

CAPTURING THE GAINS

economic and social upgrading in global production networks

¹Austrian Research Foundation for International Development (ÖFSE)

Email: c.staritz@oefse.at

² Policy Research in International Services and Manufacturing (PRISM), University of Cape Town, South Africa

Email: mike.morris@uct.ac.za

Capturing the Gains 2013

ISBN: 978-1-909336-99-5

Local embeddedness, upgrading and skill development: global value chains and foreign direct investment in Lesotho's apparel industry

Cornelia Staritz¹

Mike Morris²

February 2013

Working Paper 20

Abstract

Many low-income countries (LICs) are integrated into apparel global value chains (GVCs) through foreign direct investment (FDI). This is also the case in Lesotho, which developed into the largest Sub-Sahara African (SSA) apparel exporter to the US under the African Growth and Opportunity Act (AGOA). More recently, a new apparel export market opportunity has emerged in Lesotho, that of the regional market of South Africa. The two export markets, the US and South Africa, are supplied by different types of FDI firms, affiliates of largely Taiwanese transnational producers and of South African manufacturers that are incorporated into distinct value chains. This paper assesses the implications for upgrading integration into these two value chains in Lesotho, the first value chain characterized by Taiwanese investment and feeding into the US market under AGOA and the second characterized by South African investment and feeding into the South African market. These value chains differ with regard to ownership patterns, end markets, export products, governance structures and firm set-up, investors' motivations and perceptions on the main challenges. These different characteristics have crucial impacts on upgrading possibilities, including functional, process and 'local' upgrading. Thus, from the perspective of upgrading and sustainability, ownership patterns, local embeddedness and market diversification matter. The emergence of South Africa as an alternative end market and the different value chain dynamics operating in the South African retailer-governed value chain open up new opportunities away from those of the AGOA-/Taiwanese-dominated value chain.

Keywords: Global value chains, upgrading, foreign direct investment, ownership, embeddedness, end market diversification, apparel/clothing industry, African Growth and Opportunity Act, Lesotho, Sub-Saharan Africa

Authors

Cornelia Staritz is Senior Researcher at the Austrian Research Foundation for International Development (ÖFSE), Vienna, Austria.

Professor Mike Morris is Director of Policy Research in International Services and Manufacturing (PRISM) and Professor in the School of Economics, University of Cape Town, South Africa.

Acknowledgements

The authors would like to thank Justin Barnes and Rob Stewart for very useful comments and support on this paper. The paper was presented at the Better Work Research Conference 'Workers, Businesses and Government: Understanding Labour Compliance in Global Supply Chains', which took place on 26-28 October 2011 in Washington, DC. It draws on Morris et al. (2011). The paper also appeared as an ÖFSE working paper in August 2012.

This document is an output from a project funded by the UK Department for International Development (DFID), the Sustainable Consumption Institute (SCI), the Chronic Poverty Research Centre (CPRC) and the Economic and Social Research Council (ESRC). However, the views expressed and information contained in it are not necessarily those of or endorsed by the funding organizations, which can accept no responsibility for such views or information or for any reliance placed on them.

Abbreviations

ACFRN	African Clothing and Footwear Research Network
ACP	African, Caribbean and Pacific
AGOA	African Growth and Opportunity Act
AIDS	Acquired Immune Deficiency Syndrome
BMA	Benchmarking and Manufacturing Analysts
CBL	Central Bank of Lesotho
CMT	Cut-Make-Trim
CPRC	Chronic Poverty Research Centre
DCC	Duty Credit Certificate
DFID	Department for International Development (UK)
EPZ	Export Processing Zone
ESRC	Economic and Social Research Council
EU	European Union
FDI	Foreign Direct Investment
GDP	Gross Domestic Product
GVC	Global Value Chain
HIV	Human Immunodeficiency Virus
IFC	International Finance Corporation
ILO	International Labour Organization
LIC	Low-income Country
LNDC	Lesotho National Development Corporation
LTEA	Lesotho Textile Exporters Association
MFA	Multi-Fibre Arrangement
ÖFSE	Austrian Research Foundation for International Development
PRISM	Policy Research in International Services and Manufacturing
RoO	Rules of Origin
SACU	Southern African Custom Union
SARS	South African Revenue Service
SCI	Sustainable Consumption Institute
SSA	Sub-Sahara African
TCF	Third Country Fabric
UK	United Kingdom
UN	United Nations
UN COMTRADE	UN Commodity Trade Statistics Database
UNCTAD	UN Conference on Trade Development
US	United States
USITC	US International Trade Commission

Introduction

Over the past decade, several Sub-Saharan African (SSA) countries have developed exportorientated apparel sectors. The central dynamics making this possible were the Multi-Fibre Arrangement (MFA) quota restrictions on large Asian producing countries, the African Growth and Opportunity Act (AGOA), ensuring preferential market access to the US, and foreign direct investment (FDI), primarily from Asian investors. In this context, Lesotho became the largest SSA exporter of apparel to the US with a share of 26 percent of total SSA US apparel exports in 2004, increasing its exports fourfold from \$111 million in pre-AGOA 1999 to \$456 million in 2004. Other important SSA apparel exporters are Kenya and Swaziland, which, like Lesotho, have exported almost exclusively to the US. Madagascar and Mauritius have exported both to the US and to the European Union (EU) market. Together, these five countries have accounted for more than 90 percent of SSA's total apparel exports in the 2000s.

The phase-out of the MFA at the end of 2004, and the consequent ability of China and other lowcost Asian apparel-producing countries to export to developed country markets without being hampered by quota provisions, as well as the global economic crisis of 2008/09, resulted in a major decline in apparel exports from the whole of SSA, including Lesotho. In 2005, Lesotho's apparel exports to the US dropped by 14 percent. After some stabilization in 2006 and 2007, exports decreased again, by 11 percent and 18 percent in 2008 and 2009, respectively, only to stabilize again in 2010.

These aggregate figures mask, however, an important change in ownership and export patterns in Lesotho's apparel sector (Morris et al. 2011). The large majority of FDI in the first half of the 2000s came from Taiwanese investors. While several of these investors left during the MFA phase-out and the global economic crisis, a new type of investor entered post 2005/06: South African apparel manufacturers. Unlike the Taiwanese firms, South African investors were not interested in using Lesotho as a production base to take advantage of AGOA for their US exports. Instead, their investment has been driven by the lower (labour) cost, the operating environment and duty-free market access to South Africa through the Southern African Custom Union (SACU).

The entrance of South African apparel manufacturers into Lesotho has resulted in the emergence of a different type of apparel value chain, driven by South African retailers and operating under very different dynamics than the US retailer-driven value chain in which the Taiwanese firms are integrated. Taiwanese and South African investors integrated in these value chains have distinct investment and sourcing strategies, which have crucial implications for the role and upgrading prospects of their plants in Lesotho. Although the role of buyers in enabling or constraining industrial upgrading has been widely analysed in the global value change (GVC) literature, less is known about the role and nature of (foreign) ownership of investors and how this coincides with buyers' governance structures. This paper assesses the characteristics and dynamics of two distinct value chains and foreign investors, and the implications for upgrading prospects, local linkages and skills development in Lesotho's apparel sector.

Lesotho is an interesting case to study for two reasons. First, it is seen as the most impressive example of the positive impact AGOA had on apparel exports, and is generally perceived as a successful case of starting an industrial development process through preferential trade agreements and FDI. There remain crucial questions, however: will the success in apparel exporting to the US based on AGOA and FDI be sustainable, and outlast AGOA? Is the South African market an alternative to the US market, and will FDI and relocations of plants from South

Africa remain a sustainable (regional) strategy? Has FDI promoted local skills, entrepreneurship and industrial capabilities that support a broader industrial development process? What do these developments mean for policy with the goal of further upgrading, skills, local linkages and industrial development?

Second, these questions are particularly relevant in the context of the Better Work programme established by the International Labour Organization (ILO) and the International Finance Corporation (IFC) in Lesotho in 2009, which aims to improve both compliance with labour standards and competitiveness in GVCs. Sustainable competitiveness ultimately requires upgrading, as it is difficult to be internationally competitive long term and to comply with labour standards based solely on cost competitiveness. Understanding the dynamics of the distinct value chains in Lesotho (and other Better Work countries) and what this means for upgrading is therefore critical in identifying the opportunities, but also the challenges, of aligning labour standards with meeting the dynamics of competitiveness. Certain value chain dynamics and buyers' and investors' strategies will be more coterminous with upgrading, skills development and labour standards than others. The contrast between the Taiwanese/US and the South African value chains brings this issue to the forefront.

