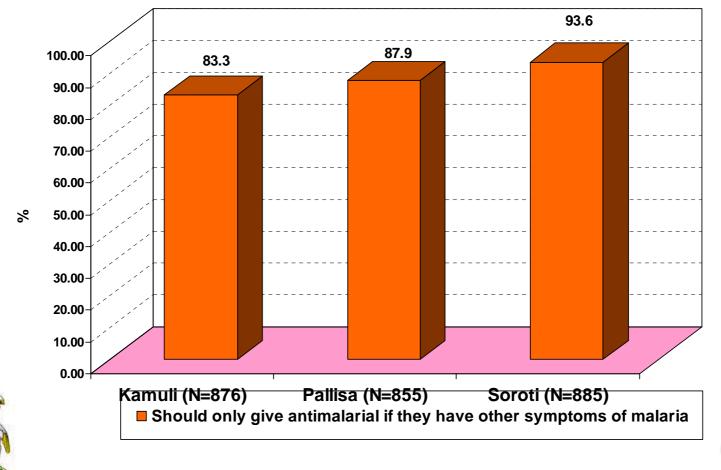




## Fever alone does not trigger treatment seeking



#### Perception of treating only if other symptoms emerge



Medicines for Malaria Venture

## But increases in complexity outside the capital