This paper is structured in the following way. The first part provides a conceptual overview of upgrading in GVCs and the role of FDI and ownership structures. The second discusses the recent development of the apparel industry in Lesotho and the specific way Lesotho has been integrated into apparel GVCs related to MFA quota hopping, preferential market access and foreign ownership. The third identifies two distinct value chains and assesses their different characteristics. The fourth discusses what these differences imply for upgrading prospects, local linkages and skills development. The last part concludes.¹

Conceptual discussion: global value chains, ownership and upgrading

In the GVC literature, industrial upgrading is a core concept defined as moving to higher value activities in value chains in order to increase the benefits (e.g. security, profits, skills, technology or knowledge transfer) from participating in global production (Bair and Gereffi 2003). Upgrading is generally conceptualized in four types (Gereffi et al. 2001, 2005; Humphrey and Schmitz 2002; Kaplinsky and Morris 2001): process upgrading (improving technology and/or production systems), product upgrading (producing more sophisticated products), functional upgrading (increasing the range of functions or changing the mix of activities to higher-value tasks) and chain upgrading (moving from one industry to another). Two further dimensions can be added: supply chain upgrading (diversifying to new buyers or new geographic or product markets) (Frederick and Staritz 2011; Gereffi and Frederick 2010).

The GVC literature on the apparel industry has widely analysed the impact buyers and their governance structures have on the industrial upgrading prospects of supplier firms and countries. There is, however, often insufficient attention to the role of ownership. Important exceptions are

¹The paper is based on a diverse set of primary and secondary data. It utilizes trade and national sector data and draws on a number of published and unpublished firm-level surveys and interviews conducted between 2008 and 2011, as well as information from experts and industry informants. It is particularly based on two surveys and firm-level interviews undertaken by Benchmarking and Manufacturing Analysts (BMA) for the World Bank in 2010 (Barnes and Morris 2010) and for the African Clothing and Footwear Research Network (ACFRN) in 2011, as well as two sets of firm-level interviews conducted by BMA for the ACFRN in 2008 and by Cornelia Staritz for the World Bank in 2009 (Staritz 2011). The 2010 survey covered 10 firms and the 2011 survey 17 firms.

those who conceptually state the importance of ownership as a dimension in GVC analysis (e.g. Henderson et al. 2002), and others who notice the differential possibilities for industrial upgrading associated with EU- and US-based buyer-driven value chains (e.g. Gibbon 2003, 2008; Gibbon and Ponte 2005; Morris and Sedowski 2009; Palpacuer et al. 2005). Even less is said about the ownership characteristics of key suppliers and foreign investors in the apparel GVC and how they relate to industrial upgrading (Phelps et al. 2009). This may be related to the apparel industry being organized in a buyer-driven value chain,² with lead firms generally focusing on non-production-related activities such as design, branding and retailing, and outsourcing all or most of the manufacturing process to a global network of suppliers (Gereffi 1994, 1999; Gereffi and Memedovic 2003). Thus, FDI is less important here than in producer-driven value chains, where lead firms derive their power from their control over production technology. Nevertheless,, there are important exceptions and LICs in particular have often been integrated into apparel value chains through FDI (Gereffi 1999; Morris et al. 2011; Staritz 2011).

In these latter cases, it is crucial to analyse not only buyers' strategies and related value chain dynamics, but also the strategic interest of foreign investors, and their extent of integration or specialization of activities along the triangular manufacturing network, with important implications regarding the role and potential for upgrading foreign-owned plants. The concentration of buyers on their core competencies (i.e. design, branding and retailing) and the outsourcing of all other activities have offered upgrading opportunities for more capable suppliers, but only to the extent that they do not encroach on buyers' core competencies. Conversely, upgrading prospects are different for suppliers that are integrated into apparel value chains through triangular manufacturing networks, given the parent companies' control over key decisions and higher value-added functions. In this context, 'ownership' of supplier firms, specifying the extent to which firms are domesticated and have roots in the social and economic fabric of the host country, is an important criterion to understand and differentiate the behaviour and activities of these firms.

Three main groups of foreign investors can be identified in apparel GVCs (Staritz and Frederick 2012). First, brand manufacturers, largely from the US and Europe, have established regional and global production networks, largely via FDI. This group of lead firms has declined in importance, however, and many have shifted to marketers or retailers, and sourcing networks based on contract manufacturing. Second, faced with quota restrictions, rising labour costs and high demands from global buyers, transnational producers – initially based in East Asia (i.e. Hong Kong, Taiwan and Korea) but more recently in other Asian countries also (i.e. Singapore, Malaysia, China and India) and the Middle East – have developed triangular manufacturing networks. These networks were limited to the Asian region in the 1970s and 1980s but extended to Latin America, the Caribbean and SSA in the 1990s (Appelbaum 2008; Gereffi 1999). A third group of foreign investors is more diverse, comprising regionally embedded investors that organize production networks within a region, for example Indian and Sri Lankan investors in South Asia, Malaysian and Thai investors in Southeast Asia and South African and Mauritian investors in SSA.

²GVCs can be differentiated as producer- and buyer-driven. In producer-driven chains (which are common in capital- and technology-intensive products such as automobiles, electronics and machinery), large, integrated (often multinational) firms coordinate production networks. Control is generally embedded in the lead firm's control over production technology. In contrast, buyer-driven value chains (which are common in labour-intensive, consumer goods industries such as apparel, footwear, toys and consumer electronics) are characterized by decentralized, globally dispersed production networks, coordinated by lead firms that control activities that add 'value' (e.g. design, branding) but often outsource all or most of the manufacturing process to a global network of suppliers (Gereffi 1994).

These foreign investors differ with regard to their origin (high-income versus middle-income country), location (regional versus global) and, most importantly, degree of integration/ internalization versus specialization/externalization, with important implications regarding the upgrading prospects in host countries. The extent of internalized versus externalized production varies depending on which activities firms consider to be part of their core competencies. If production or sourcing is highly internalized, the foreign investor will have little interest in local sourcing beyond non-tradeable services and standardized inputs (Paus and Gallagher 2009). If activities are organized on a global scale at head office, the investor has little interest in transferring broader functions and decision power to affiliates. Thus, ownership characteristics and organizational arrangements of investors are important dimensions that have an impact on possibilities for upgrading, local linkages and skills development in host countries.

This is not only about firm ownership and organizational arrangements but also about firms' interaction with the dynamics of the distinct value chain they are part of and the operating environment in their home country. Firms survive and thrive on the basis of their insertion into particular value chains, which determine who they supply to, what items they produce and how they produce them. The distinct governance dynamics driving different value chains have to be factored in, in order to grasp the complexities underlying the dynamics driving key suppliers and foreign investors. In addition, the home country's operating environment has an impact on which functions are located at home or abroad. In this paper, we discuss the different ownership characteristics and organizational forms of Taiwanese- and South African-owned plants in Lesotho and how these coalesce with dynamics in the two distinct value chains these plants are part of.

Development of the apparel industry in Lesotho: Taiwanese and South African investors

The apparel sector has a central role in Lesotho's economy. It accounts for 18 percent of Lesotho's gross domestic product (GDP), nearly 70 percent of total manufacturing production and 60 percent of total exports, employs nearly 50 percent of the formally employed workforce and 80 percent of Lesotho's manufacturing workforce (Better Work Lesotho 2011; ComMark 2009). Given the high unemployment levels in Lesotho and the fact that almost half of the population lives below the poverty line, the industry is of crucial importance for employment generation, poverty reduction and industrial development.

Lesotho's export success under AGOA is based on the existence of an apparel-exporting industry pre-AGOA, arising from Lesotho's historic links with South Africa and Taiwan, and the MFA quota regime (Lall 2005). Lesotho's apparel sector dates from the early 1980s, when South African firms relocated plants to the country. The motivation was threefold: first, to take advantage of low-cost labour for exports to South Africa; second, to avoid sanctions on overseas exports to Europe and the US resulting from the Apartheid regime; and third, to take advantage of Lesotho's duty-free access to Europe under the Lomé Convention, and its special rules of origin (RoO) derogation, which allowed for single transformation (Gibbon 2003).³ But actual activity in Lesotho's apparel industry was still minor in the 1980s, as these investments were relatively small scale (Gibbon 2003; Salm et al. 2002).

Taiwanese investments first occurred in the late 1980s, motivated by MFA quota hopping and as most investments involved relocations from South Africa to avoid sanctions and take advantage of

³Initially, the Lomé Convention did not entail local content requirements. In the late 1980s, the EU started to apply cumulation to African, Caribbean and Pacific (ACP) countries and required double transformation RoOs. Lesotho was able to secure a derogation for eight years until 1997, however (Lall 2005).

lower wages and FDI incentives. Investments were also politically motivated, as Lesotho was one of the few countries that politically recognized and had diplomatic relations with Taiwan; therefore. investments were encouraged by the Taiwanese government until 1994, when Lesotho ceased relations with Taiwan in favour of recognizing (mainland) China.⁴ The first Taiwanese investment occurred in 1986; by the end of 1991, four Taiwanese plants had opened, plus an additional two plants, one from Hong Kong and another from South Africa. Growth continued in the 1990s and the number of firms doubled (Gibbon 2003; Salm et al. 2002).

These activities aside, the apparel industry only really took off with the launch of AGOA. From 2000 onwards, AGOA provided guota- and duty-free market access to the US market, coupled with non-restrictive RoOs as the Third Country Fabric (TCF) derogation allowed for single transformation for lesser-developed countries.⁵ This, combined with MFA quota provision, started a growth path of apparel exports from Lesotho to the US. Lesotho was granted accession to AGOA in October 2000. Its apparel industry grew from 21 firms in 1999 to 49 in 2004 (Table 3; Morris and Sedowski 2006), In 2001, 13 new factories opened, in 2002 an additional six (Lall 2005), Apparel exports to the US commensurately jumped fourfold, from \$86 million in 1997 to \$456 million in 2004, making Lesotho the largest SSA exporter of apparel to the US with a share of 26 percent of total SSA US apparel exports in 2004 (Table 1). Nearly all of Lesotho's apparel exports went to the US – 98 percent in 2004 (Table 2). Employment increased from 9,847 in 1999 to 53,087 in 2004 (Table 3).

Table 1: l	US apparel	imports from	Lesotho
------------	------------	--------------	---------

	1997	2000	2002	2004	2005	2006	2007	2008	2009	2010	2011
Lesotho total (US\$m)	86	140	321	456	391	387	384	340	278	281	315
Growth rate (%)	32.3	26.6	49.5	16.1	-14.3	-0.9	-0.9	-11.4	-18.1	0.9	12.3
Share of SSA (%)	20.1	18.7	29.3	25.9	26.7	30.0	29.7	29.5	30.2	35.5	34.9

Note: General customs value; apparel represents HS 61+62.

Source: US International Trade Commission (USITC).

Partner	Value	Value (\$US millions)									Share of total (%)							
country	2000	2002	2004	2005	2006	2007	2009	2010	2000	2002	2004	2005	2006	2007	2009	2010		
World	153	348	494	422	418	414	303	318										
US	146	342	482	408	407	402	290	294	96.0	98.4	97.5	96.8	97.3	97.2	95.6	92.4		
Canada	4	3	11	12	9	7	7	15	2.9	0.9	2.2	2.8	2.2	1.8	2.4	4.9		
EU-15	2	2	1	1	1	2	3	2	1.1	0.5	0.2	0.2	0.3	0.6	0.9	0.6		
Japan		0.3	0.3	0.3	0.3	1	1	2		0.1	0.1	0.1	0.1	0.3	0.4	0.5		
Mexico	0.0	0.2	0.1	1	0.4	0.4		2	0.0	0.1	0.0	0.1	0.1	0.1		0.5		
Australia							1								0.3			
Total	152	348	494	421	418	413	302	314	99.98	99.98	99.96	99.9	99.95	99.9	99.7	98.9		

Table 2: Lesotho's top fiveapparel export markets

Note: Apparel represents HS1992 61+62; exports represent partners' imports; intra-SACU exports to South Africa are not or under-reported. This table excludes SACU exports, that is, exports to South Africa, as they are not reflected in this data source. They shall be addressed in Table 4.

Source: UN Commodity Trade Database (UN COMTRADE).

⁴Taiwanese investors were initially attracted to South Africa by incentives and political factors as Taiwan was one of the few countries that maintained ties with the Apartheid regime (Lall 2005).

AGOA RoO generally stipulate triple transformation (yarn, fabric and apparel). The TCF derogation is a special rule which applies to lesser developed SSA countries (defined as countries with per capita incomes of less than \$1,500 in 1998) allowing them duty-free access for apparel made from fabric originating anywhere in the world. This derogation was initially granted until September 2004 but then extended three times to September 2007, 2012 and 2015.

	1994	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011
Workers	8,600 (est.)	9,847	16,417	23,518	33,140	44,345	53,087	40,364	45,889	47,040	45,310	38,437	-	39,197
Firms	6	21	19	32	38	-	49	42	47	47	44	44	-	42
`	Damas	0000	D - 11 -	• \// • • · · ·		L - 00			0. 1	0005		0000.	M a susta	I

Table 3: Number of workers and firms in Lesotho's apparel industry

Source: Bennet 2006; Better Work Lesotho 2011; CBL 2010; Lall 2005; LTEA 2008; Morris and Sedowski 2006.

The growth of the export apparel industry was based on FDI that came almost exclusively from Taiwanese investors. These firms were motivated by quota hopping and preferential market access, and used their existing global sourcing and merchandising networks to export to the US market. Their Lesotho plants are cut-make-trim (CMT) operations, while financing, sourcing fabrics, product development and design, logistics, merchandising and marketing are carried out in the head offices in Taiwan. They export overwhelmingly large, bulk orders of low complexity apparel, particularly five pocket denim jeans and knit tops such as T-shirts and polo shirts, to large US retailers and some importers.⁶ Although Lesotho has no export processing zones (EPZs), Taiwanese investments have tended to agglomerate geographically in the industrial site in Maseru.

Exports, employment and number of firms reached their highest levels in 2004. The phase-out of the MFA resulted in a major decline in apparel exports from the whole of SSA, including Lesotho (Kaplinsky and Morris 2008; Staritz 2011). Apart from reduced orders from US buyers owing to the MFA phase-out and the associated concentration of sourcing from Asia, there were a number of other external and internal aggravating factors in this decline. The rapid appreciation of the South African rand had a major impact, since the maloti is pegged to the rand on a one-to-one basis. Furthermore, insecurity about the extension of the TCF derogation under AGOA in 2004 contributed to the decline. Besides these external factors, internal factors such as relatively low productivity in Lesotho's firms and infrastructural challenges played a role in the decline of the sector after 2004.

In 2005, Lesotho's apparel exports to the US decreased by 14 percent (Table 1). Around eight Taiwanese factories closed in December 2004 (Bennet 2006), and around 13,000 workers were laid off in 2005, which accounted for around one-quarter of total employment (Table 3). However, not as many firms left as expected, and exports stabilized in 2006. Explanations for this are the imposition of safeguard quotas on China's exports by the US (and the EU); extension of the TCF derogation to 2007 (and later to 2012); the Duty Credit Certificate (DCC) scheme in the context of SACU;⁷ and as some government support policies post-MFA.

By 2008, the downward development was again accelerated by the ending of Chinese safeguards and, more importantly, by the reduction in demand in the context of the global economic crisis. Overall, total US apparel imports decreased by 3.3 percent in 2008 and 12 percent in 2009. In

⁶ Most of the minimal apparel exports to the EU are specialist items (mainly chef jackets) and production for GAP stores located in Europe (Bennet 2006).

⁷ The DCC is a rebate of 25 percent on the duty to be paid on imports of textile and apparel products based on the value of goods exported outside SACU. Initially introduced in March 2003 to run for two years, it was renewed twice, first in 2005 and again in 2007, allowing it to run until March 2009. Only a minority of these DCCs were actually used for own-account fabric imports; most were sold to South African retailers, which used them for apparel imports. The regulation changed in 2006 to only allow reselling to other manufacturers, which reduced the price of DCCs from around 80 percent to around 50 percent of the face value. In March 2009 and 2010, a one-year extension to the scheme was agreed, but the traded value of the DCC became worth even less as DCCs could only be used for imported inputs of seven product lines of yarns and fabrics, down from 102 product lines, including apparel. In March 2011, the DCC scheme phased out. Many firms indicated that DCCs were crucial for their survival post-MFA.

Lesotho, exports to the US decreased by 11 percent and 18 percent for the same years, respectively. Employment increased in 2006 and 2007, with the recovery of exports, and stabilized at around 45,000-47,000. However, 2009 saw it fall again, to 38,437. The numbers of firms increased from 42 in 2005 to 47 in 2007 but decreased to 44 in 2009, and further still to around 33 firms in 2010 (Table 3). Despite the large decline in exports to the US in 2008 and 2009, US exports stabilized in 2010 and 2011.Employment and number of firms did not experience a proportional decline in 2008 and 2009 and also stabilized in the following two years.

These aggregate figures, however, mask important changes taking place in ownership and export patterns in the apparel industry in Lesotho in recent years. While several Taiwanese investors left in the context of the MFA phase-out and the global economic crisis, the remaining Taiwanese manufacturers have been joined, post-2005/06, by a new type of investor: South African apparel manufacturers. South African investments have been driven by three motivations: first, taking advantage of the lower-cost operating environment (labour and overheads) in Lesotho; second, escaping the rigid, inflexible labour market conditions governing South African labour relations; and third, gaining duty-free market access through SACU to supply retailers in the South African market. In the context of increased imports, particularly from China, relocations to lower-cost locations, including Lesotho, have become a key strategy by South African manufacturers to cope with increased competition and reduce costs. Despite large wage differences between metropolitan areas that comply with collective agreements, and non-metropolitan areas that are non-compliant within South Africa, non-metropolitan wages for qualified machinists are still more than double the minimum wage for machinists in Lesotho, the difference being even larger when social benefit scheme contributions are included (Pike and Godfrey 2011). In contrast with Taiwanese firms, which are largely located in Maseru, South African firms are concentrated in a new industrial estate in Maputsoe.⁸

The relocation of South African manufacturers has resulted in the growth of a new South African export market (Table 4). Between 2006 and 2011, apparel exports to South Africa from Lesotho increased nearly 27 fold (in rand terms from R17million to R445 million). If one includes cotton, yarn, knit and woven fabric (HS 50-63), the increase is even higher. While apparel exports to the US declined from peaks of \$456 million in 2004 to \$315 million in 2011, by 2011 exports to South Africa jumped to \$61 million, accounting for 20 percent of US apparel exports. Survey data from 2011 show that, while employment increased by 5.5 percent between 2008 and 2009 for South African firms sampled, it declined by 8.3 percent for Taiwanese firms sampled.

	2005	2006	2007	2008	2009	2010	2011
HS 50-63 (rand m)	7,03	19,36	33,83	161,79	298,83	109,64	-
HS 50-63 (US\$m)	1,11	2,86	4,80	19,58	35,27	14,98	-
HS61-62 (rand m)	6,25	16,53	5,96	110,41	238,83	335,38	445,24
HS61-62 (US\$m)	0,98	2,44	0,85	13,37	28,19	45,81	60,82*

 Table 4: Lesotho's apparel exports to South Africa

Notes: 1. According to the South African Revenue Service (SARS) the accuracy of data for 2005 and 2006 should be treated with caution. HS 61-62 data for 2007 do not correlate and are likely to be the result of a misclassification. Exchange rates are from UN Conference on Trade and Development (UNCTAD) Stat 2012; * is calculated with an estimated exchange rate for 2011. Source: SARS.

⁸ Both Maseru and Maputsoe are on the border with South Africa and opposite fairly large towns where almost all managers live, commuting to Lesotho every day (Pike and Godfrey 2011).

This market diversification is not explained by the MFA phase-out and competition from cheaper Asian products in the US market (Kaplinsky and Morris 2006, 2008). Most producers in Lesotho who began to serve South African retailers were not previously exporting to the US. These exports came largely from the recently relocated South African firms seeking a lower-cost operating environment to service South African retailers, not from the Taiwanese-owned firms, which generally continued exporting solely to the US. The entrenchment of this regional South African value chain was also accelerated by the South African government's policy to impose quotas on Chinese apparel imports in 2007 and 2008. Although motivated by protecting domestic South African manufacturers, this policy led to import diversion as South African retailers searched for other sources of global apparel supply, which they found in other Asian countries but also in regional SSA supplier countries (e.g. Lesotho, Swaziland, Mauritius and Madagascar) (Kaplinsky and Wamae 2010; Morris and Reed 2009; Morris et al. 2011).

Notwithstanding these positive developments, Lesotho's export apparel industry remains highly vulnerable in the context of cost competition from a number of locations, most notably China, Bangladesh, Cambodia and Vietnam. At the same time, the maloti, which is pegged to the South African rand, appreciated in value to the US dollar, while the DCC scheme, which effectively subsidized exports to the tune of 14-25 percent of sales, was phased out in March 2011. Taiwanese investments depend heavily on AGOA; the TCF derogation and its phase-out, scheduled for September 2015, will potentially have crucial impacts on Taiwanese investments and US exports. Further, there exist infrastructural challenges as well as deficiencies with regard to productivity and skills at the firm level. These considerations raise serious questions about the sustainability of Lesotho's apparel exports and play out differently in the two distinct apparel value chains.

Two distinct value chains: characteristics of Taiwanese/US and South African value chains

Currently, there are 31 apparel firms, 37 apparel plants (some firms own more plants under different names) and 1 textile mill operating in the formal apparel and textile industry in Lesotho. All apparel firms are foreign owned: 21 plants are Asian owned (17 Taiwanese and 4 (mainland) Chinese); 15 are South African owned; and 1 is Mauritian (LNDC 2012). Firms can be classified in three types: (i) Taiwanese transnational producers; (ii) other Asian investors (including Taiwan and (mainland) China) and one Mauritian investor; and (iii) South African regional investors. Percentage-wise, around 40 percent of firms are type (i), 20 percent type (ii) and 40 percent type (iii) accounting for around 60 percent, 10 percent and 30 percent of total apparel industry employment, respectively. These firms are integrated into two distinct value chains with different characteristics and dynamics, and with major implications for the activities and behaviour of the foreign-owned plants feeding into these value chains. These are, for type (i) and (ii) firms, the US buyer-governed value chain, and, for type (iii) firms, the South African retailer-governed value chain. They differ with regard to investors' motivation, governance structure and firm set-up, end markets, export products, perceptions on main challenges and their implications for upgrading, local linkages and skills development (Morris et al. 2011). Given their importance, the following discussion focuses on Taiwanese transnational producers and South African regional investors notwithstanding the fact that there exist around five Asian firms and one Mauritian firm that are more locally embedded.9

⁹These firms are single, owner-managed operations, have no head offices abroad, are not part of triangular manufacturing networks and have more decision-making power in Lesotho. They are part of US buyer-governed value chains, largely working with agents based in Asia or the US; some have tried exporting to South Africa, with limited success.

Investment motivation

Investment motivation differs significantly between Taiwanese- and South African-owned firms. The primary drivers for Taiwanese investment were costs and policy factors, that is, MFA quota hopping coupled with AGOA and the TCF derogation. An additional motivation was the availability of special FDI incentives provided by Lesotho's government, including subsidized factory rentals and serviced industrial sites, a low corporate tax rate, free repatriation of profits, tax exemptions on imported machinery and equipment and full rebates on imported inputs for exporting (Bennet 2006), and by SACU through the DCC scheme. In contrast, the primary drivers for South African investment were the low cost of labour, a flexible labour market, a more compliant union environment relative to South Africa and preferential access (SACU) and proximity to the South African market. Geographical proximity refers not only to closeness to end markets and retailers, but also to the ability of South African apparel manufacturers to maintain capacity at head offices in South Africa but still be able to send out management expertise to deal with problems or opportunities in Lesotho.

Governance structure and firm set-up

The two types of foreign-owned firms are linked to different production and distribution networks, which have crucial implications for the governance structure and firm set-up. Most Taiwaneseowned firms in Lesotho are local affiliates of transnational producers with head offices in Taiwan, which own or source from production units in several countries on a global scale. They follow a global strategy involving long-run production for export, mostly to the US, of a narrow range of basic products made in large plants, with generally highly inflexible operating environments and specializing in a narrow range of functional activities (Gibbon 2008). This type of integration yields two results. First, it increases access to global sourcing and merchandising networks and makes entry into apparel GVCs possible. Second, it implies a certain governance structure and firm setup, where critical decision-making power and higher-value functions, including input sourcing (often drawing on their own textile mills or sourcing networks based in Asia), product development and design, logistics, merchandising and marketing and the direct relationship with buyers are located abroad. Production plants in Lesotho are generally only in charge of CMT activities. The fundamental determinant of the governance structure driving these triangular manufacturing networks is the extraction of rents from a preferential market access agreement (AGOA) with very limited interest in transferring more than manufacturing functions to Lesotho. The Taiwanese firms are not escaping from the hub of their production activities in East Asia. There is no push, only a pull to use Lesotho for as long as the preferential market access prevails and as long as they can keep their operating costs to a minimum.

In contrast, South African-owned plants are more regionally and locally embedded. South African manufacturers generally only own production plants in Lesotho, with their head offices, and occasionally further production plants, in South Africa. The production plants in Lesotho largely perform CMT functions, with higher value-added functions performed in head offices in South Africa; some plants in Lesotho have more decision-making power. As South African firms do not act globally and generally do not own production plants in other countries, their plants in Lesotho are not as easily substitutable as are plants of transnational producers. These regional production networks also have a geographical advantage over Asian-based networks. The South African firms have a very different firm set-up; they are generally smaller, employing around 300-400 workers (compared with around or above 1,000 workers in most Taiwanese firms) and produce shorter runs and often quicker-response and more complex products with a moderately higher fashion content supplying South African firms sampled export on average \$4.3 million (with a minimum of \$591,000)

and a maximum of \$6.4 million) and the Taiwanese firms sampled \$13 million (with a minimum of \$809,000 and a maximum of \$43.4 million). Further, South African apparel manufacturers aim to transfer further production, as well as some higher value-adding pre- and post-production functions (e.g. pattern making, fabric management, logistic coordination), from South Africa to Lesotho as they are pushed out of the South African operating environment by high costs and labour market rigidities, and pulled to Lesotho by lower operating costs and the proximity of these manufacturing locations to their operations in South Africa.

End markets

Export markets also fundamentally differentiate the Taiwanese- and South African-owned firms in Lesotho. The importance of AGOA to the Taiwanese firms is clear, with well over 90 percent of their apparel production exported to the US under AGOA. Survey data for 2011 show 97 percent of total output by sales value of sampled Taiwanese firms goes to the US. Main customers are Gap, Levi Strauss, Wal-Mart, K-Mart, Jordache, Russels, J.C. Penney, Children's Place, Gloria Vanderbilt and some large US importers (Bennet 2006). South African firms, on the other hand, are tightly linked to South African retailers, including Woolworth, Edgars, Foschini and Mr. Price, with around 90 percent of their apparel being exported to South Africa. The two end markets are significantly differentiated, and firms follow different strategies to access these markets and fulfil the requirements of the respective buyers. US and South African buyers have different demands, sourcing practices and expectations of suppliers' functions and capabilities. US buyers demand high volumes of largely basic apparel products. They emphasize the ability to produce to buyer specifications and nominate fabric and other input suppliers, mostly from Asia, and are generally not interested in suppliers' contributions to design (Gibbon 2002, 2008). South African buyers on the other hand use their Lesotho plants generally for products where lead times and volume flexibility are central, as well as prices. Production for the South African market tends to bring a firm set-up and an overhead structure that is uncompetitive for the US market. Conversely, Taiwanese firms, have a firm set-up that is geared to long-run, basic products, which is not competitive in the smaller-run, higher-fashion, quick-response business. Furthermore, Taiwan being the location for most decision-making functions, in particular sales and merchandising, makes establishing relationships with South African retailers difficult. However, some more embedded Asian investors (type ii) have tried to export to the South African market, albeit with limited success so far.

Export products

There are also some differences between Taiwanese- and South African-owned firms with regard to export products, which are related to end market segmentation. Taiwanese-owned firms generally export long-run and basic apparel products to the US. Some firms have changed their products to meet buyers' demands for more fashionable items. However, these changes are largely cosmetic, involving some additional styling detail, rather than fundamental changes to types of product. While some South African-owned firms utilize their Lesotho operations to manufacture basic, higher-volume apparel, most South African firms focus on shorter-run products, which are more time-sensitive and have larger fashion content. Looking more generally at export data,¹⁰ Lesotho apparel exports to the US are very concentrated; the top five export products (at the HS 6-digit level) accounted for 68 percent of total US apparel exports in 2011. They are dominated by

¹⁰The product classification data available (whether HS or SITC) are very crude and often disguise the levels of complexity. For example, a jacket that has no styling and is unshaped is much simpler to manufacture than a shaped, fitted jacket. Thus, it is necessary to be cautious in drawing conclusions with regard to manufacturing complexity and capability simply on the basis of product classification data without firm-level knowledge derived from firm visits to examine operational performance.

simple apparel products that involve relatively few operations, are relatively easily constructed and have a low level of technical difficulty, in particular cotton trousers (jeans, 43 percent) and sweaters and pullovers (15 percent).¹¹ Apparel exports to South Africa are also concentrated but to a lesser extent; the top five export products accounted for 42 percent of total South African apparel exports in 2011. Only one product appears in the top five export list to the US and to South Africa (i.e. men's and boys' woven cotton trousers), showing that top export products differ for the US and South Africa. The top five export products to South Africa are basic products, but 'men's jackets and blazers of other textile materials', a non-commodity-type, more technical productis also included. One South African firm, for instance, produces work wear for the mining industry, and has upgraded its products in response to regulations from the South African Bureau of Standards and health and safety requirements stipulated in South African Labour Law. Two other firms produce ladies' melton jackets and other wool and highly structured products, ladies' formal wear and fashion tops.

Challenges

Challenges for apparel exporting in Lesotho are diverse. However, there are distinct differences between Taiwanese- and South African-owned firms in their perceptions of the core challenges to their export activities. Taiwanese-owned firms see policy and cost-based challenges, including the phase-out of the DCC scheme, the insecurity with AGOA, the strengths of the rand and transport, logistics and customs-related costs as the main challenges. Another important challenge is distance from raw material suppliers and hence lead times, in particular, related to the unavailability of local or regional yarns and fabrics. In contrast, South African firms cite skills-based constraints, that is, the lack of skills at all levels of personnel, from basic machinists to technical and managerial staff: they consider the local availability of these skills important to their business model and relevant for transferring further production to Lesotho. South African firms also note deficiencies in the support sector (e.g. embroidery, printing, etc.), lack of access to finance, transport, logistics and customs-related costs and lead times related to the unavailability of local and regional yarns and fabrics among their critical challenges. Both types of firm mentioned the low level of productivity as a key factor limiting their export growth. However, the perception of South African and Taiwanese firms on wages differs. While for Taiwanese firms wages of operation in Lesotho are higher than at their competitors overseas, South African firms indicated the opposite. This, is related to their different cost benchmarks: Taiwanese firms compare labour costs with their plants in countries such as China, Vietnam, Cambodia and Bangladesh whereas South African firms cost benchmarks are to their plants in South Africa.

Implications of distinct value chain characteristics for upgrading

The integration of Lesotho-based apparel firms into US/Taiwanese and South African-based value chains has important impacts on the production processes, technology used and products produced. It has also crucial implications for the functions performed in those countries. Upgrading possibilities and dynamics are determined by local capabilities, skills and operating environments, but also by the role certain locations have in GVCs, thus also by governance structures and the strategies of key suppliers or foreign investors in triangular manufacturing networks. Apparel manufacturers in Lesotho are locked into a particular set of activities not only as a result of deficiencies in local conditions but also as a deliberate strategy of the parent companies of the foreign-owned plants. Unlike locally owned firms, the functions they locate in Lesotho and the production methods used are not only a question of local conditions but rather are determined by the strategic choice of what and how to produce in their global or regional sourcing networks. This

¹¹ For all SSA countries, three products accounted for 50 percent of total SSA apparel exports to the US.

is because foreign-owned firms are able to leverage the skills and expertise of their head offices and other production plants.

Functional upgrading

With regard to Taiwanese-owned firms, the specific integration of Lesotho through triangular manufacturing networks limits the possibility of taking over higher value-added functions, as these functions are ensured by the head offices. The primary exporting strategy for Taiwanese-owned firms is to continue utilizing head offices in Taiwan to market their Lesotho capacities. Lesotho is a manufacturing centre for their centralized product development, design, fabric management and merchandising operations in Taiwan. Only a few Taiwanese-owned firms have invested in more capital-intensive finishing operations such as laundry, embroidery, screen printing and dying, and only one has integrated backwards into fabric and yarn production, investing in a denim mill and a ring spun mill.¹² There are also no independent yarn, fabric or accessories suppliers based in Lesotho; only five independent finishing units involved in embroidery and screen printing exist.

Plants in Lesotho within South African-based value chains are also largely involved in manufacturing activities to support product development and design, fabric sourcing and merchandising functions based at the head offices in South Africa. However, some South African manufacturers have also relocated broader production-related functions to Lesotho, with more appearing to express an interest in relocating more functions to Lesotho as they attempt to escape from the high cost and labour market rigidities characterizing the South African production environment. South African investors appear to follow a displacement strategy, whereby their growing regional operations are intended to progressively displace their higher-cost South African operations.

Taiwanese/US-based and South African-based triangular manufacturing networks drive supplier firms into particular trajectories with respect to functional upgrading possibilities. In the case of Taiwanese firms, the very reason they set up operations in Lesotho and have a competitive advantage in maintaining these networks is the very same reason suppliers cannot, or find it very difficult to, upgrade. The dynamics of this value chain and specifics of the Taiwanese/Asian triangular manufacturing networks lock firms in Lesotho into certain low-value activities with very limited incentives to relocate more functions to the country. The functional upgrading challenge is not therefore simply one of creating broader capabilities, for example with regard to input sourcing, product development or design, and developing the associated skills required to do so, but rather fundamentally challenging the very reason for the establishment of production facilities in Lesotho in the first place. On the other hand, the South African value chain, with triangular manufacturing networks embedded in the region, creates a certain tightness, a proximity and an incentive to relocate more production functions to Lesotho and maintain a flexible porous relationship between functions in South Africa and Lesotho.

Process upgrading

A key determinant of success for any apparel manufacturer is its ability to introduce new process technologies and work organization strategies that raise operational performance and ensure the ongoing competitiveness of the firm. When Taiwanese and South African investors came to Lesotho they brought crucial knowledge and capabilities with regard to production set-up and processes. However, only few firms have undertaken major process innovations since their initial investment; if introduced, these have mostly involved only ongoing investment in machinery.

¹² A second firm invested in regional fabric production in South Africa, but the mill was closed.

Although Taiwanese firms brought relatively new technology and production processes,, there have been limited improvements with regard to technology used, capital investments, efficiencyenhancing production processes and skills training. Insofar as Taiwanese firms are producing apparel products that require more complex production processes, as they incorporate more detailed styling, more difficult fabrics, more intricate embroidering and an increase in trims, this process has been driven mainly by buyers' demands rather than by the firms themselves. Taiwanese firms work largely off the basic assumption that worker costs and speed are the most critical components of competitive production, and there is very limited awareness of alternative methods and philosophies of manufacturing.

Most South African firms are focusing on products that require shorter runs, quicker response and higher fashion content. For these products, besides costs, production flexibility and higher, more versatile skills are important. Furthermore, shorter production runs make it necessary to reduce the time lost in line changes, as extended change over time reduces labour productivity. In addition, shorter lead times associated with higher product variety require building in quality at source, as there is no time to check quality at the end of the line or engage in substantial reworking of the product. Hence, dynamics in the South African-based value chain are pushing firms to upgrade their operational efficiency, which involves a focus on achieving process upgrading. It is not surprising, therefore, that some of these plants exhibit a very different approach to process upgrading.

Survey data from 2010 and 2011 provide some evidence to support this. The measurement of inventory provides a good proxy for cost control at manufacturing firms, as firms with good inventory control are usually in control of their manufacturing costs. This is especially the case with respect to work-in-progress inventories, since these remain under the direct control of the plant, whereas raw material inventory (fabric) and finished goods (stock) lie outside the control of and the costs of such inventory holding and are not usually born by CMT operations. The Taiwanese-owned firms are organized functionally, with cutting, assembly, quality control, finishing and packaging generally planned in weekly cycles, and with large lots of work in progress passed from one functional area to the next over the course of the production cycle.

Survey data from 2010 show Taiwanese-owned firms' average work-in-progress inventory holding (at 24.4 days) is three times that of South African-owned firms (at 7.2 days), revealing the long production run focus of their operations, as well as the batch-oriented manner in which plants are organized (Barnes and Morris 2010). Survey data from 2011 confirm this large gap in work-in-progress holdings. In terms of value of work-in-progress inventory, the average holding of Taiwanese-owned firms sampled was \$1.95 million, compared with an average of \$39,200 for South African-owned firms in the sample. Given that average exports of Taiwanese firms were \$13 million and those of South African firms \$4.3 million, Taiwanese firms were holding on average 15 percent of sales in work-in-progress compared with only 0.9 percent for South African firms. This is consistent with commodity-based apparel production exhibiting characteristics of inflexible long runs.

This is also reflected in the relative internal flexibility (production time lost when plants shift from making one type of apparel style to another) of these two types of firms. Survey data from 2010 show that, despite having much longer production runs relative to their South African-owned counterparts, Taiwanese-owned firms lose more of their production capacity to style changeovers (7.5 percent versus 7.1 percent). Based on the fact that Taiwanese-owned firms manufacture more

basic and higher-volume orders, their changeover time losses should be substantially lower than those of South African firms. This indicates a higher level of operational inflexibility among Taiwanese firms compared with South African firms.

Local upgrading

FDI in the apparel sector has benefited Lesotho significantly in terms of employment and exports. It has also created new operating skills and industrial experience and improved the trade-related infrastructure (Lall 2005; Staritz 2011). Besides these externalities, linkages with and spillovers to the local economy have been limited. Supply chain linkages between foreign and local firms are non-existent in Lesotho's apparel sector because there are no local firms in formal manufacturing. There were two local apparel firms, largely involved in subcontracting work, which have now closed; there is still one local screen-printing firm. All other apparel and related manufacturing firms are foreign owned. One important benefit expected from FDI is the stimulation of local entrepreneurship through backward linkages, labour markets and human capital, or knowledge spillovers. This is almost wholly absent in Lesotho, however. Even around 30 years after the first apparel firm opened in Lesotho, almost no local firms have emerged to compete with the foreign firms, subcontract for them or supply them with inputs (Lall 2005; Staritz and Frederick 2012).¹³

Input sourcing is generally organized at head offices, either in Taiwan or in South Africa, where inputs are largely sourced from Asian-based firms. Taiwanese transnational producers often own textile mills in other countries, or source inputs on a global scale from head office for their globally dispersed manufacturing plants. South African manufacturers are for the most part not directly involved in textile or other input production but still source the majority of textile inputs from Asia, with the rest coming largely from South Africa and a few other SSA countries. Both groups of investors, however, seem to be interested in increasing regional sourcing, given the lead time and flexibility advantage, but name limited regional capacities and competitiveness (with regard to costs but also quality) as major constraints. In this regard, even though local textile sourcing is limited, regional sourcing, particularly from Mauritius in terms of knit fabric, has increased. Textile sourcing from South Africa has declined, however, as textile production does not compare favourably with that in Asia in relation to costs, quality and diversity. Moreover, in response to intensive Asian competition, South African textile firms have closed down or upgraded from standard fabric needed in Lesotho (Roberts and Thoburn 2004).

Skill creation is one of the main benefits expected from FDI, particularly in export-oriented activities with stringent requirements for efficiency and quality (Lall 2005). Taiwanese firms have created local skills, as employees are given some on-the-job training in handling sewing machines, but this training is generally limited to basic production. In contrast with foreign firms that have well-developed training and technology transfer routines and try to maximize employment of locals for cost reasons, Taiwanese investors have made little effort to advance local skills. When Taiwanese firms came to Lesotho, there were no local technical and management skills available. Instead of investing in local skills, they largely imported technical and management skills on a contract basis, with top management coming largely from Taiwan, middle management mostly from (mainland) China and other managers, supervisors and technicians from (mainland) China, Sri Lanka, Bangladesh, the Philippines, South Africa and Mauritius. Even today, nearly all technical, management and even supervisory machine maintenance and pattern-making positions are filled by expatriates, although there have been improvements, in particular at the supervisory level (Morris et al. 2011; Staritz and Frederick 2012). The high use of expatriates, often with little

¹³ This contrasts with the experience of other apparel-exporting countries such as Mauritius, Sri Lanka and Bangladesh (Staritz 2011).

management experience and associated language and cultural barriers, limits skills transfer and learning of local workers (Lall 2005). Learning is further limited by the reluctance of owners to train workers owing to high labour turnover and the country's high incidence of HIV/AIDS-related deaths.

South African firms also employ expatriates in supervisory, technical and management positions, with management positions largely filled by South Africans and technical and supervisory positions by South African as well as Asian workers; there are a growing number of locals in supervisory positions and management positions. In some firms, all supervisors are locals, and South Africans fill only certain key management positions. Concomitant with these differences in the utilization of expatriates as opposed to locals in supervisory and management positions are differences in the depth of training available in these different categories of firms. South African manufacturers have more interest in local skills creation, as this is a necessary condition for the transfer of further production functions from their South African to their Lesotho operations.

This strategy of South African firms can be confirmed by comparing investment in training of local supervisors between South African and Taiwanese-owned firms. Survey data from 2011 show that, although all firms in Lesotho, both Taiwanese and South African make relatively low levels of training investment, Taiwanese-owned firms' training investment in supervisors is particularly weak. On average, Taiwanese firms' total expenditure on formal training of supervisors was \$22,000, compared with \$34,444 for South African firms. As a percentage of total salary and wage costs, expenditure on training of supervisory staff for Taiwanese firms was 0.6 percent, whereas it was 1.6 percent for South African firms. The higher training expenses and use of locals in technical and managerial positions in South African firms is also related to difficulties South African firms face in getting enough South Africans to move to Lesotho.

Thus, different local upgrading prospects exist with regard to Taiwanese- and South African-owned firms related to the different value chains in which the two sets of firms operate, and their different strategies and embeddedness. While the Taiwanese global exporting strategy is based on limited skills and largely low-cost machinist workers producing long-run and basic products, an important part of South African-owned firms' operations already produces and is interested in producing more complex, more fashionable and quicker-response apparel products and aims to transfer more production functions to plants in Lesotho. This type of production and business model requires higher local skills and capabilities.

Conclusions

The existence of two distinct GVCs driving differently owned production plants in Lesotho has major implications for the upgrading and innovation prospects of the apparel sector. The distinctive nature of the value chain and triangular manufacturing network in which Taiwanese-owned firms operate relative to their South African-owned counterparts appears to be the major reason for the limited levels of industrial upgrading and skills development within the Lesotho apparel sector. Taiwanese firms are involved in CMT production in support of well-established, higher-value-adding facilities located elsewhere. They manufacture commodity apparel ranges, engaging in no serious training and little innovation. There is no strategic reason beyond the ongoing accumulation of AGOA trade rents for being located in Lesotho, which stunts the need for investments in upgrading and skills development.

The South African-driven value chain is not dominated by long and basic production runs. Rather, its competitive advantage lies in the flexibility dictated by close geographical proximity to its major

market, and the lower (labour) costs in Lesotho. There is greater potential for upgrading and for local linkages in South African-owned plants, in particular as South African firms are interested in transferring more production functions from their South African plants. As the South African-owned firms take skills and capability development more seriously, they are frustrated by a different set of operating issues to Taiwanese-owned firms, whose local existence is focused almost solely on cost containment as their major challenge.

Limited local upgrading relates therefore to the nature of FDI and the strategic interest of foreign investors, in particular with regard to transnational producers from Taiwan that have limited the upgrading potential from the onset. Upgrading also depends on local conditions, particularly in the case of South African firms where the upgrading potential is larger. Poor physical and institutional infrastructure,¹⁴ low productivity and limited local capabilities and skills, particularly technical and management skills, related to deficiencies in training institutions constrain the use of this potential. A particular crucial constraint for local upgrading and broader industrial development is the non-existence of local firms and entrepreneurship. This can be explained by the reluctance of foreign firms to train locals in higher-level skills, but also by the lack of local public and private institutions that support entrepreneurial activity, as well as capital market deficiencies, as there are very limited sources of finance, particularly risk capital, for perspective investors without a track record (Lall 2005). These local conditions seem to be particularly constraining for South African investors, as they have higher upgrading potential and tend to be interested in transferring more functions to Lesotho.

Whether the South African firms actually take advantage of the potential thrown up by this value chain in the long run is the challenge facing the Lesotho industry and government. There is only so much local upgrading and skills development likely to emanate from the private sector dynamics driving the South African-based value chain. The Lesotho government can also not expect much assistance through regional solidarity in making the South African-driven value chain sustainable in the long term and initiating upgrading. The South African government is faced with its own struggle to stem the decline of its apparel industry and will therefore not undertake any policy initiatives to support the migration of its domestic apparel industry to other parts of the SSA region. On the contrary, in the context of firm closures and relocations, the government recently put in place a production incentive scheme to provide supply-side support to the apparel and textile sectors and prevent firms from migrating. Also, the recent phase-out of the DCC scheme after it had been extended several times is a sign of a backlash from South Africa.¹⁵

The Lesotho apparel sector has an opportunity to occupy an intermediate industrial space in the region – between low-level CMT assembly (the Taiwanese path) and high-end apparel production (found in a segment of Cape Town-based apparel firms). But in order to do so, the Lesotho industry and government will have to develop a strategic set of interventions to upgrade the public institutional fabric of training and infrastructure. The upgrading challenge is one of appropriately directed and capacitated industrial policy, with the dual aim of expanding the base of the skilled labour and management pool and fostering a culture to raise the operational competitive levels of their manufacturing operations. Further, a regional perspective will be crucial for sustainable competitiveness and upgrading in the apparel industry, as the non-existence of regional sourcing networks for textiles and other inputs constrains competitiveness and value added (Staritz 2011).

¹⁴ Although Lesotho is linked to efficient infrastructure in South Africa, there are crucial infrastructure challenges related to transport, border and customs, inadequate water supply, lack of waste water treatment facilities and shortage of factory shells and industrial infrastructure (Staritz 2011).

¹⁵ In South Africa, the DCC scheme was replaced by a rescue package; this is, however, not a SACU initiative and thus is not offered to firms in Lesotho.

Unless this is done, the benefits of the apparel industry in Lesotho will be limited to its direct employment creation, rather than its ability to generate skills and knowledge spillovers, greater levels of upgrading and local and regional linkages that support the industrialization of the Lesotho economy on a broader front. Even worse, with no public upgrading efforts, the South African-driven value chain may start to stutter and decline along with the Taiwanese/US one.

References

Appelbaum, R. (2008). 'Giant transnational contractors in East Asia: emergent trends in global supply chains. *Competition & Change* 12:1 (69-87).

Bair, J. and Gereffi, G. (2003). 'Upgrading, uneven development, and jobs in the North American apparel industry. *Global Networks* 3(2): 143-169.

Barnes, J. and Morris, M. (2010). 'Innovation challenges facing the Lesotho clothing industry: an analysis of 10 firm-level case studies'. Study for the World Bank's Sector Unit for Finance and Private Sector Development in the Africa Region.

Bennet, M. (2006). 'Lesotho's export textiles and garment industry'. In Jauch, H. and Traub-Merz, R. (eds.), *The Future of the Textile and Clothing Industry in Sub-Saharan Africa*. Bonn: Friedrich-Ebert Stiftung.

Better Work Lesotho (2011). <u>http://betterwork.org/global/?page_id=322</u>. Accessed 27 August 2012.

CBL (Central Bank of Lesotho) (2010). 'Recent developments in the manufacturing subsector in Lesotho: Prospects for diversification over products and markets'. *CBL Economic Review* (available at <u>http://ls.china-embassy.org/eng/xwdt/P020100715159554402874.pdf</u>). Accessed 27 August 2012.

ComMark (2009). 'ComMark Lesotho textile and apparel sector programme'. Impact assessment PowerPoint presentation, 11 June.

Dickerson, K.G. (1999). *Textiles and Apparel in the Global Economy*. 3rd edition. Englewood Cliffs, NJ: Prentice Hall.

Frederick, S. and Staritz, C. (2011). 'Apparel industry developments after the MFA Phase-out'. In Lopez-Acevedo, G. and Robertson, R. (eds.), *Sewing Success? Employment Wages and Poverty Following the Effects of the End of the Multi-fibre Arrangement (MFA)*. Volume I. Washington, DC: World Bank.

Gereffi, G. (1994). 'The organization of buyer-driven global commodity chains: how US retailers shape overseas production networks'. In Gereffi, G. and Korzeniewicz, M. (eds.), *Commodity Chains and Global Capitalism.* Westport, CT: Praeger.

Gereffi, G. (1999). 'International trade and industrial upgrading in the apparel commodity chain'. *Journal of International Economics*48: 37-70.

Gereffi, G. and Frederick, S. (2010). 'The global apparel value chain, trade and the crisis: challenges and opportunities for developing countries'. In Cattaneo, O., Gereffi, G. and Staritz, C. (eds.), *Global Value Chains in a Postcrisis World* (pp.157-208). Washington, DC: World Bank.

Gereffi, G. and Memedovic, O. (2003). 'The global apparel value chain: what prospects for upgrading for developing countries'. *Sectoral Studies Series*. Vienna: UNIDO.

Gereffi, G., Humphrey, J., Kaplinsky, R. and Sturgeon, T. J. (2001). 'Introduction: globalisation, value chains and development'. *IDS Bulletin* 32(3): 1-8.

Gereffi, G., Humphrey, J. and Sturgeon, T. J. (2005). 'The governance of global value chains'. *Review of International Political Economy* 12(1): 78-104.

Gibbon, P. (2002). 'South Africa and the global commodity chain for clothing: export performance and constraints'. *Working Paper 02.7*. Copenhagen: CDR.

Gibbon, P. (2003). 'AGOA, Lesotho's "clothing miracle" and the politics of sweatshops'. *Review of African Political Economy* 30(96): 315-320.

Gibbon, P. (2008). 'Governance, entry barriers, upgrading: a re-interpretation of some GVC concepts from the experience of African clothing exports'. *Competition & Change* 12(1): 29-48.

Gibbon, P. and Ponte, S. (2005). *Trading Down: Africa, Value Chains, and the Global Economy*. Philadelphia, PA: Temple University Press.

Henderson, J., Dicken, P., Hess, M., Coe, N. and Yeung, H. W-C. (2002). 'Global production networks and the analysis of economic development'. *Review of International Political Economy* 9(3): 436-464.

Humphrey, J. and Schmitz, H. (2002). 'How does insertion in global value chains affect upgrading in industrial clusters?' *Regional Studies* 36(9): 1017-1027.

Kaplinsky, R. and Morris, M. (2001). 'A handbook for value chain research' (available at <u>http://asiandrivers.open.ac.uk/documents/Value chain Handbook RKMM Nov 2001.pdf</u>). Accessed 27 August 2012.

Kaplinsky, R. and Morris, M. (2006). 'Dangling by a thread: how sharp are the Chinese scissors?' Brighton: IDS.

Kaplinsky, R. and Morris, M. (2008). 'Do the Asian drivers undermine export-oriented industrialization in SSA?' *World Development* 36(2): 254-273.

Kaplinsky, R. and Wamae, W. (2010). 'The determinants of upgrading and value added in the African clothing sector: the contrasting experiences of Kenya and Madagascar'. Unpublished draft.

Lall, S. (2005). 'FDI, AGOA and manufactured exports by a landlocked, least developed African economy: Lesotho'. *Journal of Development Studies* 41(6): 998-1022.

LNDC (Lesotho National Development Corporation) (2012). 'Database on number of firms and ownership in the apparel industry'. Maseru: LNDC.

LTEA (Lesotho Textile Exporters Association) (2008) 'The voice of the Lesotho textile and apparel industry'. Lesotho Textile Exporters Association/ComMark.

Madonsela, W. (2006). 'The textile and clothing industry of Swaziland'. In Jauch, H. and Traub-Merz, R. (eds.), *The Future of the Textile and Clothing Industry in Sub-Saharan Africa*. Bonn: Friedrich-Ebert Stiftung.

Morris, M. and Reed, L. (2009). 'Clothing and textiles'. In Kraak, A. (ed.), *Sectors and Skills – The Need for Policy Alignment*. London: HSRC Press.

Morris, M. and Sedowski, L. (2006). 'The competitive dynamics of the clothing industry in Madagascar in the post-MFA environment'. *Working Paper 1*. Cape Town: PRISM, University of Cape Town.

Morris, M. and Sedowski, L. (2009). 'The competitive dynamics of the clothing industry in Madagascar in the post-MFA environment'. In McCormick, D., Kuzilwa, J. A. and GebreEgziabher, T. (eds.), *Industrialising Africa in the Era of Globalisation: Challenges to Clothing and Footwear.* Nairobi: University of Nairobi Press.

Morris, M., Staritz, C. and Barnes, J. (2011). 'Value chain dynamics, local embeddedness, and upgrading in the clothing sectors of Lesotho and Swaziland'. *International Journal of Technological Learning, Innovation and Development* 4(1-3): 96-119.

Palpacuer, F., Gibbon, P. and Thomsen, L. (2005). 'New challenges for developing country suppliers in global clothing chains: a comparative European perspective'. *World Development* 33(3): 409-430.

Paus, E. A. and Gallagher, K. P. (2008). 'Missing links: foreign investment and industrial development in Costa Rica and Mexico'. *Studies of Comparative International Development* 43: 53-80.

Phelps, N. A., Stillwell, J. C. H. and Wanjiru, R. (2009). 'Broken chain? AGOA and foreign direct investment in the Kenyan clothing industry'. *World Development* 37(2): 314-325.

Pike, K. and Godfrey, S. (2011). 'Lesotho's apparel industry: what is the role for Better Work?' Paper for Better Work Research Conference, Washington, DC, 26-28 October.

Roberts, S. and Thoburn, J. (2004). 'Globalization and the South African textiles industry: impacts on firms and workers'. *Journal of International Development, Special Issue: Globalization, Production, Employment and Poverty*16(1):125-139.

Salm, A., Grant, W.J., Green, T. J., Haycook, J. R. and Raimondo, J. (2002). 'Lesotho's garment industry'. Subsector study for the government of Lesotho. London: DFID.

SARS (South African Revenue Service) (2011). Trade statistics data provided personally to authors, July 2012.

Staritz, C. (2011). 'Making the cut? Low-income countries and the global clothing value chain in a post-quota and post-crisis world'. Washington, DC: World Bank.

Staritz, C. and Frederick, S. (2012). 'Global value chains and FDI spillovers in the apparel sector in Sub-Saharan Africa'. Background Paper for the project 'FDI and global value chains in Sub-

Saharan Africa: understanding the factors that contribute to integration and spillovers'. Washington, DC: World Bank.

UN COMTRADE (UN Commodity Trade Statistics Database) (2011). 'International merchandise trade statistics'. New York: UNSD.

USITC (US International Trade Commission) (2011). 'Interactive tariff and trade data'. Washington, DC: USITC.

CAPTURING THE GAINS

economic and social upgrading in global production networks

Published by:

Capturing the Gains The University of Manchester Arthur Lewis Building Oxford Road Manchester M13 9PL United Kingdom

capturingthegains@manchester.ac.uk

www.capturingthegains.org

Capturing the Gains brings together an international network of experts from North and South. The research programme is designed to engage and influence actors in the private sector, civil society, government and multi-lateral organizations. It aims to promote strategies for decent work in global production networks and for fairer international trade.